

CASTLEBERRY TELEPHONE COMPANY, INC. PRICE LIST

This Price List contains regulations and rates applicable for the furnishing of Local Exchange Service, Long Distance Message Telecommunications, and for other general customer services and facilities offered by Castleberry Telephone Company, Inc. (the "Company"). Effective November 30, 2020, services other than basic unbundled) telephone service and certain stand-alone Optional Calling Features are no longer subject to regulation by the Alabama Public Service Commission ("APSC") and are solely governed by this Price List and the Company's Standard Terms and Conditions, along with your Service Application and, if applicable to the service you have ordered, the Company's Acceptable Use Policy. Each of these documents may be accessed on the Company's website.

Since there will be no change in customer rates on November 30, 2020 the Company has reprinted its prior APSC tariff in its entirety to serve as its price list, pending further revision and streamlining. Subscribers will receive notice of any future changes in rates and terms of service as provided in Standard Terms and Conditions. Rates for basic, unbundled telephone service remain also subject to tariff filing requirements at the APSC. Any changes to such rates will also be mirrored in this price list for convenience.

In the event of execution of a subscriber contract containing rates, terms or conditions that conflict or supersede those contained in the Price List, the rates, terms or conditions of the contract shall prevail.

TARIFF
OF
CASTLEBERRY TELEPHONE COMPANY

CONSISTING
OF
SCHEDULE OF RATES,
RULES AND REGULATIONS
FOR
TELEPHONE SERVICE
WITHIN THE STATE OF ALABAMA
APPLYING TO THE VICINITY
OF
CASTLEBERRY

ISSUED BY:

ADDRESS: P.O. BOX37 CASTLEBERRY, ALABAMA 36432

ALABAMA
PUBLIC SERVICE COMMISSION

GENERAL SUBSCRIBER SERVICE TARIFF
FOR THE
STATE OF ALABAMA

This tariff contains regulations and rates applicable for the furnishing of Basic Local Exchange Service, Long Distance Message Telecommunications, Wide Area Telecommunications Service and for other general customers services, associated with the above services offered by Castleberry Telephone Company hereinafter referred to as the Company. This tariff is on file with the Alabama Public Service Commission.

Intrastate communications services are furnished through facilities provided by the Company for the transmission of intelligence by electrical impulse, principally by means of wire, radio, or a combination thereof.

If, and when, a service is required for which no rate is authorized before said service is established a formal written application shall be made to the Alabama Public Service Commission for a rate and formal approval shall be obtained before said service is established.

EXPLANATION OF SYMBOLS

When changes are made in any tariff page, a revised page will be issued cancelling the tariff page affected; such changes will be identified through the use of the following symbols:

- (C) Signifies a change regulation.
- (D) Signifies a discontinued rate, regulation or text.
- (I) Signifies an increase in rate or change.
- (M) Move from one page to another with no change in rate, regulation, or text.
- (N) Signifies a new rate, regulation or text.

Issue date: May 7, 1990
Issued by: R. T. Holland
Title: President

Effective date: July 2, 1990
Docket No.:

GENERAL SUBSCRIBERS SERVICE TARIFF
CASTLEBERRY TELEPHONE COMPANY

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EXPLANATION OF SYMBOLS (Cont'd)

(R) Signifies a reduction in rate or charge

(T) Signifies a change in text but no change in rate or regulation.

The above symbols will apply except where additional symbols are identified at the bottom of the individual page.

The above symbols are standard indications which may be used to denote revisions or additions to general regulations, listings, rates or charges after the initial filing of the tariff.

Issue date: May 7, 1990
Issued by: R. T. Holland
Title: President

Effective date: July 2, 1990
Docket No.:

GENERAL SUBSCRIBERS SERVICE TARIFF
CASTLEBERRY TELEPHONE COMPANY

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Issue date: April 18, 2013
Issued by: R. T. Holland
Title: President

Effective date: May 18, 2013
Docket No.:

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Issue date: May 7, 1990
Issued by: R. T. Holland
Title: President

Effective date: July 2, 1990
Docket No.:

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Issue date: April 18, 2013
Issued by: R. T. Holland
Title: President

Effective date: May 18, 2013
Docket No.:

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Issue date: June 28, 1996
 Issued by: R. T. Holland
 Title: President

Effective date: July 1, 1996
 Docket No.:

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Issue date: June 28, 1996
Issued by: R. T. Holland
Title: President

Effective date: July 1, 1006
Docket No.:

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Issue date: December 17, 2018
 Issued by: Homer Holland
 Title: Secretary/Treasurer

Effective date: January 17, 2019
 Docket No.:

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Issue date: December 17, 2018
 Issued by: Homer Holland
 Title: Secretary/Treasurer

Effective date: January 17, 2019
 Docket No.:

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Issue date: May 7, 1990
Issued by: R. T. Holland
Title: President

Effective date: July 2, 1990
Docket No.:

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Issue date: April 18, 2013
Issued by: R. T. Holland
Title: President

Effective date: May 18, 2013
Docket No.:

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Issue date: April 3, 1992
 Issued by: R. T. Holland
 Title: President

Effective date: May 4, 1992
 Docket No.:

S1. RATE SUMMARY

This schedule provides the summary of rates and charges and makes reference to the tariff schedules where more detailed information may be found.

Service	Section	Monthly Charge
Access Line for Business		
Access Line for Residence	2	16.30
Access Line for Payphone Service		
Basic Rate	8	27.12
Fixed Equivalent Local Usage	8	24.10
Operator Screening	8	2.00
Billed Number Screening	8	SCB Rates
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Central Office Charges		
Residence	6	5.00
Business	6	6.00
Construction Charges	12	Time & Materials
Custom Calling Services	7	Various
Directory Assistance Charges	2	SCB Rates
Directory Listing		
Additional Listing	27	1.00
Extra Line Matter	27	1.00
Unlisted Number	27	1.50
Non-Published Number	27	1.50
FX Rate	11	Various
Inspection Charge	6	15.00
Interrupt	3	SCB Rates
		(D)
Local Operator Service	3	SCB Rates

GENERAL SUBSCRIBERS SERVICE TARIFF
CASTLEBERRY TELEPHONE COMPANY

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Service	Section	Monthly Charge
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MTS	3	SCB/AT&T Rates
Network Interface Device		
Residence	6	5.00
Business	6	7.00
Non-Premium Access, Per Minute	200	.0306
Non-Premium Access, Per Line Trunk, Per Month	200	275.40
Non-Published Telephone Number	27	1.50
Number Change Charge		
Residence	6	13.00
Business	6	18.00
Off-Premise Station		
First Mile	7	5.00
Additional ¼ mile	7	1.25
Optional Calling Plan	3	SCB/AT&T Rates
Premium Access, Per Minute	200	.0471
Premise Visit Charge		
Residence	6	7.00
Business	6	8.00
Primary Interexchange Carrier (PIC) Change Charge	6	10.00 (N)
Private Line Service	10	Various
Public Telephone (Deleted/Obsolete Service)	Deleted	Deleted
Restoration Charge		
Residence	6	13.00
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Issue Date: May 14, 1999
Issued By: R. T. Holland
Title: President

Effective Date: July 1, 1999
Docket No.:

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.1 General

- A. Basic local telephone service is provided by means of station, wire, switching and other facilities, and plant and equipment to enable the establishment of telephone communications between stations in the same or different exchanges at monthly rates applies under a group rate system. The facilities used to provide such basic local telephone service are also used in the furnishing of toll telephone services at rates applicable for such service.
- B. The exchange service area is on maps located in Section 29 of this tariff.
- C. Rates for Basic Local Exchange Service are related to the total access lines in service in the exchange.
- D. The rates for service not specifically shown in this section are presented in other sections of this tariff.

S2.2 BASIC LOCAL SERVICE RATES GROUPS (Reserved)

S2.3 REGROUPING (Reserved)

S2.4 ALPHABETICAL LISTING OF EXCHANGES

Castleberry

S2.5 LOCAL CALLING AREAS

Exchange	Exchanges in Local Calling Area
Castleberry	Castleberry

S2. BASIC LOCAL EXCHANGE SERVICE

S2.6 AUTHORIZATION

Basic Local Exchange Rates are authorized individually by the Alabama Public Service Commission.

S2.7 BASIC LOCAL EXCHANGE RATES

Business		Key	Rotary	PBX	
Exchange Name	1Pty	Line	Hunting Trunk	Trunk	
Castleberry	\$32.60	\$39.36	\$39.36	\$39.36	(I)
Residence					
	1 Pty				
Castleberry	\$16.30				(I)

S2.8 ZONE CHARGES (Mileage Charges) (Reserved)

S2. BASIC LOCAL EXCHANGE SERVICE

S2.9 EXCHANGE REGARDING (Reserved)

S2.10 EXTENDED AREA SERVICE

A. General

Extended Area Service will be implemented between those exchanges which meet all criteria and conditions as set forth by the Alabama Public Service Commission in the Special Telephone Rules, Rule T-16.

S2.11 Concession Service (Reserved)

S2.12 LOCAL DIRECTORY ASSISTANCE SERVICE

A. General

1. A name to get telephone number, and/or directory address and/or
2. A telephone number to get name, and/or directory address, except in stances where customers have specified that these items not be disclosed by telephone number request.

B. Conditions

1. The charges specified below will be applicable to all subscribers except for:
 - a. Residence customers who are unable to use a telephone directory because of visual or physical handicap which can be confirmed by a physical, appropriate group or agency.
 - b. Calls from public and semi-public coin telephones.

S2. BASIC LOCAL EXCHANGE SERVICE

B. Conditions (Cont'd)

2. For charging purposes, a call to Local Directory Assistance Service is defined as a call:
 - a. Resulting in obtaining name, address, and/or telephone number for a maximum of two subscribers; or
 - b. Resulting in obtaining no name, address, and telephone number; because there was no such listing, there was private listing, or there was a special customer request to not disclose their name and address.
3. For residence customers there will be a local allowance of four (4) calls per month at no charge for each residence main line service. This call allowance is not transferrable between separate accounts, even for the same customer.
4. A Local Directory Assistance Service Surcharge, as specified in C Below, will be applicable to all calls to Local Directory Assistance Service handled by the operator ("0-"), provided that the "0" operator is not the only source for local directory assistance, or dialed by the customer ("0+").
5. There will be a charge for all customers calls to Local Directory Assistance Service, except as specified in B.1 and B.3.
6. An unused monthly residence local allowance, as described in B.3, will not be credited to the customer's account in any other month service is rendered.

GENERAL SUBSCRIBERS SERVICE TARIFF
CASTLEBERRY TELEPHONE COMPANY

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.12 LOCAL DIRECTORY ASSISTANCE SERVICE (Cont'd)

C. Rates

Directory Assistance Service Charge.....	\$.50 per call	(I)
Directory Assistance Service Surcharge....	\$.50 per call	(I)
Directory Assistance Service Surcharge From a customer-owned, coin operated Telephone (COCOTS (Intrastate-only)	\$.25 per call	

S2.13 DUAL PARTY RELAY SERVICE

The Company is charging a surcharge for Dual Party Relay Service which is reflected in the customer's total bill as ordered by the Alabama Public Service Commission in Dockets U-3089 and 20906.

Issue Date: June 25, 1992
Issued By: R. T. Holland
Title: President

Effective Date: August 3, 1992
Docket No.:

S2. BASIC LOCAL EXCHANGE SERVICE

S2.14 LIFELINE ASSISTANCE PROGRAM

Lifeline Assistance is a government assistance program developed to reduce rates for primary residential telephone service and broadband Internet access service to qualifying subscribers who receive income-based benefits. The Company participates in this program to increase the availability of telecommunications services to all consumers in its serving areas.

A. General

Lifeline Assistance reduces an eligible customer's Monthly rates for basic voice telephone service or broadband Internet access service. An eligible Customer receives a federally subsidized credit toward the monthly cost of voice telephone service or broadband Internet access service.

1. Where available, the Company's broadband Internet access service provides a broadband speed of 10 Mbps downstream/1 Mbps upstream and a unlimited minimum monthly usage allowance. Dial-up service and WIFI or similar service that cannot be accessed by subscribers at their residential address does not qualify as a fixed broadband Internet access service for purposes of Lifeline assistance. (C)
2. If the current minimum broadband speed established by the FCC is not available, the Lifeline discount may be applied to the highest performing generally available residential offering that meets or exceeds 4 Mbps downstream/1 Mbps upstream. (C)

B. Regulations

To constitute a qualifying low-income customer eligible to receive Lifeline services, a customer must meet the requirements set forth in either paragraph 1. or 2. below:

1. A customer's household income must be at or below 135% of the Federal Poverty Guidelines for a household of that size;
 - a. For purposes of these rules, "income" means gross income as defined under Section 61 of the Internal Revenue Code, 26 U.S.C. § 61, for all members of the household. This means all income actually received by all members of the household from whatever source derived, unless specifically excluded by the Internal Revenue Code, Part III of Title 26, 26 U.S.C. § 101, *et seq.*

S2. BASIC LOCAL EXCHANGE SERVICE

S2.14 LIFELINE ASSISTANCE PROGRAM (Cont'd)

B. Regulations (Cont'd)

1. (Continued)

b. A "household" is any individual or group of individuals who are living together at the same address as one economic unit. A household may include related and unrelated persons. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. An adult is any person eighteen (18) years or older. If an adult has no or minimal income, and lives with someone who provides financial support to him/her, both people shall be considered part of the same household. Children under the age of eighteen (18) living with their parents or guardians are considered to be part of the same household as their parents or guardians. (M)

2. Lifeline Assistance is also available to all qualifying residential customers who participate in one of the following low-income assistance programs. A subscriber will also be considered to be eligible even if he does not personally participate in any of the following programs, so long as an individual who lives in his household participates in at least one of these programs: (T)

- (a) Medicaid
 - (b) Supplemental Nutrition Assistance Program (SNAP)
 - (c) Supplemental Security Income (SSI)
 - (d) Federal Public Housing Assistance (FPHA) (T)
 - (e) Veterans and Survivors Pension Benefit (N,D)
- (D)
(D)

3. In addition to meeting the qualifications provided in paragraph 1. or 2. of this section, in order to constitute a qualifying low-income customer, a customer must not already be receiving a Lifeline service, and there must not be anyone else in the subscriber's household subscribed to a Lifeline service.

S2. BASIC LOCAL EXCHANGE SERVICE

S2.14 LIFELINE ASSISTANCE PROGRAM (Continued)

B. Regulations (Continued)

4. Qualifying subscribers must provide the Company with acceptable (C,N) documentation as proof of their eligibility to receive Lifeline service under the income-based or program-based requirements; the documentation must be securely retained by the Company. If the Company has a reasonable basis to believe that the subscriber no longer meets the qualifying criteria for Lifeline service, the Company must notify the subscriber of impending termination of the subscriber's Lifeline service in writing separate from the subscriber's monthly bill. If the subscriber fails to provide proof of eligibility within thirty (30) days following the Company's written request to the subscriber to recertify eligibility, the credit will be discontinued on the bill and the subscriber will be de-enrolled from the Lifeline program within five (5) business days after the expiration of the subscriber's time to respond to the request. (C,N)
5. If the Company receives notification from the program administrator that the subscriber is receiving Lifeline service from another eligible telecommunications carrier or that more than one member of a subscriber's household is receiving Lifeline service, the subscriber will be de-enrolled from Lifeline Assistance without notice within five (5) business days following the Company's receipt of the program administrator's notification. (T)
6. The Company will confirm a subscriber's continued eligibility to receive Lifeline service on an annual basis by requiring the subscriber to sign a certification as to his/her present qualifications for Lifeline service. The Company must notify the subscriber in writing separate from the subscriber's monthly bill that failure to respond to the recertification request will trigger de-enrollment. If the subscriber fails to provide proof of eligibility within sixty (60) days following the company's written request to the subscriber to recertify eligibility, the credit will be discontinued on the bill and the subscriber will be de-enrolled from the Lifeline program within five (5) business days after the expiration of the subscriber's time to respond to the recertification efforts. (N)

S2.14 LIFELINE ASSISTANCE PROGRAM (Cont'd)

B. Regulations (Continued)

7. A subscriber who requests de-enrollment must be de-enrolled by the Company within two (2) business days after a rest.

(D)

(D)

S2. BASIC LOCAL EXCHANGE SERVICE

S2.14 LIFELINE ASSISTANCE PROGRAM (Continued)

B. Regulations (Cont'd)

8. The Company will process all applications and apply the appropriate credit on the customer's monthly bill. A secondary service charge is not applicable for existing customers who subscribe to Lifeline Assistance. (T)
9. As a participant in Lifeline Assistance, customers are eligible to receive Toll Limitation Service at no charge for any Lifeline voice telephone service that charges a fee for toll calls, either domestic or international, that is in addition to the monthly price of the customer's Lifeline service. This service will only be provided at the customer's request and is limited to plans that distinguish between local and long-distance calling.
10. Local service deposit requirements will be waived for customers who voluntarily receive Toll Limitation Service.
11. Participants in Lifeline Assistance shall not be disconnected from Local Service for nonpayment of toll charges. In addition, the Company will not deny reestablishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for nonpayment of toll charges. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service.
12. Partial payments that are received from Lifeline voice telephone customers will first be applied to local service charges and then to any outstanding toll charges.

(T)

S2. BASIC LOCAL EXCHANGE SERVICE

S2.14 LIFELINE ASSISTANCE PROGRAM (Continued)

B. Regulations (Cont'd)

13. Lifeline subscribers may apply their Lifeline discount to voice telephone service, broadband Internet access service, or a bundle of broadband Internet access service and voice telephone service; and plans that include optional calling features, such as, but not limited to, caller ID, call waiting, voicemail and three-way calling. The Lifeline discount may also be applied to family shared data plans. The calling plan must be in the name of the eligible subscriber, and a household may receive only one Lifeline supported service. Partial payments from Lifeline subscribers purchasing bundled packages or packages containing optional calling features will first be applied to pay down the allocated price of the Lifeline supported services.
14. The PICC will not be billed to Lifeline customers who subscribe to toll blocking and do not presubscribe to a long distance carrier.

(T)

(T)

C. Credit

1. Voice Telephone Service

- a. The following monthly credit will apply for each customer eligible for Lifeline Assistance who chooses to apply its Lifeline Assistance to voice telephone service.

	Monthly Credit
Federal Credit	\$ 9.25

- b. Credit amount will not exceed the basic charge for local telephone service, which includes the Subscriber Line Charge, access line and local usage.
- c. Pursuant to FCC Rules 47 C.F.R. Section 54.403, stand-alone voice telephone Lifeline support or voice service with broadband below the minimum standards set forth in Section 54.408 of the FCC Rules will be phased out as described below:

(N)

(N)

S2. BASIC LOCAL EXCHANGE SERVICE

S2.14 LIFELINE ASSISTANCE PROGRAM (CONT'D)

C. Credit (Cont'd)

- (i) Beginning 12/1/2019- the support amount will be \$7.25 per month. (C)
 - (ii) Beginning 12/1/2020- the support amount will be \$5.25 per month.)
 - (iii) Beginning 12/1/2021- the support amount will be \$0.00. (C)
- (See Note 1)

Note 1: The support amount for standalone voice service, or voice service not bundled with broadband which meets the minimum standards set forth in Section 54.408, provided by a provider in a census block will remain at \$5.25. (N)(C)

2. Broadband Service

- a. The following monthly credit will apply for each customer eligible for Lifeline Assistance who chooses to apply its Lifeline Assistance to broadband service, if such broadband service is available.

Monthly
Credit

Federal Credit \$ 9.25 (N)(C)

- b. Credit amount will not exceed the basic charge for broadband service. (N)

S3. CONCURRENCE STATEMENTS

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(D)

S3. CONCURRENCE STATEMENTS

S3.1 MESSAGE TOLL TELEPHONE SERVICE

Castleberry Telephone Company concurs in the standard toll rates, rules and regulations governing such communications as filed by the South Central Bell Telephone Company for intraLATA toll service and AT&T for interLata toll service, together with any amendments or successive issues thereof and makes itself a party to such rates and charges until this concurrence is revoked or cancelled by either party. Castleberry Telephone Company hereby expressly reserves the right to cancel this statement of concurrence at any time with it appears that such cancellation is the best interest of Castleberry Telephone Company, subject to the jurisdiction of the Alabama Public Service Commission as it applies.

S3.2 WIDE AREA TELECOMMUNICATIONS SERVICE

Castleberry Telephone Company concurs in the standard Wide Area Telecommunications Service (WATS) rates, rules and regulations governing such communications as filed by South Central Bell Telephone Company, together with any amendments or successive issues thereof and makes itself a party to such rates and charges until this concurrence is revoked or cancelled by with party. Castleberry Telephone Company hereby expressly reserve the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of Castleberry Telephone Company subject to the jurisdiction of the Alabama Public Service Commission as it applies.

S3.3 FOREIGN EXCHANGE SERVICE

Castleberry Telephone Company assents to, adopts and concurs with the rates, regulations and conditions applicable to all Foreign Exchange Services, as filed by the South Central Bell Telephone Company on an intercompany interexchange basis.

S3. CONCURRENCE STATEMENTS

S3.4 PRIVATE LINE CONCURRENCE

- A. Deleted (D)
- B. Deleted (D)
- C. Deleted (D)

S3. CONCURRENCE STATEMENTS

S3.5 COIN TELEPHONE SERVICE

Castleberry Telephone Company concurs with Local Coin Telephone Service rates, rules and regulations relating to Local Directory Assistance Service, and Local Operator Verification/Interruption Service as filed with the Alabama Public Service Commission by South Central Bell Telephone Company, together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations.

Castleberry Telephone Company hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the interest of the Company subject to the jurisdiction of the Alabama Public Service Commission as it applies.

S3.6 LONG DISTANCE DIRECTORY ASSISTANCE SERVICE

Castleberry Telephone Company concurs with the Long Distance Directory Assistance Services rates, rules and regulations governing such communications as filed with the Alabama Public Service Commission by South Central Bell Telephone Company, together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations.

S3.7 LONG DISTANCE OPERATOR SERVICE REQUIRING TELEPHONE NUMBER ASSISTANCE

Castleberry Telephone Company concurs with the Long Distance Operator Service Requiring Telephone Number Assistance rates, rules and regulations governing such communications as filed with the Alabama Public Services Commissions by South Central Bell Telephone Company, together with any amendments or successive issues thereof, and make itself a party to such rates, rules and regulations.

S3. CONCURRENCE STATEMENTS

S3.8 LONG DISTANCE VERIFICATION/INTERRPTION SERVICE

Castleberry Telephone Company concurs with the Long Distance Verification/Interruption Service rates, rules and regulations governing such communications as filed with the Alabama Public Service Commission by South Central Bell Telephone Company, together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations.

S3.9 LOCAL DIRECTORY ASSISTANCE SERVICE

Castleberry Telephone Company concurs with the Local Directory Assistance Service rates, rules and regulations filed with the Alabama Public Service Commission by South Central Bell Telephone Company, together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations.

S3.10 OPERATOR ASSISTED LOCAL CALLS AND LOCAL CALLING CARD SERVICE CALLS

Castleberry Telephone Company concurs with the Operator Assisted Local Calls and Local Calling Card Service Calls rates, rules and regulations as filed with the Alabama Public Service Commission by South Central Bell Telephone Company, together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations.

S3.11 LOCAL VERIFICATION/INTERRUPTION SERVICE

Castleberry Telephone Company concurs with the Local Verification/Interruption Service rates, rules and regulations governing such communications as filed with the Alabama Public Service Commission by South Central Bell Telephone Company, together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations.

S3. CONCURRENCE STATEMENTS

S3.12 INTRASTRATE ACCESS

Castleberry Telephone Company adopts Gulf Telephone Company's Intrastate Access Services tariff effective April 16, 1996, and any successive issues thereto, as approved by the APSC, until this concurrence is revoked or cancelled. Exception to this adoption of the tariff are state in Section 200.

S3.13 OPTIONAL CALLING PLANS

Castleberry Telephone Company concurs with the Optional Calling Plans rates, rules and regulations as filed with the Alabama Public Service Commission by Southland Telephone Company, together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulation.

S3.14 INTRASTATE BILLING AND COLLECTION SERVICE

Castleberry Telephone Company assents to, adopts and concurs with the rates, regulations and conditions applicable to Intrastate Billing and Collection Services as filed by Brindlee Mountain Telephone Company.

S3. CONCURRENCE STATEMENTS

S3.15 DUAL PARTY RELAY SERVICE

Castleberry Telephone Company concurs with the Dual Party Relay Service rates, rules and regulations filed with the Alabama Public Service Commission by South Central Bell Telephone Company, together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations.

Dual Party Relay Service permits hearing and speech impaired users of Telecommunications Devices for the Deaf (TDD) to communicate with users of ordinary telephones. Communications take place by relaying conversations (voice to TDD and TDD to voice). These calls are between one party who must communicate by means of a TDD and another who communicates by means of an ordinary telephone. Messages are rated from the rate center of the calling party to the rate center of the called party.

(D)

S4. MESSAGE TELECOMMUNICATIONS SERVICE

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S4. MESSAGE TELECOMMUNICATIONS SERVICE

S4.1 Concurrence

See Section Three.

S4.2 OPTIONAL CALLING PLANS

A. Description of Service

1. General

Optional Calling Plans are specifically designed toll plans applicable to intrastate subscribers dialed stations-to-station sent paid toll messages place from the Optional Calling Plan subscriber's telephone during the service period to stations in the prescribed terminating exchange, exchanges or area. All other toll messages will be billed as regulate toll messages.

B. Measured Circle Calling (Reserved)

C. Rates

See Concurrence in Section 3.

S5. WIDE AREA TELECOMMUNICATIONS SERVICE

CONTENT

	Sheet No.
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S5. WIDE AREA TELECOMMUNICATIONS SERVICE

S5.1 CONCURRENCE

Castleberry Telephone Company occurs in the stand Wide Area Telecommunications Service (WATS) rates, rules and regulations concerning such communications as filed by South Central Bell Telephone Company together with any amendments or successive issues thereof and makes itself a party to such rates and charges until concurrence is revoked or cancelled by either party. Castleberry Telephone Company hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of Castleberry Telephone Company subject to the jurisdiction of the Alabama Public Service Commission as it applies.

S6. SERVICE CONNECTION CHARGES

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S6. SERVICE CONNECTION CHARGES

S6.1 General

- A. Service charges are the nonrecurring charge or charges applied to the services ordered or connected into service at the customer's request. These include charges for initial commencement of service, changes, restoration, and rearranging of service or facilities.
- B. Service charges may be paid under one of the following plans, at the option of the subscriber.
 - 1. Plan 1 – Payment in full at the time service is requested.
 - 2. Plan 2 – Payment in full, on first month's billing.
 - 3. Plan 3- Time payment of Service Connection Charges, over a period of 4 months. Service charges may ne paid in monthly installments of not less than \$10.00 if the total service charge is more than \$36.00. In the event service is terminated, prior to the 4 months period, all outstanding amounts will become due and payable immediately.
- C. In all cases where special or unusual construction or installations is required, such charges are in addition to the prescribed service charges.

S6. SERVICE CONNECTION CHARGES

S6.2 DEFINITIONS

- A. Service Order Charge: The charge for receiving and recording information and/or taking action in connection with a subscriber or applicant and processing the necessary data.
- B. Central Office Work Charge: The charge for work associated with the Central Office and the line extending from the Central Office to the customer's premises, including but not limited to central office connections, cable cross connections and the drop pole.
- C. Premises Visit Charge: The charge for a required trip to the customer's premises which may include working with the drop wire or protector.
- D. Network Interface Connection Charge: The charge for providing the connection, at the customer's premises, of other than Telephone Company provided facilities to the facilities provided by the Telephone Company.
- E. Returned Check Charge: The charge applied to each insufficient funds check returned.

S6. SERVICE CONNECTION CHARGES

S6.2 DEFINITIONS (Cont'd)

- F. Restoration Charge: The charge applied for restoration of service after suspension for nonpayment or to the suspension of service temporarily at the request of the customer.
- G. Termination Charge: The charge applied when a customer discontinues an item of service or equipment prior to the expiration for the initial service period designated for such item.
- H. Number Change Charge: The charge when a customer requests a change in their telephone number.
- I. Maintenance of Service Charge: The charge applies when the customer's facilities is responsible for the Company making a maintenance call to the subscriber's premises.
- J. Inspections Charge: The Telephone Company reserves the right to inspect and test all customer provided terminal equipment or communication systems and to specify whether such equipment may be directly connect to the arrangement is required in order to assure (1) the safety of the public and the Telephone Company's employees and customers; (2) proper signaling on both originating and terminating calls; (3) proper transmission, and (4) compatibility with other Telephone Company services. If a connecting arrangement is required, the customer shall be responsible for the additional costs.
- K. Primary Interexchange Carrier (PIC) Change Charge: Charge applied when the Company received proper authorization to change a customer's primary interexchange carrier.

(N)
|
(N)

S6. SERVICE CONNECTION CHARGES

S6.3 APPLICATION OF SERVICE CHARGES

A. General

1. Service charges as used herein and in other sections of this tariff are applicable to the ordering, connecting, moving, changing, rearranging and furnished of telephone service and other telephone facilities and service. The charges apply as follows except as provided hereinafter in other sections of this tariff.

2. Service order charges are applicable to the following services:

- a. All classes of Basic Local Exchange Service
- b. Coin Telephone Service
- c. Telephone Answering Service
- d. Private Branch Exchange Service
- e. Key and Push Button Service
- f. Wide Area Telecommunications Service
- g. Directory Listings
- h. Miscellaneous Service Agreement and Auxiliary Equipment

3. Where the service desired necessitate the use of more than one item of service subject to the service charge, the total charge is the sum of the separate service charges for each item of service furnished except as hereinafter provided.

4. When service is re-established at a location which has been destroyed or made untenable by fire, wind or flood, service charge for connection, move or change do not apply when service re-established within a reasonable time. If the subscriber desires service at a new location for a temporary period, services charges for connection will apply for the establishment of service at a temporary location but no service charge will apply when service is re-established at the former location.

S6. SERVICE CONNECTION CHARGES

S6.3 APPLICATION OF SERVICE CHARGES (Cont'd)

A. General (Cont'd)

5. Service charges may be paid at the time of application of service or as otherwise provided herein.
6. Where service is established at a concession rate, except employee's concessions, no concessions is allowed from the regular service charges.
7. Service charges apply to changing or adding touchtone service, custom calling features, number changes or any other miscellaneous service as specified in this tariff.

B. Application

1. A Service Order Charge and a Central Office Charge will apply for restoration of service following suspension for nonpayment.
2. The charges specified herein do not contemplate work performed by Company employees at a time when overtime wages apply due to the request of the subscriber; nor does it contemplate work once begun being interrupted by the subscriber. If the subscriber request over-time labor performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost.
3. A Service Order Charge and Central Office Charge will apply when an applicant for service accepts a left-in disconnect "as is."
4. A Service Order Charge and a Central Office Charge will apply when a customer requests a number change including unlisted and non-published number changes.

S6. SERVICE CONNECTION CHARGES

S6.3 APPLICATION OF SERVICE CHARGES (Cont'd)

B. Application (Cont'd)

5. A premises Visit Charge and Network Interface Connection Charge will apply for a customer requested relocated, change or modification of an existing Network Interface.
6. When any subscriber's service has been suspended for nonpayment of any sum due the Telephone Company, as set forth in this tariff, the service will be restored upon payment of the mound due and a Service Charge of \$15.00.
7. Maintenance of Service Charge – The customer is responsible for this charge for each visit by the Company to the customer's premises where service difficulty or trouble reports results from customer provided equipment unless the maintenance responsibility rests with the Company because of a maintenance contract or the absence of a network interface device.
8. Inspection Charge – The customer shall be responsible for the Telephone Company for its labor and equipment used in making the inspections and tests. Inspections of equipment or systems connected with the Telephone Company facilities may be initiated by the Telephone Company at no charge to the customer unless such inspection reveals that unauthorized equipment has been connected. If such unauthorized equipment is found, the customer is responsible for the payment of an Inspection Charge to the Telephone Company.

C. Exceptions

1. Visits to a customer's premises solely for the purposes of repair, maintenance or disconnection of Company provided service and equipment, except where Maintenance Visit Charges Apply.

S6. SERVICE CONNECTION CHARGES

S6.3 APPLICATION OF SERVICE CHARGES (Cont'd)

C. Exceptions (Cont'd)

2. Public Telephone Service or Toll Station Service
3. Changes in the class or grade of service or concurrent moves or changes necessitated by a change in the class or grade of service or by a change in central office operation.
4. Customer orders when one customer accepts service and equipment from another customer without lapse in the rendition of service and no other work is required.
5. Service re-established after the destruction of the customer's premises by fire, flood or other similar causes beyond the customer's control where the same amount of service is re-established within a reasonable period of time at the same or different locations. If, under the preceding conditions, service is installed at another location and then subsequently re-established at the original location, Service Charges will apply for the subsequent installation.
6. A change from listed telephone service to unlisted or nonpublished telephone service necessitated by communications which are received that are of an annoying, foul or profane nature.
7. Joint User Service when no visit is required to the customer's premises.
8. Directory Listings or billing address.
9. A change of telephone number when initiated by the Company.
10. Charges for unlisted or nonpublished telephone service when provided with initial service.

S6. SERVICE CONNECTION CHARGES

(D)

(D)

S6. SERVICE CONNECTION CHARGES

(D)

(D)

GENERAL SUBSCRIBERS SERVICE TARIFF
CASTLEBERRY TELEPHONE COMPANY

Section 6
First Revised Sheet 10

S6. SERVICE CONNECTION CHARGES

S6.5 RATES

	Residence	Business	
A. Service Order Charge	\$8.00	\$12.00	
B. Central Office Work Charge	5.00	6.00	
C. Premise Visit	7.00	8.00	
D. Returned Check Charges	5.00	5.00	
E. Installation Charge	See specific offering in this tariff		
F. Restoration and Suspension of Service	Service Order Charge and Central Office Work Charge		
G. Termination Charge	See specific offering in this tariff.		
H. Number Change Charge	Service Order Charge and Central Office Work		
I. Network Interface Connection Charge	5.00	7.00	
J. Maintenance of Service Charge	30.00	30.00	
K. Inspection Charge	15.00	15.00	
L. Service Charge	15.00	15.00	
M. Primary Interexchange Carrier (PIC) Change Charge	10.00	10.00	(N)

Issue Date: May 14, 1999
Issued By: R. T. Holland
Title: President

Effective Date: July 1, 1999
Docket No.:

S.7 MISCELLANEOUS SERVICE ARRANGEMENTS

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S7 MISCELLANEOUS SERVICE ARRANGEMENT

S7.1 TOUCHTONE CALLING SERVICE

A. General

1. Touch Calling Service provides for the origination of telephone calls through the use of pushbuttons.
2. The service is available in all exchanges to business and residence subscribers connected to WATS (Wide Area Telephone Service) lines which are interconnect to Bell System Service.
3. Touchtone Calling Service other than WATS connections requires special central office equipment and will be provided only from central office where facilities are available.
4. The monthly rate is no longer applicable specifically for Touchtone Service. (C)

B. Rates

(D)

(D)

S7 MISCELLANEOUS SERVICE ARRANGEMENT

S7.2 CUSTOM CALLING SERVICES

A. Definitions

1. Call waiting – This feature signals a subscriber talking on his line that another call has been placed to his line. The subscriber may place either call on hold while talking to the other.
2. Call Forwarding – With this feature all incoming calls are forwarded to another telephone number. This arrangement may be activated by dialing a code and the telephone number of the service to which calls are to be forwarded and is deactivated by dialing another number. The Call Forwarding customer is responsible for the payment of any applicable message unit charge or direct distance dialed message toll charge or direct distance dialed message toll charge for each call between his Call Forwarding telephone and the telephone to which the call is being forwarded. The charge applies to all calls that are answered at the telephone to which the calls are being forwarded, including person-to-person and collect calls.
3. Three-Way Calling – This feature enables a third party to be added to a two-way conversation without operator assistance.
4. Speed Calling – This feature permits up to eight (8) predesignated telephone numbers to be accessed by dialing a one-digit code. Up to 30 predesignated telephone numbers can be accessed by a two-digit code.

(N)

(N)

S7 MISCELLANEOUS SERVICE ARRANGEMENT

S7.2 CUSTOM CALLING SERVICES

A. Definitions (Cont'd)

5. Caller ID – Deluxe (Name and Number Delivery)

This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number (DN) on incoming telephone calls. A maximum of 15 characters is allowed for transmission of the calling party Directory Name. When Caller ID – Deluxe is activated on a customer's line, the calling party Directory Name and Directory Number on incoming calls will be displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID – Deluxe customer.

If the incoming call originates from a customer provided or Company Public Telephone or a Company provided Semi-Public Telephone, the name information transmitted will always be "Pay Phone."

Use of the Call ID feature requires a telephone number display device designated for use with Call ID. The telephone company is not responsible for obtaining, maintaining or repairing any such device.

If the incoming call originates from a Multi-Line Hunt Group, the name and number transmitted will always be the main listed directory name and number of the hunt group, unless, facilities permitting, the lines are Telephone Number (TN) identified within the group.

(C)

(C)

S7 MISCELLANEOUS SERVICE ARRANGEMENT

S7.2 CUSTOM CALLING SERVICES

A. Definitions (Cont'd)

5. Caller ID – Deluxe (Name and Number Delivery) (Cont'd)

If the incoming call is from a caller served by a PBX, generally only the main listed name and number of the PBX will be transmitted and available for display. However, in certain circumstance, where facilities permit, the information associated with the actual station originating the call may be transmitted and available for display.

(C)

6. Calling Number Deliver Blocking – Per Call

This feature allows a customer to temporarily prevent the transmission of that customer's directory number (DN) and thus control its availability to the called party.

(C)

(M)

The transmission of the Directory Number can be temporarily prevented on an as-needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the transmission of the Directory Number.

This service is not available to pay phone subscribers.

(M)

S7 MISCELLANEOUS SERVICE ARRANGEMENT

S7.2 CUSTOM CALLING SERVICES

A. Definitions (Cont'd)

7. Calling Number Deliver Unblocking – Per Call

This feature allows customers to block all numbers being sent out, but by dialing a Feature Access Code (FAC) and then the number, the customer can unblock number delivery on a per-call basis. A customer who subscribes to Non-published service will be provided with this feature at no extra charge.

This service is not available to pay phone subscribers.

8. Automatic Call Back – When activated, this feature automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed.

If the called line is busy, a confirmation tone is heard, the customer hangs up and a queuing process begins. The calling and the called lines are checked periodically for availability to complete the call. If during the queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed.

9. Automatic Recall – This feature enables a customer to place a call to the telephone number associated with the most recent call received whether or not the call was answered or the number is known. The customer can dial a code to request that the network placed the call.

(N)

(N)

S7 MISCELLANEOUS SERVICE ARRANGEMENT

S7.2 CUSTOM CALLING SERVICES

A. Definitions (Cont'd)

9. Automatic Recall (Cont'd)

If the called line is not busy, the call is placed. If the called line is busy, a confirmation tone is heard, the customer hangs up and a queuing process begins. The calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed.

10. Selective Call Acceptance

This feature allows a subscriber to reject calls from any party that is not programmed into the subscriber's Selective Call Acceptance list.

11. Selective Call Forwarding

Selective Call Forwarding allows a subscriber's to forward calls from any party that is programmed on the subscriber's Selective Call Forwarding list. The subscriber with this feature active received a ring reminder each time a call is forwarded, but cannot answer the ring reminder.

(N)

(N)

S7 MISCELLANEOUS SERVICE ARRANGEMENT

S7.2 CUSTOM CALLING SERVICES

A. Definitions (Cont'd)

12. Selective Call Rejection

This feature allows a subscriber to reject calls from any party that is programmed on the subscriber's Selective Call Rejection list. Rejected calls are routed to the Selective Call Rejection intercept treatment.

(N)

13. Do Not Disturb

Do Not Disturb allows a subscriber to place their telephone in an apparent busy condition to all incoming calls without affecting the outgoing features on the line (i.e., calls and feature activations can be made). The feature is set up and removed as required by then subscriber. Special Busy Tone is returned if a line in a Do Not Disturb (DND) condition is called.

14. Wakeup Call

This feature allows a wakeup call to be set up to ring a subscriber's telephone at a pre-programmed time.

(N)

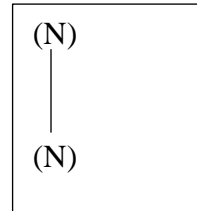
S7 MISCELLANEOUS SERVICE ARRANGEMENT

S7.2 CUSTOM CALLING SERVICES

B. Rates

1. The following rates and charges are in addition to all other applicable rates and charges for service furnished.

		Monthly Rate
		Per. C.O. Line Equipped
a.	Call Waiting	\$2.00
b.	Call Forwarding	\$2.00
c.	Speed Calling (8 code or 30 code)	\$2.00
d.	Three-Way Calling	\$3.00
e.	Caller ID – Deluxe	\$7.00
f.	Calling Number Delivery Blocking – Per call	No chg.
g.	Calling Number Delivery Unblocking	Non-pub chg
h.	Automatic Callback	\$3.00
i.	Automatic Recall	\$3.00
j.	Selective Call Acceptance	\$2.00
k.	Selective Call Forwarding	\$2.00
l.	Selective Call Rejection	\$2.00
m.	Do Not Disturb	\$2.00
n.	Wakeup call	\$2.00



2. A 25% discount is available on Call Waiting, Call Forwarding and Speed Calling when they are subscribed to with any other custom Calling features.
3. A Service Ordering Charge for establishing Custom Calling Service(s) does not apply during Company selected times of special promotion of these services. The company will notify the Commission by letter filings of the special promotion times.

** refer to Section 27 for Nonpublished number charge.

GENERAL SUBSCRIBERS SERVICE TARIFF
CASTLEBERRY TELEPHONE COMPANY

Section 7
First Revised Sheet 3

S7 MISCELLANEOUS SERVICE ARRANGEMENT

S7.3 TELEPHONE NUMBER IN ROTARY (Trunk Hunting) (Reserved) (M)

Issue Date: November 4, 1995
Issued By: R. T. Holland
Title: President

Effective Date: December 4, 1995
Docket No.:

S7 MISCELLANEOUS SERVICE ARRANGEMENT

S7.4 TOLL RESTRICTION SERVICE

A. 900/976 Calling Capability

The Company automatically blocks access capabilities to 900/976 numbers for all customers. If a customer wishes to unblock this restriction, no initial recurring or nonrecurring charges will apply. However, any subsequent request for unblocking of 900/976 restrictions will incur the applicable charges.

B. Subscribers Controlled Call Blocking (SCCB)

1. The customer may limit service to local and 911 calls, blocking all other outgoing calls. Blocked calls include, but are not limited to, 1+ Direct Dialed, 01 + International Direct Dialed, 700, 800, 900, 976, Directory Assistance, and 0+ and 0- Operated assisted calls.
2. This service is only available for tone dial services.
3. The subscriber can, by dialing a code and entering a Personal Account Code (PAC), override the blocking feature on an individual call basis, leaving the call blocking feature on subsequent calls.

(N)

(N)

S7 MISCELLANEOUS SERVICE ARRANGEMENT

S7.4 TOLL RESTRICTION SERVICE

B. Subscribers Controlled Call Blocking (SCCB) (Cont'd)

4. A PAC must be assigned by the subscriber to each line subscribed to SCCB. The PAC may be any five (5) digit number. The subscriber may change the PAC at any time by dialing the appropriate codes. The subscriber is responsible for remembering the PAC and guarding the PAC against unauthorized use. Since Company personnel do not have access to the PAC assigned by the subscriber, a non-recurring charge as set forth in S7.4.C.2 will apply to each line each time the Company personnel have to delete a PAC for the subscriber due to the subscriber forgetting his PAC.
5. Subscriber to SSC are responsible for all calls charged to the subscribed number.
6. It is the responsibility of the subscriber to notify all users of their service that an operator and/or emergency number cannot be reached. The Company shall not be liable to any person for damages of any nature or kind arising out of, or resulting from, or in connection with, the provision of the service, including, without limitation, the inability of station users to access the operator and/or emergency numbers for any purpose.

(N)

(N)

GENERAL SUBSCRIBERS SERVICE TARIFF
CASTLEBERRY TELEPHONE COMPANY

Section 7
Original Sheet 4.2

S7 MISCELLANEOUS SERVICE ARRANGEMENT

S7.4 TOLL RESTRICTION SERVICE (Cont'd)

C. Subscriber Controlled Call Blocking (SCCV) (Cont'd)

2. Rates and Charges

Monthly recurring \$5.00 per line

Non-recurring Service Ordering Charge and Central Office
Work Charge

(N)

(N)

Issue Date: November 4, 1995
Issued By: R. T. Holland
Title: President

Effective Date: December 4, 1995
Docket No.:

GENERAL SUBSCRIBERS SERVICE TARIFF
CASTLEBERRY TELEPHONE COMPANY

Section 7
First Revised Sheet 5

S7 MISCELLANEOUS SERVICE ARRANGEMENT

S7.5 CUSTOMIZED NUMBER SERVICE (Reserved)

(M)

Issue Date: April 3, 1992
Issued By: R. T. Holland
Title: President

Effective Date: May 4, 1992
Docket No.:

GENERAL SUBSCRIBERS SERVICE TARIFF
CASTLEBERRY TELEPHONE COMPANY

Section 7
First Revised Sheet 6

S7 MISCELLANEOUS SERVICE ARRANGEMENT

S7.6 REMOTE CALL FORWARDING (Reserved)

(M)

Issue Date: April 3, 1992
Issued By: R. T. Holland
Title: President

Effective Date: May 4, 1992
Docket No.:

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.7 OFF PREMISES STATION SERVICE

A. General

An auxiliary station is an additional station connected on the same circuit as the main station, and having the same number as the telephone station.

B. Conditions

1. Off premises station may be furnished subject to the following conditions:
 - a. When provided on party lines, such station are subject to removal by the Company whenever they interfere with the satisfactory operation of the line.
 - b. May be located on the premises of another customer and restricted to answering incoming calls only provided the other has his own separate service at the same location.
 - c. Business off premises station may be provided at a residence location of the same customer where residence main station service is also provided.
 - d. Residence off premises station may be provided at a business location of the same customer where business main station service is also provided.
 - e. Mileage charges shown applicable will be based upon the route measurement mileage between the locations of the main stations.

(M)

(M)

GENERAL SUBSCRIBERS SERVICE TARIFF
CASTLEBERRY TELEPHONE COMPANY

Section 7
Original Sheet 7.1

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.7 OFF PREMISES STATION SERVICE (Cont'd)

C. Rates

	Monthly Rate
1. Off Premises Station Mileage Per mile or fraction thereof Route measurement for first mile	\$5.00
2. Per ¼ mile or fraction thereof Route measurement	\$1.25

(M)

(M)

Issue Date: April 3, 1992
Issued By: R. T. Holland
Title: President

Effective Date: May 4, 1992
Docket No.:

GENERAL SUBSCRIBERS SERVICE TARIFF
CASTLEBERRY TELEPHONE COMPANY

Section 7
Original Sheet 8

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.8 DIRECT INWARD DIALING (DID) SERVICE (Reserved) (M)

Issue Date: April 3, 1992
Issued By: R. T. Holland
Title: President

Effective Date: May 4, 1992
Docket No.:

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.9 SEASONAL AND VACATION SERVICE

A. General

Seasonal and Vacation Service is basic local exchange service temporarily suspended. This service is provided to customer in all the Company's exchange whose requirement for telephone service are less than that which might normally be provided in any 12-month period.

B. Conditions

Seasonal and Vacation Service will be furnished at the Company's direction under the following conditions:

- a. Service is available to all classes and grades of exchange service where the usage is of a seasonal nature.
- b. At least one month's full rental shall be paid for service prior to establishment of Seasonal or Vacation Service.
- c. Charges for a total of six months may be billed prior to the suspension of service, or monthly, at the option of the Company
- d. During the period when the customer is billed at the reduced rate, no changes will be provided by the Company.
- e. The reduced rate applies only to basic local exchange service. All other services such as mileage or any other supplemental services will be billed at the fill rate during the suspended period.

(M)

(M)

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.9 SEASONAL AND VACATION SERVICE (Cont'd)

C. Rates

1. The monthly rate will be based upon 50% of the regular rate for the basic local exchange service only. Service may be temporarily suspended for a minimum of 2 month and a maximum of nine months.
2. Regular service charges will apply for the suspension and subsequent reconnection of service.

(M)

(M)

GENERAL SUBSCRIBERS SERVICE TARIFF
CASTLEBERRY TELEPHONE COMPANY

Section 7
Original Sheet 10

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.10 SPECIAL BILLING NUMBER SERVICE (Reserved)

(M)

Issue Date: April 3, 1992
Issued By: R. T. Holland
Title: President

Effective Date: May 4, 1992
Docket No.:

GENERAL SUBSCRIBERS SERVICE TARIFF
CASTLEBERRY TELEPHONE COMPANY

Section 7
Original Sheet 11

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.11 JOINT USE OF SERVICE (Reserved)

(M)

Issue Date: April 3, 1992
Issued By: R. T. Holland
Title: President

Effective Date: May 4, 1992
Docket No.:

S8. COIN TELEPHONE SERVICE

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S8. COIN TELEPHONE SERVICE

S8.1 Reserved for Future Use

(D)

(D)

S8. COIN TELEPHONE SERVICE

S8.2 Reserved for Future Use

(D)

(D)

S8. COIN TELEPHONE SERVICE

S8.2 Reserved for Future Use

(D)

(D)

S8.3 PAYPHONE ACCESS LINE SERVICE

A. General

1. Payphone Access Line Service is a class of service furnished to individuals, firms or corporations which allows customers of the service to originate telephonic communications and pay the applicable charges by (1) inserting coins into the equipment, (2) using a credit card, (3) third party billing, or (4) calling collect.
2. Payphone Access Line Service is provided for use when customers provided telephones.
3. Payphone Access Line Service will be provided on a dial-tone first basis to enable end users to dial certain calls without requiring coin deposits, i.e., all emergency calls, and non-sent paid calls.
4. The Company will provide Payphone Access Line Service from central offices where it is technically feasible, and facilities are available.
5. Listings in connection with Payphone Access Line Service are furnished under the same rates and regulations as other business service.
6. The Company shall not be liable for end-user fraud associated with the failure of the subscriber's equipment to perform.
7. The Company shall not be liable for shortages of coins deposited and/or collected from the Payphone Access Line Service subscriber's equipment. The Company shall not be responsible for incomplete calls or calls that cannot be completed as a result of end user action, subscriber equipment and facilities or Company equipment and facilities.
8. The carriage and competition of local messages are provided by the Company.

(N)

(N)

S8. COIN TELEPHONE SERVICE

S8.3 PAYPHONE ACCESS LINE SERVICE (Cont'd)

A. General (Cont'd)

9. Service is provided on a one-way or two-way basis at the customer's option.
10. Temporary suspension of service is not available for Payphone Access Line Service.
11. Toll messages are charged for at the Company's established toll rates.
12. General terms and conditions as described in all other sections of this tariff apply, where appropriate, unless otherwise specified in this section.

B. Responsibility of the Subscriber

1. The subscriber shall be responsible for the installation, operation and maintenance of any payphone access line service telephones used in connection with this service.
2. The subscribers shall be responsible for payment of a Maintenance of Service Charge as covered elsewhere in this tariff for each visit by the Company to the premises of the subscriber, where service difficulty or trouble reports result from the use of equipment or facilities provided by the subscription.
3. The Payphone Access Line Service subscriber is responsible for meeting all federal, state and local statutes, as well as the guidelines by the Alabama Public Service Commission with respect to the provisions of payphones.

C. Violations of Regulations

1. Where any payphones access line service telephones are used and/or connected in violation of this tariff, the Company will promptly notify the customers of the violations.
2. Failure of the customer to discontinue such use or to correct the violation will result in the suspension or disconnection of the customer's service until such time as the customer complies with the provisions of this tariff.

(N)

(N)

(N)

(N)

(N)

S8. COIN TELEPHONE SERVICE

S8.3 PAYPHONE ACCESS LINE SERVICE (Cont'd)

D. Optional Service Features

1. Confirmation Service

- a. Originating Line Screening is provided to alert operator service system that a call is originating from a Payphone Access Line provider and may require special handling and billing treatment.
- b. Billed Number Screening is provided for the automatic blocking via databases of third number billing, collect billing, or both to the line.

(N)

(N)

S8. COIN TELEPHONE SERVICE

S8.3 PAYPHONE ACCESS LINE SERVICE (Cont'd)

E. Rates

	<u>Monthly</u>	<u>Non- Recurring</u>	
1. Charges for Payphone Access Line Service:			
(a) Payphone rate per access line	\$27.12		(I)
(b) Fixed Local Usage Charge	\$24.10		
(c) Operator Screening	\$ 2.00		
(d) Billed Number Screening, per payphone line. SCB Rate*			
(e) Originating Line Screening, per payphone line		SCB Rate*	
(f) Service Connection Charges as specified in other sections of this tariff.			
(g) All other applicable charges (i.e. toll charges, International and 900 Blocking, Directory Assistance, etc.) found in this tariff apply in addition to the rates found in this section, and are the responsibility of the Payphone Access Line Service subscribers.			

GENERAL SUBSCRIBERS SERVICE TARIFF
CASTLEBERRY TELEPHONE COMPANY

Section 9
Original Sheet 1

S.9. MOBILE TELEPHONE AND PAGING SERVICE (Reserved)

Issue Date: May 7, 1990
Issued By: R. T. Holland
Title: President

Effective Date: July 2, 1990
Docket No.:

S. 10. INTRALATA PRIVATE LINE SERVICE

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S. 10. INTRALATA PRIVATE LINE SERVICE

S10.1 Undertaking the Company

A. Provisions of Facilities

The Company undertakes to maintain and repair the facilities which furnishes. The Customer or authorized user may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Company except upon the written consent of the Company.

B. Work Performed Outside Regular Working House

The rates and charges specified in this Tariff contemplate that work will be performed during regular working hours and that work once begun will not be interrupted by the customer. If, at the request of the customer, work is performed outside of regular working house, either to meet his convenience or because the time allowed is insufficient to permit completion during regular hours or if the customers interrupts work which has begun, the customer may be required to pay any additional costs incurred.

C. Scope

1. IntraLATA Private Line Service is the furnishing of the Company facilities for communication between specified locations 24 hours daily seven days per week. Facilities may be those of the company only or those of the Company and connecting companies.
2. The Company does not undertake to transmit messages.
3. IntraLATA Private Line Services not specified in this tariff will be provided on an Individual Cases Basis ("ICB").
4. IntraLATA Private Line Service is available to end user customers only. BellSouth, IXCs, competitive local exchange carriers and other carriers must order under the Company's Special Access Tariff.
5. Provisions of Private Line Services referenced in this Section are subject to availability of Company facilities, equipment, and technical capabilities, and, as applicable any limitations and operating characteristics of equipment and technical capabilities.
6. This section is subject to the terms and conditions of the September 12, 2002 Order of the Alabama Public Service Commission in Docket 28642 and any subsequent directives issued thereunder.

(N)(M)

(N)(M)

S. 10. INTRALATA PRIVATE LINE SERVICE

S10.1 Undertaking the Company

D. Liability

1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, preemptions, delays, or errors or defects in transmission occurring in the course of furnishing service and not caused by the negligence of the customers, or the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer or the period of service during which such mistake, omission, interruption, preemption, delay, or error or defects in transmission occurs.
2. The Company shall be indemnified and saved harmless by the customer against:
 - a. Claims for libel, slander and infringement of copyright arising from the material transmitted over the facilities.
 - b. Claims for infringement of patents arising from, combining with, or using in connection with, facilities furnished by the Company, apparatus and systems of the customer; and
 - c. All other claims arising out of any act or omission of the customer in connection with the facilities provided by the Company.
3. The Company is not liable for any act or omission of the other company or companies furnishing a portion of the service.
4. The Company does not guarantee or make any warranty with respect to equipment provided for use in an explosive atmosphere. The customer indemnifies and holds the Company harmless from any and all loss, claims, a demands, suits, or other action, or any liability whatsoever, where suffered, made instituted or assured by the customer or by any other party or person, or any personal injury to or death of any person or persons, and for any loss damages or destruction of any property, whether owned by the customer or others, cause or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintain, removal, presence, condition, location, or use of said equipment so provided.

(N)(M)

(N)(M)

S. 10. INTRALATA PRIVATE LINE SERVICE

S10.1 Undertaking the Company

D. Liability (Cont'd)

5. The Company may required each customer to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.
6. The Company is not liable for any defacement of or damage to the premises of a customer resulting from the furnishing of channel facilitates or the attachment of the instruments, apparatus and associated wiring furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the agents or employees of the Company.
7. The Company shall be under no liability for the quality or defects in voice recordings where Company combined transmitting and recording equipment is utilized in making such recordings.
8. Unauthorized Computer Intrusion

The Company's liability, if any, for its willful misconduct is not limited by this section of the Tariff. With respect to any other claim or suit by a subscriber, common carrier, reseller or any other party for damages caused by, or associated with, any authorized computer intrusion, including but not limited to the input of damaging information such as a virus, time bomb, any unauthorized access, interference, alternation, destruction, theft of, or tampering with, a Company computer, switch, data, database, software, information, network or other similar system, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge by the Company for the service for the period during which the service provided by the Company was affected or so utilized.

9. Transmission of Data

The Company shall not be held liable for any damage, harm or loss of data caused by the subscribers using the Company's voice-grade telephone access lines and/or facilities for the transmission of the data. The Company's liability shall be limited to errors or damages to the transmission of voice messages over theses facilities, and the liability shall be limited to an amount equal to the proportionate amount of the Company's billing for the period of service during which the errors or damages occur.

(N)(M)

(N)(M)

S. 10. INTRALATA PRIVATE LINE SERVICE

S10.1 Undertaking the Company

D. Liability (Cont'd)

10. Errors or damages Caused by System Date Limitations

The Company's liability for errors or damage resulting from the inability of the Company's system to process dates, such as the Year 2000, shall be limited to the amount equal to the proportionate amount of the Company's billing for the period of service during which the errors or damages occur.

11. Unauthorized

The Company shall not be held liable or responsible for any damage or harm that may occur as the result of unauthorized devices or the failure of the Company to detect unauthorized devices on the subscriber's line.

E. Provisions of Facilities

The Company or the Company and other carriers will provide all facilities necessary for private line service to the demarcation point at a customers premises, except that, the customer or authorized user may provide his own terminal equipment or communication systems for use with such service as specified in 1 through 3 following or as otherwise specified herein.

1. Where the customer or authorized user provides his own communication system, or terminal equipment the customer or user shall provide all station apparatus and associated channels which are a party of the system and which are located on the same customer's premises as the system.
2. When a private line is used for data transmission which requires terminal equipment (data sets), such data sets may be provided by the customer or authorized user except that the Company shall furnish all data sets located in the Company's central offices. Where the customer or authorized user elects to provide his own data sets(s) on a given private line, it shall be the responsibility of the customer or authorized user to ensure the continuing compatibility of such data set(s) with the facilities furnished by the Company.
3. When a private line is used for transmission purpose other than voice, it is contemplated that the customer or authorized user will provide the station equipment for such other purposes.

(N)(M)

(N)

S. 10. INTRALATA PRIVATE LINE SERVICE

S10.2 DS1 Service

A. General

1. DS1 service is furnished for Private Line IntraLATA communications by the company.
2. DS1 service is a service for the transmission of digital signals only and using only digital transmission facilities.
3. DS1 service provides for the simultaneous two-way transmission of isochronous digital signals at DS1 speeds of 1.544 Mbps where facilities are available.
4. To insure satisfactory operation, the terminal equipment provided by the customer shall be compatible with the DS1/1.544 Mbps channel facility provided by the Company.
5. Unless specified following, the regulation for DS1 service specified herein apply in addition to the regulations set forth in the General Rules and Regulations.
6. The rates specified for DS1 service following contemplate the provision of a digital quality facility over existing interoffice carrier equipment and/or exchange cable facilities compatible with this service. If such equipment, new facilities or changes to existing facilities are required for the provisions of this service, a special construction charge based on the cost incurred to make the changes will apply in addition to the rates for DS1 service.

(N)(M)

(N)

S. 10. INTRALATA PRIVATE LINE SERVICE

S10.2 DS1 Service

B. Description of Service

1. DS1 service is furnished for the simultaneous two-way transmission of serial, Bipolar Return-to-Zero, isochronous digital signals, except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substitutions (B8ZS) format, at a speed of DS1/1.544 Mbps between two-points located within a LATA.
2. DS1 service is available on a month-to-month basis or under variable rates based on lengths of 12 months, 24 months, or 36 months, under conditions specified in this Tariff.
3. The Company does not represent its DS1 service as adapted for such connections, and shall not be responsible for the through transmission of signals or the quality of such transmission on such connections.
4. A Channel Service Unit (CSU) or appropriate Termination Equipment (TE) provided by the customer is required at a customer's or authorized user's premises to perform such functions as proper termination of service, implication, signals shaping, and remote loop-back.
5. The design, maintenance, and operation of DS1 service contemplates communications originating and terminating as (1) a customer premises to customer premises channel via the Company's Serving Wire Center (SWC) and/or through remote SWC's; (2) a customer premises to the Serving Wire Center – and/or to Remote SWC's – partial channel (link); or (3) a Central Office to Central Office (interoffice) partial channel (link); or (4) between SWC's of this Company and a central office of a connecting company within the LATA.

C. Definitions

Channel Service Unit – The Term “Channel Service Unit” (CSU) denotes equipment provided by the Customer to terminate a digital facility on the customer's or user's premises.

Channelization – is an optional channel service package to activate voice and data facilities.

Digital Local Channel – The term “Digital Local Channel” denotes a path for DS1 service furnished from the demarcation point on the customer's premises to their Serving Wire Center (“SWC”).

S. 10. INTRALATA PRIVATE LINE SERVICE

S10.2 DS1 Service

C. Definitions (Cont'd)

DS1 – This denotes a channel service expressed in its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission data rate, and provides for the two-way simultaneous transmission of isochronous timed, Bipolar Return to Zero (BRTZ) bit stream format, except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substantiation (B8ZS) format. Unframed signals formats are not permitted or compatible with Company equipment.

Interoffice Channel – The term “Interoffice Channel” denotes a path (or paths) for digital transmission between Company SWCs and other ILEC serving wire centers within the LATA. An interoffice channel may be furnished in such a manner as the Company may elect.

Superframe Format (“SF”) – Provision of DS1 with Clear Channel Capability.

Extended Superframe Format (“EFT”) – Provision of DS1 with Clear Channel Capability.

D. Application of Rates

1. Digital Local Channels furnished between a Serving Wire Center and the customer’s premises will be charged at rates set forth for Digital Local Channels under Rates and Charges.
2. Interoffice Channels furnished between Central Offices will be charges at rates based on airline distance between the Central Offices.
3. DS1 service is available on a month-to-month basis or under variable rates periods with rates based on lengths of 12 months, 12 months, or 36 months.
4. A Termination Liability Charge is applicable at the date of termination. The applicable charge is dependent on the contract period subscribed to and will be equal to the number of months remaining in the contract times the monthly rate provided under the contract.

(N)

(N)

S. 10. INTRALATA PRIVATE LINE SERVICE

S10.2 DS1 Service

E. **Responsibility of the Company**

1. The responsibility of the Company shall be limited to the furnishings and maintenance of DS1 service to that point on the customer's premises where provisions is made for the connection of customer-provided equipment. If the customer requires a different location in the same building, it can be provided under the Premises Network Wiring Charge found in this tariff.
2. The Company shall not be responsible for installation, operation, or maintenance of any terminal equipment or communications systems provided by a customer. DS1 service is not represented as adapted for the use of such equipment or system is connected to Company facilities the responsibility of the Company shall be limited to the furnishing of facilities suitable for DS1 service and to maintenance and operation in a manner proper for such digital service. The company shall not be liable for:
 - The through transmission of signals generated by such equipment or system, or for the quality of, or defects in, such transmission or;
 - the reception of signals by such equipment or systems, or
 - the damage to terminal equipment or communications systems provided by a customer or authorized user due to testing.
3. The Company shall not be responsible to the customer if changes in any of the facilities operations, or procedures of the Company utilized in the provisions of DS1 service render any facilities or equipment provided by a customer obsolete, or require modification or alternation of such equipment or systems or otherwise affects its use or performance.
4. The Company undertakes to maintain and repair the facilities which it furnishes. The customer may not rearrange, disconnect, remove, or attempt to repair any equipment installed by the Company without written consent of the Company.

(N)

(N)

S. 10. INTRALATA PRIVATE LINE SERVICE

S10.2 DS1 Service

F. Responsibility of the Customer

1. The customer is responsible for installing and testing his premises equipment or facilities to insure that when they are connected with DS1 service such equipment or facilities are operating properly.
2. The operating characteristics of the customer's premises equipment or facilities shall be such as not to interfere with any of the service offered by the Company. Such use is not subject to the further provisions that the equipment provided by a customer does not: endanger the safety of Company employees or the public; damage, require change in or alteration of the equipment or other facilities of the company, interfere with the proper functioning of such equipment or facilities; impair the operation of the Company's facilities or otherwise injure the public in its use of the Company's services. Upon notice from the Company that the equipment provided by a customer is causing or is likely to cause such hazard or interference the customer shall take such steps as shall be necessary to remove or prevent such hazard or interference.
3. The customer's responsibility shall include cooperative testing with the Company as may be necessary. Where regeneration and/or equalization adjustments or changes may be required to compensate for rearrangements and/or changes in outside plant facilities, the customer will be responsible for all expenses incurred in changes to his premises equipment.
4. The customer shall be responsible for payment of a Trouble Determination Charge as set forth in this tariff for visits by the Company to the premises of the customer where the service difficulty or trouble reports results from the use of equipment or facilities provided by the customer.

(N)

(N)

S. 10. INTRALATA PRIVATE LINE SERVICE

S10.2 DS1 Service (Cont'd)

G. Rates and Charges

(N)

1. DS1 Local Channel is furnished between a Serving Wire Center and the customer's premises. The local channel rate includes the central office trunk termination (COTT).

a. DS1 Local Channel, each DS1 with COTT

	NonReucrring Charge	Month to Month	12 Months	24 Months	36 Months
Each DS1	\$300.00	\$335.00	279.00	261.00	244.00

b. Channelization (Optional)

Per Month

DS1 to Voice's \$312.00

2. Interoffice Channels are furnished between Central Offices. Rates are based on the airline distance between Central Offices.

a. Interoffice Channel, each channel

	NonReucrring Charge	Month to Month	12 Months	24 Months	36 Months
(1)Fixed Monthly Rate	\$310.00	\$75.00	65.00	60.00	55.00
(2) Each airline mile, or	-	\$21.00	16.00	14.00	12.00

3. Clear Channel Capability (CCC).

a. Clear Channel Capability is furnished on a per DS1 service channel basis.

(N)

b. Clear Channel Capability (CCC) is an arrangement that alters a DS1/1.5444 Mbps signal with unconstrained information bits, to meet pulse density requirement outlined in technical reference 7352.5. This will allow a customer to transport an all zero octet over a DS1 service channel providing an available combined maximum 1.536 Mbps data rate. This arrangement requires the customer signal at the channel interface to conform to Bipolar with 8 Zero Substitutions (B8ZS) line code as described in Technical Reference 73525.

S. 10. INTRALATA PRIVATE LINE SERVICE

S10.2 DS1 Service (Cont'd)

G. Rates and Charges (Cont'd)

(N)

3. Clear Channel Capability (Cont'd)

- c. CCC is provided on DS1 service channels between two customer designated premises, from a customer premises to their Serving wire Center or Node Central Office and/or to a remote Serving Wire Center or Node Central Office, and from a central office to a central office, and is subject to the availability of facilities. This optional feature may be ordered to at the same time the DS1 service channel is ordered, or it may be ordered as an additional feature of an existing DS1 service channel.
- d. CCC is provided in an Extended Superframe Format. When CCC is ordered at time of DS1 installation, there4 is no charge for CCC. Charges apply when CCC is added via Extended Superframe Format or removed via Superframe Format.

Per DS1 service channel optioned as

	Monthly Rate	Nonrecurring Charge	
		Initial	Subsequent
(a) Superframe Format (SF)	\$-	\$-	\$600.00
(b) Extende4d Superframe Format (ESF)	\$-	\$-	\$600.00

4. Move Charge

A move charge, per DS1 service channel, applies for each DS1 Local Channel moved to a new location in the same building. This move charge is equal to the DS1 Local Loop Channel Nonrecurring Charge, Service Change Charge – Inside Moves, plus Premises Visit Charge.

A move charge, per DS1 service channel, applies for each DS1 service moved to a new location in the Company territory within the same state. This move charge is equal to the sum of all non-reucrring charges applicable to a new DS1 service channel installation at the new location.

(N)

S. 10. INTRALATA PRIVATE LINE SERVICE

S10.2 DS1 Service (Cont'd)

G. Rates and Charges (Cont'd)

(N)

5. Service Change Charges

- a. Service Establishment Charges are applicable, for each DS1 service channel ordered, for receiving and recording information and/or for taking action in connection with a customer's request, and processing the necessary data. These charges include engineering design, common centralized testing, and coordination.
- b. Service Change Charges are applicable for receiving and recording information and/or taking action in connection with a customer's Inside Move or transfer of service channel. A service Change Charge is applicable for each DS1 service channel associated with the customer request (in lieu of a Service Establishment Charge).
- c. Premises Visit Charges are applicable, per DS1 Local Channel, for the termination of a channel at a customer's premises or for inside moves. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated or moved at the same premises at the same time.
- d. Connection charges are applicable for the connection and testing of DS1 Local Channel and/or Interoffice Channels. These charges applied are those nonrecurring charges contained in A. and B. preceding.
- e. Service Change Charges for DS1 Service.

1. Service Establishment charge

Per DS1 Service Channel

Each

Nonrecurring Charge

\$575.00

2. Service Change Charge

Nonrecurring Charge

Per DS1 Service Channel

Nonrecurring Charge

(a) For Inside Moves, each

\$350.00

(N)

S. 10. INTRALATA PRIVATE LINE SERVICE

S10.2 DS1 Service (Cont'd)

G. **Rates and Charges (Cont'd)**

5. **Service Change Charges (Cont'd)**

(b)	Per Transfer of Responsibility each,	350.00
3.	Premises Visit Charge	
	Per DS1 Local Channel or	Nonrecurring Charge
	Per Visit	\$45.00

S10.3 Digital Data Services

A. General

Digital Data Services are transmission services designed to transmit data in digital form end to end over Digital facilities.

B. Description of Services

Digital Data Services are capable of the simultaneous two-way transmission of digital signals at synchronous speeds of 2.4, 4.8, 9.6, 19.2, 56 or 64 Kbps between points within a LATA.

C. **Definitions**

Digital Local Channel – Denotes a path for services furnished from the serving wire center to the demarcation point on the customer's premises.

Digital Interoffice Channel – denotes a path for services between the serving wire center and its primary node central office, or between node central offices, within a LATA. An interoffice channel may be furnished in such a manner as the Company may elect.

Multipoint Service – denotes a service which provides a communications capability between more than 2 private line locations by means of bridging or hubbing arrangement.

S. 10. INTRALATA PRIVATE LINE SERVICE

S10.2 DS1 Service (Cont'd)

C. **Definitions (Cont'd)**

Secondary Channel Capability – denotes the offering of a companion digital transmission capability over the same physical facility as the primary channel at a lower bit rate. Terminal equipment required to support secondary channel capability must be provided by the customer.

D. **Rates and Charges**

1. Digital Local Channel is furnished between a Serving Wire Center and the customer's premises. The Digital Local Channel Charges apply per local Channel and include a Channel Termination at the Company's Central Office.

Nonrecurring Charge

		First	Add'l	Month to Month	12 Months	24 Months
a.	2.4 Kbps	\$414.00	\$271.00	\$65.00	\$58.75	\$56.50
b.	4.8 Kbps	414.00	271.00	65.00	58.75	56.50
c.	9.6 Kbps	414.00	271.00	65.00	58.75	56.50
d.	19.2	459.00	271.00	65.00	58.75	56.50
e.	56.0 Kbps	459.00	311.00	105.00	93.00	86.00
f.	64.00	459.00	351.00	105.00	93.00	86.00

2. A Digital Data Interoffice Channel is furnished between a serving wire center and the Central Office or between the Central Offices. A fixed rate and a rate per mile apply to each Digital Data Interoffice Channel provided.

- a. Interoffice channel, each channel

(N)

(N)

GENERAL SUBSCRIBERS SERVICE TARIFF
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S. 10. INTRALATA PRIVATE LINE SERVICE

S10.2 DS1 Service (Cont'd)

D. Rates and Charges (Cont'd)

2.a. Interoffice channel, each channel (Continued)

	Nonrecurring Charge	Month to Month	12 Months	24 Months
(1) Fixed Rates Applicable				
(a) 2.4, 4.8, 9.6 And 19.2 Kbps	\$67.00	\$22.00	\$19.50	\$19.00
(b) 56.0 and 64.0 Kbps	67.00	40.00	36.00	34.00
(2) Each Mile or fraction Thereof				
(a) 2.4, 4.8, 9.6 and 19.2 Kbps	-	\$2.05	\$1.90	\$1.75
(b) 56.0 and 64.0	-	4.10	3.80	3.50

3. Optional Features, Functions, and Charges

a. Multipoint Service, per local or interoffice channel bridged

	Nonrecurring Charge	Month to Month	12 Months	24 Months
(1) Fixed Rates Applicable				
(a) 2.4, 4.8, 9.6 And 19.2 Kbps	\$28.00	\$25.00	\$24.00	\$22.00
(2) 56.0 and 64.0 Kbps	28.00	25.00	24.00	22.00

b. Secondary Channel Capability per local Channel

Each	\$140.00	\$15.00	\$14.00	\$13.00
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c. Data Over Voice Channel, per local channel

9.6 Kbps	\$540.00	\$40.00	\$38.00	\$36.00
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d. Speed Service Charge

Issue Date: April 11, 2003
 Issued By: R. T. Holland
 Title: President

Effective Date: May 11, 2003
 Docket No.:

(N)

(N)

S. 10. INTRALATA PRIVATE LINE SERVICE

S10.2 DS1 Service (Cont'd)

D. Rates and Charges (Cont'd)

3. Optional Features, Functions, and Charges (Cont'd)

	Nonrecurring Charge	
	First	Additional
Per Local Channel	\$300.00	\$170.00

S10.4 Voice Grade Service

A. General

1. Voice Grade Service provides for voice and/or data communications on a two-point or multipoint basis for service 7 days per week, 24 hours per day, for a minimum period of one month.
2. Channel Services provided under the provisions of this Tariff are offered for IntraLATA Services consist of Local Channels, Interoffice Channels and Optional Features and Functions.

B. Rate Categories

Following are the basic rates categories which apply to Voice Grade Services.

1. Local Channels

A local Channel provides for a communications path between the demarcation point at a customer premises and the serving wire center of that premises. One local channel charge applies per channel termination.

2. Interoffice Channel

This rate category provides for the transmission facilities between serving wire centers associated with two customer premises, between serving wire centers associated with a customer premises and a Company hub, or between two Company hubs.

Interoffice mileage is portrayed as a flat rate and a rate per mile. For method of determining airline mileage, see the NECA Tariff.

S. 10. INTRALATA PRIVATE LINE SERVICE

S10.4 Voice Grade Service (Cont'd)

B. Rate Categories (Cont'd)

3. Optional Features and Functions

This rate category provides for features and functions which may be added to a service and to improve its quality or utility to meet specific communications requirement. These are not necessarily identifiable with specific equipment, but rather represent the end result in terms of the performance characteristic which may be obtained. This category includes a. and b. following.

a. Hub Functions

A hub is a Company designated wire center where bridging or multiplexing functions are performed i.e., connecting three or more customer premises in a multipoint arrangements or channelizing analog or digital services requiring a lower capacity or bandwidth.

b. Provides for such things as signaling, conditioning, transfer arrangements, protection switching, etc.

(N)

(N)

S. 10. INTRALATA PRIVATE LINE SERVICE

S10.4 Voice Grade Service (Cont'd)

C. Service Configurations

1. There are two types of service configurations which can be provided. These are described as follows:

a. Two-Point Service

A two-point service connects two customer premises either directly through a serving wire center(s) or through a Company hub where additional functions are performed.

b. Multipoint Service

(1) Multipoint service connects three or more customer premises through a Company hub.

(2) There is no limitation of the number of mid-links available with multipoint service. However, when more than three mid-links are provided in tandem, the quality of the service may be degraded. A mid-link is a channel between hubs (i.e., bridging locations).

(3) Voice Grade Multipoint Channel services for data use have a limit of six two-wire facility type local channel or 20 four-wire facility type local channel when used with customer-provided station equipment.

(4) Only certain type of services are available for multipoint applications.

D. Special Routing of IntraLATA Voice Grade Service

1. The Voice Grade services furnished in this Tariff are provided over such routes as the Company may elect.

2. Special routing is involved where, in order to comply with requirements specified by the customer, the Company furnishes the private line service in a manner which includes one or both of the following conditions:

A. Where two or more private lines must be furnished over different physical routes.

S. 10. INTRALATA PRIVATE LINE SERVICE

S10.4 Voice Grade Service (Cont'd)

D. Special Routing of IntraLATA Voice Grade Service (Cont'd)

B. Where a private line must be furnished on a route which avoids specified geographical locations.

3. When special routing a services is furnished a customer, the rates will be determined on an individual case basis.

E. Service Description

1. Voice Grade Service provides for voice and/or data communications on a two-point or multipoint basis for service 7 days per week, 24 hours per day, for a minimum period of one month. These channels may also be furnished on a link (partial channel) basis when connected to services such as DS1. Channels which also provide tie line service will not be furnished to connect a flat rate system with a message rate system. The transmission characteristics and various types of services furnished are described in b. and c. following.

2. Basic parameters and specification for Voice Grade Service are described for the end to end operations as follows:

Basic Parameters	For Speech Applications	For Data Applications
Net Loss	Local Channels used with terminal equipment: Limit as specified in the following Local Channel descriptions. Losses or gains present in CPE have not been included.	
DC Resistance	Local Channel limit as specified in the following Local Channel descriptions. Does not imply or guarantee end to end DC continuity.	
Frequency Error	Plus or Minus 5Hz	Plus or Minus 5 Hz
Frequency Response	(Reference to 100 Hz loss)	
300-3000 Hz	-3dB to + 12dB	-3dB to + 12dB
500 – 2500 Hz	-2dB to +8 dB	-2dB to +8 dB

(N)

(N)

S. 10. INTRALATA PRIVATE LINE SERVICE

S10.4 Voice Grade Service (Cont'd)

E. Service Description (Cont'd)

Envelope Delay Distortion		
800 – 2600 Hz	Not Controlled	Less than 1750 Microseconds
C-Notched Noise (with a -13 dBm0 1000 Hz Test Signal)	Not Controlled	Noise Level 24dB below signal level
Impulse Noise	Not controlled	15 Counts in 15 minutes at a Threshold of 6dB below a – 13 dBm0 rms 1000 Hz Signal
Phase Jitter	Not Controlled	10 degrees peak to peak
Non-Linear Distortion		
2 nd Order Distortion	Not Controlled	2 dB below signal level
3 rd Order Distortion	Not Controlled	30dB below signal level

3. Transmission parameters for voice grade service are described as follows:

Voice Grade

- a. Two-Wire-A- two-wire interface with effective two-wire facilities engineered for a 1004 Hz net loss of 0 to 10dB. Generally furnished for voice transmission, or Supervisory Control Use. Multipoint service ma be provided.
- b. Four-Wire – A four-wire interface with effective four-wire facilities engineered for a 1004 Hz net loss of 0 to 16dB. Generally furnished for voice transmission. Multipoint service may be provided.

Data

- a. Two-Wire – A Two-Wire interface with four-wire facilities engineered for a 10047 Hz net loss of 16dB. Generally used in the provision of analog data services. Multipoint service may be provided.
- b. Four-Wire – A Four-Wire interface with four-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of analog data services. Multipoint service may be provided.

S. 10. INTRALATA PRIVATE LINE SERVICE

S10.4 Voice Grade Service (Cont'd)

(N)

E. Service Description (Cont'd)

4. Telemetry/Alarm Bridging Service

a. Regulations

- (1) This Tariff section contains the regulations applicable for Telemetry/Alarm Bridging Service.
- (2) Except as otherwise specified following, the regulations contained herein are in addition to the regulations found in other sections of this Tariff.
- (3) Telemetry/Alarm Bridging Service requires the use of equipment as specified following and voice grade local channels.
- (4) Terminal equipment provided by the customer to use with this service must meet specifications for such customer-provided equipment found in other sections of this Tariff.
- (5) No more than 128 remote station may be connected to a master station over an individual Split Band Active Bridge.
- (6) In Split Band Active Bridging arrangements, secondary bridges must be directly connected to the primary bridge via mid-link channels. Secondary bridges cannot be connected through other secondary bridges to allow additional layers of tandeming.
- (7) Secondary bridges, utilized in Split Band, Active Bridging arrangements, reduce the two-wire remote station capacity of the primary bridge. The initial secondary bridge reduces the primary bridge capacity by twelve two-wire remote station connections. Each subsequent secondary bridge reduces the primary capacity by four addition two-wire station connections. At the customer's option external bridging may be provided for connecting secondary bridges at the rate applicable following without reducing the two-wire capacity of the primary bridge.

(N)

S. 10. INTRALATA PRIVATE LINE SERVICE

S10.4 Voice Grade Service (Cont'd)

(N)

E. Service Description (Cont'd)

4. Telemetry/Alarm Bridging Service (Cont'd)

a. Regulations

(8) Standard multipoint bridging charges as provided in other section of this Tariff are not applicable to this service except as provided in g. preceding.

(9) Access over remote station channels is provided through a local channel and through the appropriate channel connections as contained following. Interconnection of remote stations located outside the serving wire center where the bridge to which they are to be connected is located will require interoffice channels at charges contained in this tariff.

(10) Access over each four-wire mid-link channel for Split Band Active Bridging is through voice grade interoffice channels at charges contained in this tariff. Additionally, mid-link channel connections are required as described following.

b. Service Description

(1) Telemetry/Alarm Bridging Service is a multi-station, voice frequency, private line service designed to provide connections between a master station and a number of remote stations simultaneously. Direct transmission between remote stations is not intended. This service is intended for application in multipoint, voice frequency, data or tone signaling arrangements with transmission at rates up to 400 baud.

(2) Split Band, Active Bridging – A bridging arrangement providing for a four-wire (master station or mid-link channel) frequency split common port and multiple two-wire (remote station) ports intended for application in multipoint frequency, data or tone signaling arrangements. Two-way (polling) communications between the master station and each remote station is intended.

(N)

S. 10. INTRALATA PRIVATE LINE SERVICE

S10.4 Voice Grade Service (Cont'd)

(N)

F. **Rate Regulations**

1. Types of rates and charges

The two types of rates and charges are monthly rates and nonrecurring charges and are described as follows:

a. Monthly Rates

Monthly rates are recurring charges that apply each month or fraction thereof that a service is provided. For billing purposes, each month is considered to have 30 days.

b. Nonrecurring Charges

Nonrecurring Charges are one-time charges that apply for a specified work activity. The three types of nonrecurring charges that apply are installations of service, installation of features and functions and service arrangements.

(1) Installation of Service

Nonrecurring charges apply for each service terminated at the customer's premises. For the installation of local channels when more than one of the same type of service, between the same locations, for the same customer is ordered and installed at the same time, one at each location is billed at the First Service Installed rate and the others are billed at the Additional Service Installed rate.

The nonrecurring charges for the Installation of Services are set forth following as Nonrecurring Charges for the Local Channel and the Interoffice Channel rate elements.

(2) Nonrecurring charges apply for the installation of features and functions available with the various services. For some features and functions there is a lower charge if installed coincident with the service and a higher charge if installed subsequent to the service.

(N)

S. 10. INTRALATA PRIVATE LINE SERVICE

S10.4 Voice Grade Service (Cont'd)

(N)

1. Types of rates and charges

c. Nonrecurring Charges

- (1) Service rearrangements are changes to existing (installed) services which do not result in either a change in the minimum period requirements or a change in the physical location of the point of termination at a customer premises. Changes which result in the establishment of new minimum period of obligations are treated as disconnect and starts. Changes in the physical location of the point of termination are treated as moved and are described and set forth in this Tariff.

The charge to the customer for the service rearrangement is dependent on whether the change is administrative only in nature or involves actual physical change to the service.

Administrative changes will be made without charge(s) to the customer. Such changes require the continued provision and billing of the Private Line Service to the same entity (i.e., customer remained responsible for all outstanding indebtedness for the service).

- Change of customer name (i.e., the customer of record does not change but rather the customer of records changes name),
- Change of customer or customer's premises address when the change of address is not a result of physical relocation of equipment.
- Change in billing data (name, address or contact name or telephone number).

- (2) All other service rearrangements will be charged for as follows:

- If the change involves the addition of other customer designated premises to an existing multipoint service, the nonrecurring charge for the local channel rate element will apply. The charges will apply only for the location(s) that is being added.

(N)

S. 10. INTRALATA PRIVATE LINE SERVICE

S10.4 Voice Grade Service (Cont'd)

(N)

1. Types of rates and charges (Cont'd)

c. Nonrecurring Charges (Cont'd)

- If the change involves the addition of an optional feature or function which has a separate nonrecurring charge, that nonrecurring charge will apply.
- If the change involves changing the type of signaling on a voice grade service the subsequent, nonrecurring charge will apply for the new type signaling. The charge will apply per service termination affected.
- for all other changes, including a change of the customer of record involving no physical changes to the service provided or the addition of optional feature without separate nonrecurring charges, a charge equal to a local channel rate element nonrecurring charge will apply. Only one such charge will apply per service, per change.

(3) Moves

- (a) A move involves a change in the physical location of one of the following:
 - (i) The point of interface at the customer premises.
 - (ii) The customer's premises.
- (b) The charges for the move are dependent on whether the move is to a new location within the same building or to a different building or to a different building.
 - (i) Moves Within the Same Building

(N)

S. 10. INTRALATA PRIVATE LINE SERVICE

S10.4 Voice Grade Service (Cont'd)

(N)

1. Types of rates and charges (Cont'd)

c. Nonrecurring Charges (Cont'd)

When the move is to a new location within the same building, the charge for the move will be an amount equal to one-half the nonrecurring (i.e., installation) charge for the affected service termination at the customer's premises. There will be no change in the minimum period requirements. If a move is made at the same time a service rearrangement is made, the total charge will never exceed a full nonrecurring charge for the basis service.

(iii) Move to Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established at the new location. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

G. Rates and Charges

1. Digital Local Channels – denotes a path furnished from the serving wire center to the demarcation point on the customer's premises.

a. Rates Per digital local channel

	Monthly Rate	Nonrecurring Charge	
		First	Additional
<u>Voice</u>			
Two of Four Wire	\$66.00	\$378.00	\$156.00
<u>Data</u>			
Two or Four Wire	\$72.00	\$432.00	\$192.00

(N)

S. 10. INTRALATA PRIVATE LINE SERVICE

S10.4 Voice Grade Service (Cont'd)

G. Rates and Charges (Cont'd)

2. Interoffice Channels

- a. When station locations of a voice grade service are located in different wire center serving areas, interoffice channel charges apply. Charges are based on the direct airline distance measured between the serving wire center.

A fixed and per mile charge applies as set forth following:

	Monthly Rate	Nonrecurring Charge	Additional
Voice Grade Service	\$42.00	First \$2.70	\$115.20

3. Optional Features and Functions

- a. Bridging
Bridging
Per Port

	Monthly Rate	Nonrecurring Charge
(i) Two-Wire	\$18.00	\$38.40
(ii) Four-Wire	\$19.20	\$38.40

- (b) Data Bridging
Per Port

(i) Four-Wire	\$30.00	\$40.80
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- (c) Telemetry and Alarm Bridging – Split Band, Active Bridging

- (i) Common Equipment, per central office

S. 10. INTRALATA PRIVATE LINE SERVICE

S10.4 Voice Grade Service (Cont'd)

G. Rates and Charges (Cont'd)

3. Optional Features and Functions (Cont'd)

	Monthly Rate	Nonrecurring Charge
First Bridging Shelf, Capacity of 48 two-wire Connections	\$120.00	\$390.00
Additional bridging shelf, Capacity of 56 two-wire Connections installed Subsequent to the first Bridging shelf	\$120.00	\$350.00
Additional bridging shelf, Capacity of 56 two-wire Connections installed at The same time as the first Bridging shelf	\$50.00	\$220.00

(ii) Channel connections, per channel connected

Remote station channel Connection	\$5.00	\$36.00
Mid-link channel connection, First Channel	\$10.00	\$46.00
Mid-link channel connection, Subsequent channels	\$10.00	\$46.00

Signaling arrangements are provided at the customer's option to arrange 3 channels for suitable signaling. Signaling is required on all off-premises extension channels and tie line channels associated with PBX (or similar) systems.

S. 10. INTRALATA PRIVATE LINE SERVICE

S10.4 Voice Grade Service (Cont'd)

G. Rates and Charges (Cont'd)

3. Optional Features and Functions (Cont'd)

Per local channel

	Monthly Rate	Initial Subsequent	Nonrecurring Charge
(1) Ringdown-Manual	\$13.20	\$40.80	\$216.00
(2) Ringdown-Automatic	\$12.00	\$18.00	\$68.40
(3) E&M Type	\$12.00	\$52.80	\$198.00
(4) Type A (0-199 ohms)	\$7.20	\$48.00	\$138.00
(5) Type B (200-299 ohms)	\$7.20	\$44.40	\$138.00
(6) Type C (900 or more ohms)	\$3.60	\$14.40	\$138.00

c. Conditioning (Voice Grade Services)

- (1) Conditioning provides more specific transmission characteristics for data service. There are two types of C-conditioning and one type of D-Conditioning, each with different technical specifications. C-Type conditioning controls attenuation distortion and envelope delay distortion. D-type conditioning controls the signal to C-notched noise ratio and intermodulation distortion.

Conditioning is charged on a per Local Channel Basis for two-point and multipoint service. For two-point services the parameters apply to each service. For multipoint services the parameters apply to each service. For multipoint services the parameters apply to any path between any two service points.

- (2) When a channel is equipped with Type D1 conditioning and is utilized for voice communications, the Company does not undertake to represent that the channel will be suitable for such voice transmission.

(3) C-Type Conditioning

C-Type of Conditioning per local channel

S. 10. INTRALATA PRIVATE LINE SERVICE

S10.4 Voice Grade Service (Cont'd)

G. Rates and Charges (Cont'd)

3. Optional Features and Functions (Cont'd)

		Monthly Rate	Initial Subsequent	Nonrecurring Charge
(a)	C1 Type	\$2.40	\$12.00	\$78.00
(b)	C2 Type	\$2.40	\$26.40	\$88.80

4. D-Type Conditioning

D-Type Conditioning per local channel

(a)	D1 Type	\$2.40	\$19.20	\$82.80
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S11. FOREIGN EXCHANGE SERVICE
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S11. FOREIGN EXCHANGE SERVICE

S11.1 General

- A. Foreign Exchange or (FX) Service is exchange (local service) furnished to a subscriber from an exchange other than the one he would normally be served. Such service is not in accord with the general plan of furnishing telephone service and such service is furnished only under special conditions where warranted by the circumstances including availability of facilities involved.
- B. The exchange in whose service area the customer is located and which furnishes the telephone or PBX termination for a Foreign Exchange Service and which bills and collects for such service is called the Local Exchange.
- C. The exchange which provides the central office facilities and thereby furnishes the Foreign Exchange Service is called the Service Exchange.
- D. Where Foreign Exchange Service is provided between exchanges or exchange area of the company, it is called Intra-exchange FX Service. Where such service is furnished between an exchange of the Company and that of another company, it is called Inter-exchange FX Service. Where more than one other company is involved in providing the service, it is called Cross Border FX Service.
- E. Foreign Exchange Service is furnished subject to the other same restriction as to the use of the service by the others than the subscribers and his representatives as apply in connection with other clauses of this tariff.
- F. Subscribers to Inter-exchange or Cross Border FC Service contract for service with the company owning the Local Exchange and normally do not contract with the other company or companies involved; however, the company owning the Local Exchange is responsible and its subscriber only for its own facilities and service.
- G. A subscriber of FX service will normally be required to also take regular exchange service from the Local Exchange. In no event shall the FX service be allowed to be connected to, or otherwise be made available for, the Local Exchange switchboard Service.
- H. Foreign Exchange Service does not come within the Telephone Company's general undertaking, nor does the Telephone Company obligate itself to furnish such service generally; but, will do so, at its opinion, where facilities of such a character are available and where the service is warranted by the circumstances involved.
- I. Foreign Exchange Service may be provided only in connection with private branch exchange trunk lines and individual line business or residence service. The service will normally be furnished only at one location or premises for each channel or circuit. Should, at the customer request, the service be located at more than one location, its shall be related for billing purposes, as if it were a complete and separate FX service at each location at which it should be located.

S11. FOREIGN EXCHANGE SERVICE

S11.1 General (Cont'd)

- J. Where the normal exchange is operated by this Telephone Company, Foreign Exchange Service is furnished only on the condition that the applicant is a subscriber to individual line business or residence service or private branch exchange service, in the normal exchange and at the same location where such service is proposed to be installed. Under this condition, when a Foreign Exchange Service subscriber discontinues normal exchange service, the normal exchange shall immediately notify such foreign exchange subscriber and foreign exchange business office that the Foreign Exchange Service may be discontinued ten (10) days thereafter.

S11.2 Rates and Charges

- A. The monthly rate for Foreign Exchange Service is on end three quarters the monthly rate for individual line main station or PBX trunk, applicable in the Local Exchange Area, plus the regulate authorized monthly charges for any exchange service facilities used in furnishing local service by the exchange, plus,
1. A fixed monthly charge of \$150.00 for use of an exclusive circuit used in connecting the Local Exchange Central Office with the Serving Exchange.
 2. Any additional charges made by other telephone company or companies in furnishing circuits referred to in "a", plus
 3. The charge set out in "a" is predicated on the company having available facilities. If it is necessary for the Telephone Company to construct new facilities or to rent space on foreign poles to carry FX circuits, there will be an additional charge to be negotiated based on the cost of such facilities.
- B. Service connection charges of the serving exchange are applicable.

Interexchange FX Service will be furnished under the terms and conditions of the Foreign Exchange Service Agreement executed between this company and the Company involved.

- A. When a party located in this Company's exchange service area desires this class of service, he shall apply for the same to this Company which will obtain the company furnishing the Serving Exchange Service its charges and conditions for providing its parts of the applicant and his acceptance by executed contract of the over-all charges, including those of this Company, both for installation and monthly flat rate cost and conditions of service. This applicant becomes an FX subscriber of this Company which will perform all billing and collecting from said subscriber for the entire service rendered.

S11. FOREIGN EXCHANGE SERVICE

S11.2 Rates and Charges (Cont'd)

B. Service connection charges of the serving exchange are applicable (Cont'd)

B. When a party located in another company's exchange service area desires FX service to an exchange belonging to this Company, his application should be made to the other company which should handle all necessary arrangements for service and on establishment of same, do all subscriber billing and collecting, this Company has no responsibility to the subscriber with respect to such matters.

S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.1 LINE EXTENSION CHARGES

A. General

1. If the estimated construction cost is less than the amount of seven years exchange service charges for which service is subscribed, the Company under the agreement of the REA Loan may not charge for construction. However, if the estimated construction cost is more than the amount of seven years exchange service charges for which service is subscribed, the conditions for construction charges described in this tariff apply.
2. Construction or installation charges are nonrecurring charges made under certain conditions as hereinafter set forth and are in addition to applicable charges for the class of service furnished, mileage charges and other charges that may be applicable.
3. Construction charges are payable at the time the application for service is signed or when the amount is rendered, as the Company, as its option, may require.
4. The word "Cost", wherever used in this section, is to be interpreted to mean the cost of labor and materials and include charges for supervisions and other overheard expense associated with the construction or installation.
5. When attachments are made to poles of other companies, in lieu of providing new pole line construction for which the subscriber would regularly be charged construction charges under the provisions of this section, the attachment rental charges to the Company for such attachments may be borne in whole or in part by the subscriber as the particular circumstances may warrant.

S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.1 LINE EXTENSION CHARGES (Cont'd)

A. General (Cont'd)

6. Any poles, conduit, cable or other plant provided at the expense of the customer, on either a public highway or on private property shall not be used by the customer for any purpose other than service furnished by the Company for the support of cable, wire or other apparatus of the Company, except upon approval of the Company.
7. In all cases of the construction on public highway or on private property to serve customers in general, ownership of the poles, conduit, and other plant must be vested either in the Company or some other company has joint use arrangement. All plant is maintained and replaced at the expense of the Company.

S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.1 LINE EXTENSION CHARGES (Cont'd)

B. Private Right-of-Way

When the applicant is so located that it is necessary to use private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the cost incurred in securing, clearing and retaining such right-of-way.

C. Exceptions to Construction Charges

1. Except as provided under "Temporary Service", no construction charge is made for the provision of new pole lines or wire on public highways within the Base Rate Area.
2. Except as provided under "Temporary Service", where the applicant is located outside the Base Rate Area and the construction of outside plant is required to provide facilities to serve one or more applicants, the applicant or applicants may be required to bear the cost of such construction. Neither station installations, including drop wire, protector, or any plant within the Base Rate Area shall be considered as construction costs.

S12.2 TEMPORARY SERVICE

When construction is required for temporary service and there is no immediate prospect of reusing the plant provided, the subscriber is required to bear the total cost of such construction and installation and the cost of removal, if removed, provided, however that the salvage value of any plant removed, excluding the telephone set, shall be deducted from the total cost to be paid by the subscriber.

S12.3 MOVES OR CHANGES OF EXISTING CONSTRUCTION

When the Company shall move or change existing construction or equipment for which no specific charge is quoted in this Tariff, the person at whose request the move or change is made may be required to bear the cost of such change.

S12.4 CONSTRUCTION IN RESIDENTIAL DEVELOPMENTS

All telephone service placed in residential developments of 5 or more adjoining lots in a recorded plan for the construction of single-family residence including mobile homes intended for year-round occupancy, or one or more adjoining lots for the construction of one or more apartment houses containing an aggregate of five or more family units, if telephone service to such residential or apartment house lots necessitates extending the Company's existing distribution lines.

A developer shall:

S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.4 CONSTRUCTION IN RESIDENTIAL DEVELOPMENTS (Cont'd)

- A. At this own cost, provide the Company with easements satisfactory to the Company for occupancy and maintenance of distribution and service liens and related facilities, except in public ways which the Company has the legal rights to occupy.
- B. At his own cost, clear ground of trees, stumps and other terms the Company may require the following charges when the developer requests construction ahead of the time the Company would normally provide service at customer request.
- C. Place with the Company, in advance or upon other terms the Company may require the following charges when the developer requests construction ahead of the time the Company would normally provide service at customer request.
- D. A prepayment in aid of construction in an amount not in excess of 50% of the Company's costs of the distribution cable for the development.
- E. Such payment in aid of construction will be refunded on a proportionate basis for each contract for telephone service received. The basis of total refund shall be 100% refund upon receipt of telephone contracts for telephone service from 50 percent of the total development within a 3 year period.

If the developer changes the plot plan after installation of the Company's lines has begun, or otherwise necessitates additional costs by his act or failure to act, such additional costs shall be borne by the developer or his agent.

All distributions and service lines installed within a development shall conform to the Company's construction standards; and shall be owned and maintained by the Company. Such installations shall be performed by the Company or by such other entity as the Company may be authorized to do the work. The Company shall not be liable for injury or damage occasioned by the willful or negligent excavation, breakage or other interference with its facilities by other than its own employees or agents.

S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER

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S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.1 GENERAL REGULATIONS

A. General

This section addresses the responsibilities and liabilities of the customer and company where customer provided terminal equipment and communications systems provided terminal equipment and communications systems interconnect with the regulated services of the Telephone Company. Customer provided refers to any equipment purchased by the customer or leased by the customer from the deregulated operations of the Telephone Company or from any other provider of such equipment.

B. Responsibility of the Customer

Customer-provided communications equipment may be used with the facilities furnished by the Telephone Company for telecommunications services as provided in this Tariff. In all such cases the customer-provided communications equipment will be constructed, maintained and operated as to work satisfactorily with the facilities of the Telephone Company.

Where telecommunications service is available under this Tariff for use in connection with customer-provided communications systems, the operating characteristics of such equipment or system shall be such as not to interfere with any of the services offered by the Telephone Company. Such is subject to the further provisions that the customer-provided equipment or system does not endanger the safety of Telephone Company employees or the public; damage, require change in or alteration of, the equipment or other facilities of the Telephone Company; interfacility with the proper functioning of such equipment or facilities; impair the operation of the Telephone Company's service. Upon notice from the Telephone Company that the customer-provided equipment or system is causing or is likely to cause such hazard or interference, the customer shall make such change as shall be necessary to remove or prevent such hazard or interference. The customer indemnifies and saves the Telephone Company harmless against claims for infringement of patents arising from combining such equipment or systems with, or using it in connection with, facilities of the Telephone Company; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Telephone Company.

S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.1 GENERAL REGULATIONS (Cont'd)

C. Responsibility of the Telephone Company

The Company shall not be responsible for the installation, operation or maintenance of any customer-provided terminal equipment or communications systems. Telecommunications or private line service is not represented as adapted to the use of customer-provided equipment or systems and where such are connected to the Company facilities the responsibility of the Company shall be limited to the furnishing of facilities suitable for telecommunications service and to the maintenance and operation of such facilities in a manner proper for such telecommunications service. Subject to this responsibility, the Company shall not be responsible for the customer-provided equipment or systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by customer-provided equipment or systems, or address signaling where such signaling is performed by customer-provided signaling equipment.

The Telephone Company will, at a subscriber's request, provide information concerning interface parameters, including the number of ringers which may be connected to a particular telephone line needed to permit customer-provided terminal equipment to operate in a manner compatible with telecommunications or private line service.

If such changes can be reasonably expected to require modification or alteration of customer-provided terminal equipment or communications systems or materially affected its performance, the Company will make a reasonable effort to notify the customer in advance, to allow the customer an opportunity to maintain uninterrupted service.

The Telephone Company will not be responsible for any loss or damage, not for any impairment or failure of the service, arising from or in connection with the use of facilities of customers and not caused solely by the negligence of the Telephone Company.

S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.1 GENERAL REGULATIONS (Cont'd)

D. Violations of Regulations

Where any customer-provided equipment or system or communication system provided to a customer is used with telecommunications service in violation of any of the provisions in this Tariff, the Telephone Company will take such immediate action as necessary for the protection of its services, and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or system or correct the violation and shall confirm in writing to the Company within 5 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Telephone Company within the time stated above shall result in termination of the customer's service until such time as the customer complies with the provisions of this Tariff. The right of the Telephone Company to terminate service as provided above, includes the right to suspend the service or to disconnect such customer-provided equipment or communications system.

E. Hazardous or Inaccessible Locations

Customer-provided equipment which serve a location which the Telephone Company considers impracticable to service because of hazard or inaccessibility may be connected with telecommunications service by means of connecting equipment furnished by the Telephone Company.

F. Provisions of Channels and Equipment

When the customer elects to provide his own communication systems, it is contemplated the customer shall provide all station apparatus and associated channels which are a part of the system and which are located on the same customer's premises as the system.

G. Recording, Reproducing, and Automatic Answering and Recording Equipment

1. Recording or Two-way Telephone Conversations

Telecommunications and private line services are not represented as adapted to the recording of two-way telephone conversations. Customer-provided voice recording equipment may be connected with telecommunications and private line services, in accordance with the provisions in this Tariff, subject to the following conditions.

S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.1 GENERAL REGULATIONS (Cont'd)

G. Recording, Reproducing, and Automatic Answering and Recording Equipment (Cont'd)

1. Recording or Two-way Telephone Conversations (Cont'd)

When recording equipment is in use and is a direct electrical connection with services of the Telephone Company, a recorder tone that is repeated at intervals of approximately fifteen seconds is required except that the recorder tone described is not required:

- a. When the equipment will be used by public fire and police departments exclusively for the receipt of intrastate fire and police calls, and attended at all times for such purpose.
- b. For Federal Communications Commission licensed broadcast stations for the purpose of recording two-way telephone conversations for broadcast over the air so long as those activities are consistent with the applicable broadcast regulations.
- c. When such equipment is used by the United State Department of Defense at command centers for emergency communications transmitted over the Defense Department's private line system when connected to the telecommunications network.
- d. For the United States Secret Service of the Treasury Department to record Telephone conversations which endanger the safety and security of the President of the United States, and members of his immediate family.

Customer-provided voice recording equipment shall be so arranged that it can be physically connected to and disconnected from telephone Company facilities and switched on and off.

S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.2 CONNECTIONS OF REGISTERED TERMINAL EQUIPMENT AND SYSTEMS

- A. Customer-provided registered terminal equipment, registered protective circuitry, and registered communications system may be directly connected at the customer's premises to the telecommunications network, subject to Part 68 of the Federal Communication Commission's Rules and Regulations:
1. A customer-provided registered PBX or key system may be connected directly to the public switched network or behind a Company-provided Centrex system provided that the customer-provided premises wiring are in compliance with FCC's Rules and Regulations.
 2. The customer shall notify the Company of each line to which registered equipment is to be connected and shall notify the Company when such registered equipment is permanently disconnected. The customer shall provide the Company the registration number and ringer equivalence number for the registered equipment. The customer is also responsible for specifications of the appropriate protective connecting arrangement when other than the standard jack is required. (See FCC Part 68, Section 68.106, Notification to Telephone Company.)
 3. The Company is not obligated to provide system and/or terminal equipment or station wiring beyond the point of connection (network interface) with customer-provided systems and/or terminal equipment.
- B. Premises Wiring Associated with Registered or Grandfathered Communications Systems
1. Premises Wiring is wiring which connects separately housed equipment entities or system components to one another, or wiring which connects and equipment entity or system components with the telephone network interface, located at the customer's premises and not within an equipment housing. This premise wiring will be provided on a deregulated basis effective January 1, 1987.
 - a. Fully-protected Premises Wiring is premises wiring which is:

S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.2 CONNECTIONS OF REGISTERED TERMINAL EQUIPMENT AND SYSTEMS

B. Premises Wiring Associated with Registered or Grandfathered Communications
Systems (Cont'd)

- (1) No greater than 25 feet in length (measured linearly between the point where it leaves equipment or connector housings) and registered as a component of and supplied to the user with the registered terminal equipment or protective circuitry with which it is to be used.
 - (2) A cord which complies with (1) preceding and which is extended once by a registered extension cord. Extension cords may not be used as a substitute for wiring which for safety reasons should be affixed to or embedded in a building's structure.
 - (3) Wiring located in an equipment room with restricted access, provided that this wiring remains exposed for inspection and is not concealed or embedded in the building's structure, and that is conforms to Part 68 of the Federal Communications Commission's Rules and Regulations.
 - (4) Electrically behind registered equipment, system components or protective circuitry which assure that electrical contact between the wiring and commercial power wiring or earth ground will not result in hazardous voltages or excessive longitudinal imbalance at the telephone network interface.
- b. Protected Premises Wiring Requiring Acceptance Testing for Imbalance is premise wiring which is electrically being registered equipment, system components or circuitry, which assure that electrical contact between the wiring and commercial power wiring will not result in hazardous voltages at the telephone network interface.
- c. Unprotected Premises Wiring is all other premise wiring.

S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.2 CONNECTIONS OF REGISTERED TERMINAL EQUIPMENT AND SYSTEMS

- B. Premises Wiring Associated with Registered or Grandfathered Communications Systems (Cont'd)
2. Customers who intend to connect premises wiring other than Fully-Protected Premises Wiring to the telephone network shall give advance notice to the Company in accordance with the procedures specified in Part 68, Section 68.106(c) of the Federal Communications Commission's Rules and Regulations.

S13.3 CONNECTION OF GRANDFATHERED TERMINAL EQUIPMENT AND
GRANDFATHERED COMMUNICATIONS SYSTEMS.

- A. Direct Connections and Connections Through Connecting Arrangements Provided by the Company
1. If the initial rule-compliance connection was made prior to January 1, 1980, grandfathered Terminal Equipment and Grandfathered Communication Systems may remain directly connected and be moved and reconnected to the telecommunications network for the life of the equipment without registration. The equipment or system may be modified only in accordance with Part 68 of the Federal Communication Commission's Rules and Regulations, subject to the following:
 - a. The customer shall notify the company when grandfathered terminal equipment or a communication system is to be connected. Notification should include a description of the equipment, manufacturer's name, model number and type of equipment and state its previous connection, which qualifies it for continued connection. The customer shall also notify the Company when such communications equipment and systems are to be permanently disconnected.
 - b. All connection are made through a network interface agreeable to the Company and the customer.

S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.3 CONNECTION OF GRANDFATHERED TERMINAL EQUIPMENT AND
GRANDFATHERED COMMUNICATIONS SYSTEMS.

A. Direct Connections and Connections Through Connecting Arrangements
Provided by the Company

- c. All such connections shall comply with all the criteria contained in Subpart D or Part 68 of the Federal Communications Commission's Rules and Regulations both prior to and after the application of each of the mechanical and electrical stresses specified in that section.

S13.4 ACOUSTIC OR INDUCTIVE CONNECTIONS

A. General

Customer-provided voice or data terminal equipment and customer-provided communications system may be acoustically or inductively connected at the customer's premises to the telecommunications network control signaling unit when the unit is Telephone Company provided. The customer-provided communications equipment must comply with all the criteria contained in Subpart D of Part 68 of the Federal Communications Commission's Rules and Regulations both prior to and after the application of each of the mechanical and electrical stresses specified in that section.

S13.5 CONNECTION OF CUSTOMER-PROVIDED COMMUNICATIONS SYSTEMS NOT
SUBJECT TO PART 68 OF THE FCC RULES AND REGULATIONS

A. Customer-provided communications systems not subject to Part 68 of the Federal Communications Commission's Rules and regulations may be connected with telecommunications service in accordance with this Tariff. These communication systems (including channels derived from such systems), not exceeding voice grade, may be connected at the customer's premises provided that:

1. Such telecommunications service or customer-provided communications system is utilized for the origination or termination of communications at the customer's premises where the connection is made.
2. The connection shall be through a network control signaling unit and connecting arrangement furnished by the Company.
3. The connection shall be made through switching equipment provided either by the customer or by the Company.

S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.5 CONNECTION OF CUSTOMER-PROVIDED COMMUNICATIONS SYSTEMS NOT
SUBJECT TO PART 68 OF THE FCC RULES AND REGULATIONS

A. (Cont'd)

4. The provisions relating to minimum protection criteria set forth in Subpart D of Part 68 of the Federal Communications Commission's Rules and Regulations both prior to and after the application of each of the mechanical and electrical stresses specified in that section. As related to minimum protection criteria and when applied to the connection of customer-provided communications system, the term "Customer's premises" shall include any premises on which the customer-provided communications system is terminated.

Where a telecommunication service is used in the provisions of a composite data service for others and connection of such service is made to a communications system provided by a customer and the connection is made through customer-provided data switching equipment, the provisions 1. And 3. Above do not apply.

S13.6 CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT
SPECIFICALLY EXCLUDED FROM THE FCC REGISTRATION PROGRAM

- A. Customer-provided terminal equipment may be connected at the customer's premises to party line and semipublic coin services of the Company in accordance with the following:
1. The connection of customer-provided terminal equipment to service specially excluded from the Federal Communications Commission's Registration programs shall be through a protective connecting arrangement which must be furnished by the Company.
 2. The connection of customer-provided communications equipment must comply with all the criteria contained in Subpart D of Part 68 of the Federal Communications Commission's Rules and Regulations both prior to and after and the application of each of the mechanical and electrical stresses specified in that section.

S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.7 CUSTOMER PREMISES INSIDE WIRE

A. General Regulations

1. Customer premises inside wire and standard jacks associated with residence and business and individual line basic local exchange services, as defined elsewhere in this tariff, may be provided by either the Company on a deregulated basis after January 1, 1987 or the customer.
2. Customer premises inside wire is defined as that wire, including connectors, blocks and jacks, within a customer's premises that extends between the termination of the Exchange Access Line and those standard jack locations within the customer's premises to which terminal equipment can be connected for access to the Network Access Line.
3. Customer premises inside wire provided by the customer must be installed in accordance with the technical standards and installation guidelines furnished to the Commission by the Company and must comply with the Nation Electric Safety Code and applicable local codes.
4. Customer premises inside wire provided by the customer may be connected to residence and business individual line basic local exchange service furnished by the Company at a specified network interface.
5. The network interface for the connection of customer premises inside wire consists of a standard modular jack or appropriate device and is provided as part of the network access line. This will be installed inside or outside the customer's premises at a location determined by the Company which is accessible to the customer. The normal location will be close proximity to the protector or entrance facility, whenever practicable.
6. The Company is not obligated to connect telephone instruments and standard modular jacks to customer-provided inside wire.
7. Maintenance of customer owned premises inside wire may be performed by either the Company on a deregulated basis after January 1, 1987, or the customer.

B. Responsibility of the Customer

1. When the customer provides the inside wire and standard jacks, the installation must be in accordance with the technical standards furnished to the Commission by the company.

S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.7 CUSTOMER PREMISES INSIDE WIRE (Cont'd)

B. Responsibility of the Customer (Cont'd)

2. In the event the customer maintains or attempts to maintain inside wire, the customer assumes the risk of loss of service, damage to property, or death to or injury of the customer or the customer's agent. The customer will save the Company harmless from any and all liability claims, or other damage suits arising out of the customer's wire maintenance activity.

C. Responsibility of the Company

1. The Company will make the technical standards and installation guidelines for customer provisions of inside wire available to customer at Business office or other designated locations.

D. Violation of Regulations

1. Where customer-provided inside wire is a violation of Section 2, the Company will properly notify the customer of the violation and will take such immediate action as is necessary for the protection of the telecommunications network and Company employees.
2. The customer shall discontinue use of the customer-provided inside wire or correct the violation and notify the Company in writing that the violation has been corrected within 20 days after receipt of such notice.
3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provision of this Tariff.

S14. EMERGENCY SERVICE (Reserved)

S15. CENTREX (Reserved)

S25. GENERAL RULES AND REGULATIONS

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S25. GENERAL RULES AND REGULATIONS

S25.1 APPLICATION OF REGULATIONS

- A. The regulations set forth herein apply to intrastate services and facilities furnished within the State of Alabama by Castleberry Telephone Company hereinafter referred to as the Company, subject to the jurisdiction of the Alabama Public Service Commission. When services and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service or facilities furnished by it.
- B. Effective November 2, 1987, in compliance with the November 8, 1983 order of the Alabama Public Service Commission in Docket no. 18800, customer premises equipment (as defined by the FCC in Docket 81-893) will be provided by the Telephone Company on a deregulated basis. The specialized terminal equipment, over voltage protection, coin pay phones, multiplexing equipment are excluded from deregulation.
- C. Effective January 1, 1987, in accordance with the order of the Federal Communications (FCC) in Docket No. 79-105, the installation and maintenance of inside wire is the responsibility of the subscriber. Work performed by the Telephone Company to install and maintain inside wire will be performed on a deregulated basis.

S25. GENERAL RULES AND REGULATIONS

S25.2 USE OF SERVICE

A. Abuse or Fraudulent Use of Service

1. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:
 - a. the use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable for service;
 - b. rearrangement of, tampering with or connection of equipment to the facilities of the Company to obtain or to assist others to obtain service without payment (in total or in part) of regular charges for the service.
 - c. false representation, scheme, trick or device whatsoever intended to avoid payment (in total or in part) of regular charges for the service;
 - d. the use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another;
 - e. the use of profane or obscene language;
 - f. the use of the service in such manner as the interfere unreasonably with the use of the service by one or more other customers;
 - g. the impersonation of another;

B. Use of Service for Unlawful Purposes

The service is furnished subject to the condition that it shall not be used for any unlawful purpose.

S25. GENERAL RULES AND REGULATIONS

S25.2 USE OF SERVICE (Cont'd)

C. Use of Party Line Service

Applications for party line service are accepted by the Company with the understanding that each customer will so use the service as not to interfere with an equitable proportionate use of the service by the other customers on the same line. When the duration or number of messages sent or received by a party line customer is so great as to prevent an equitable proportionate use of the line by other customers on the line, the Company shall have the right to require the customer to contract for a higher grade of service, or to discontinue the service of the customer in question. The Company reserves the right to limit the continuous use of a party line for a local message to five minutes.

D. Use of Customer Service

Customer telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the customer, his family, employees, or business associates, or persons residing in the customer's household, excepts as the use of the service may be extended to joint users or to persons temporarily subleasing a customer's residential premises. The Company has the right to refuse to install customer service or to permit such service to remain on premises of a public or semipublic character when the station is so located that the public-in-general, or patrons of the customer may make use of the service. At such locations, however, customer service may be installed, provided the instruments is so located that it is not accessible for public use.

E. Minimum Contract Period

1. Except as specified elsewhere in this Tariff, the minimum contract period is one month from the date service or additions to service are established and the minimum charge is the authorized rate for one month. For purpose of rate administration each month is considered to have 30 days.
2. The Company may require a contract period longer than one month at the same location in connection with special types or arrangements of equipment or for unusual contractions necessary to meet specific demands for service.

S25. GENERAL RULES AND REGULATIONS

S25.2 USE OF SERVICE (Cont'd)

F. Termination of Service

1. By the Company

a. The Company may refuse to furnish, or may terminate the service and remove its equipment under the following circumstances, provided suitable notice has been given to the customer:

- (1) upon the continuance of any unpaid amount due for a period of 5 days following temporary suspension;
- (2) upon the continuance of any unauthorized attachment as stated elsewhere in this tariff.
- (3) upon objection to the furnishing of a service made in writing by or on behalf of any governmental law enforcement agency acting within its jurisdiction, on the grounds that such service is, or will be, used for an illegal purpose;
- (4) upon the use of a service in such a manner that, in the opinion of the Company, constitutes abuse or fraud or may tend to injuriously affect the efficiency of the Company's plant, property, or service;
- (5) upon a violation of any of the regulations governing the furnishing of a service.

2. At customer's request

a. Contracts for service may be terminated prior to the expiration of the contract period provided advance notice is given to the Company and upon agreement to pay all charges due for the service furnished, plus any termination charges which might be applicable.

b. Where a contract for service with a one month minimum period is cancelled before establishment of the service is completed, a charge not to exceed the service charge specified, is applied if all or a portion of the facilities have been installed.

S25. GENERAL RULES AND REGULATIONS

S25.2 USE OF SERVICE (Cont'd)

F. Termination of Service (Cont'd)

2. At customer's request (Cont'd)

- c. Non minimum or termination charge will apply (unless otherwise stated specifically in this Tariff) where a new customer takes over the service of the former customer provided the service is to be furnished at the same location without interruption and that the new customer assumes all unpaid charges on the original contract. Minimum and termination charges will apply for any service furnished under the original contract which is not retained by the new customer.
- d. No minimum or termination charge will apply in the event the service is terminated because of condemnation, destruction, or damage to property by fire or other cause, beyond the control of the customer.

G. Resale of Service

The resale of any service provided by the Company is not permitted except as provided elsewhere in this Tariff or as specifically authorized by the Company.

H. Alabama Relay Center Restrictions

1. The following calls may not be placed through the Alabama Relay Centers:
 - Calls to 976, 900, or 700 numbers
 - Calls to time or weather recorded messages.
 - Calls to other informational recordings.
 - Station sent paid calls from coin telephones.
 - Operator handled conference service and other teleconference calls.
 - All calls billed to Cards (i.e., Credit Cards and Calling Cards) other than those issued by AT&T or the LEC's.
2. The company will not transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections. Employees of the company are forbidden to accept either oral or written messages to be transmitted over the facilities of the Company, except where the Company transmit messages for telecommunications Devices for the Dead (TDD).

S25. GENERAL RULES AND REGULATIONS

S25.2 USE OF SERVICE (Cont'd)

H. Alabama Relay Center Restrictions (Cont'd)

3. Where the Company transmit messages through the Alabama Relay Center, the Company shall not be liable for errors in translating, transmitting, receiving or delivering messages by telephone, TDD or any other instrumentality over the facilities of the Company, connecting utilities or through the Alabama Relay Center, in the absence of gross negligence or willful misconduct.

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

A. Applications for Service

1. Applications for service may be made orally or in writing.
2. Any change in rates or regulations prescribed by the Alabama Public Service Commission modifies the terms and regulations of contracts to the extent of such change.
3. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former subscribers of the Company who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.
4. If telephone service is established and it is subsequently determined that either condition in 3 above exists, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the payment of the prior indebtedness.

B. Application of Business Rates

1. Business rates apply in offices, stores, factories, and all other places of a strictly business nature.

S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

B. Application of Business Rates (Cont'd)

2. In boarding houses (except as noted elsewhere) offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public private, or parochial schools, or colleges, hospitals, libraries, church, college fraternity houses, and other similar institutions (but excluding dormitory rooms at such schools or colleges.
3. At residence locations when the customer has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which act might be indicated by advertising, either by business cards, newspapers, hand bills, bill board, circular, motion picture screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephones during the intervals when, business places are ordinarily closed.
4. Where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.
5. At residence locations, when a telephone station or extension bell is located in a shop, office, or other place of business.
6. At any location where the listing of service at that location indicates a business, trade, or profession, except as specified below.

C. Application of Residence Rates

1. Residence rates apply in private residences where business alphabetical or classified telephone directory listings are not provided.
2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the customer's use, and elsewhere in rooming houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnishes meals to less than ten boarders, provided business telephone directory listings are not furnished.

S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

C. Application of Residence Rates (Cont'd)

3. In the places of residence of a clergyman, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner provided the customer does not maintain an office in the residence. In the residence of a Christian Science practitioner, nurse or midwife, or in the office is located in the customer's residence and is not part of an office building. In any of such cases the listing may indicate the customer's profession, but only in connection with an individual name. If listings of firms or partnerships, etc., or additional listings of person not residing in the same household are desired, business rates apply.
4. Where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

D. Advance Payments

1. At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service and/or service charges which may be applicable, in addition to such special construction and installation charges are to be borne by the applicant. The amount of the advance payment is credited to the customer's account on the first bill rendered.
2. Monthly recurring charges are billed in advance and toll charges are billed in arrears. Special billing arrangements may be established for services provided to Governmental agencies.
3. Bills are due when rendered unless otherwise specified on the bill and may be paid at any business office of the Company or at any agency authorized to receive such payments.
4. For billing purposes each month is presumed to have thirty days.
5. Retroactive billing adjustments will not be made for a period exceeding three years.
6. The Company may temporarily suspend service in the event the customer fails to pay any amount due. Such suspension shall not be made until at least five days following written or verbal notification to the customer of the intention to suspend service.

S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

D. Advance Payments (Cont'd)

7. A late payment charge of 1 ½ percent applies to each subscriber's bill (including amounts billed in accordance with the Company's Billing and Collection Services) when any undisputed portion of a previous month's billing has not been paid in full by the subsequent billing date. The 1 ½ percent charge is applied to the total amount carried forward and is included in the total amount due on the subscriber's current bill.

F. Telephone Number

1. The customer has no property right to the telephone number not any right to continuance of service through any particular central office.
2. The Company reserves the right to change the customer's telephone number or the central office associated with such number, or both, as maybe required for the proper conduct of its business.

G. Alterations

The customer agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him necessitate change in the Company's equipment; and the customer agrees to pay the Company's current charges such changes.

H. Special Construction

1. Private Property (See also Section 12, Charges Applicable Under Special Conditions)
 - a. An average amount of entrance and distribution facilities may be furnished by the Company provided the facilities are of the standard type normally furnished for the particular location.
 - b. If additional entrance or distribution facilities are required; if the conditions are such as to require special equipment, maintenance or methods of construction; if the stability of the customer has not been established; if the installation is for a temporary or semi permanent purpose or If for any other reason the construction costs are excessive as compared with the revenue to be derived, the applicant shall be required to pay the costs over and over those applicable for a normal installation.

S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

H. Special Construction (Cont'd)

c. The customer will provide the Company without charge written permission for the placing of the Company's facilities on the property.

2. Underground

a. When feasible conduit will be furnished by the Company at cost, or conduit may be provided by the applicant subject to the Company's specifications. Conduit used for telephone company facilities may not be used for any other purpose without the consent of the Company. The distance between the conduit and any Electric Light or Power Conduit or Conductor shall be in accordance with the Company's specifications.

b. The cost of relocating underground entrance facilities at the customer's request will be borne by the customer.

I. Special Assemblies of Speculative Projects

1. Special assemblies of speculative projects for which provisions is not otherwise made in this tariff may be provided where practicable, if not detrimental to any of the services furnished by the Company.

a. The charge for such facilities may be in the form of an installation charge, a monthly charge, a termination charge, a monthly charge, a termination charge or any combination thereof and will include, when applicable, on or more of the following estimated expense items associated with the special service provided:

- (1) maintenance expense
- (2) depreciation expense – including reusable
- (3) administration expense
- (4) taxes – including Federal Income Tax
- (5) any other specific item of expense that may be associated with the facility provided a reasonable return on investment.
- (6) a reasonable return on investment

S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

I. Special Assemblies of Speculative Projects (Cont'd)

b. The estimated installation cost used in the derivation of the various expense items shall include the following:

- (1) material
- (2) material overhead
- (3) installation labor
- (4) installation labor overheard

2. In connection with Marketing and Sales studies and/or Marketing and Sales programs, the Company reserves the right to waive service charges within specified areas for such periods of time as designated by the Company and upon approval of the Alabama Public Service Commission.

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT

A. Establishment of Credit

1. The Company is not obligated to establish, furnish or continue to furnish service to any individual or firm that owners for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. In order to insure the payment of all charges due for its service, the Company may require any customer to establish and maintain his credit in one of the following ways:

- a. By furnishing acceptable credit references to the Company.
- b. By providing a suitable guarantee in writing, in a form prescribed by the Company.
- c. By means of a cash deposit.

2. The Company shall be sole judge as to whether or not the references or guarantee in writing are acceptable.

S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont'd)

B. Deposits (Cont'd)

1. The Company may, when in its judgement such deposit is necessary, require at an time, from an applicant, or subscriber, a cash deposit intended to guarantee payment of the current bills for telephone service. Such deposit shall not exceed the monthly amount for local exchange service and other monthly charges added to twice the estimated monthly toll charges. Interest shall be paid by the Company upon such deposit at the rate prescribed by the Public Service Commission. Interest shall be payable for the time such deposit was help by the Company and the customer was served by the Company, unless such period be less than 30 days.
2. The fact that a deposit has been made in no way relieves the applicant or subscriber from complying with the Company's regulations as to advance payments and the prompt payment of the bills upon presentation by the Company, and providing for the discontinuance of service for nonpayment of any sum due the Company for telephone service.
3. Ordinarily deposits will be secured only from those of unknow financial responsibility who are unable or unwilling to furnish satisfactory credit references and from those having unsatisfactory references and/or previous performance records.

C. Discontinuance of Service for Failure to Maintain Credit

Service may be discontinued for failure to maintain credit, as specified above, within five days after the Company has served or mailed notice requiring the customer to do so.

D. Restoration Charge

Where service has been discontinued for failure to maintain credit as specified above, appropriate service charges will be made and collected by the Company.

S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont'd)

E. Adjustment for Local Taxing Authority Payments

1. In the event a municipality imposes, collects or received from the Company any license, occupational, franchise, privilege, inspection, or other similar tax or fee, or otherwise, whether in a lump sum, or at a flat rate, or based on receipts, or based on poles, wires, conduits, or other facilities, or otherwise, so much of the aggregate amount of such tax or fee as exceeds the sums listed below will be billed, insofar as practical, pro rata to the customers receiving exchange service within such municipality:

Population of Municipality based on Federal census next preceding the years of collection		Annual amount which will not be billed to customers by the Company
1-	500	23
500-	1,000	38
1,001-	2,000	75
2,001-	3,000	132
3,001-	4,000	188
4,001-	5,000	263
5,001-	6,000	338
6,001-	7,000	413
7,001-	8,000	488
8,001-	9,000	563
9,001-	10,000	638

Note: Nothing in this tariff shall authorize the billing to customers of the amount of any tax or fee imposed by any municipality at the time of the filing of this tariff or of future payments to such municipality in the same or smaller amounts.

S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont'd)

E. Adjustment for Local Taxing Authority Payments (Cont'd)

1. (Cont'd)

2. In the event a country or other local taxing authority, excluding municipalities, imposes, collects or receives from the Company any license, occupational, franchise, privilege, license, occupational, franchise, privilege, inspection or other similar tax or fee, or otherwise, whether in a lump sum, or at a flat rate, or based on receipts, or based on poles, wires, conduits or other facilities, or otherwise, the amount of such tax or fee will be billed, insofar as practical, pro rata to the customers receiving exchange service within such country or territory of other local taxing authority.

Note: Nothing in this tariff shall prohibit the billing to customers of the amount of any tax or fee imposed by a country or other local taxing authority at the time of the filing of this tariff.

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY

A. Undertaking of the Company

The Company does not undertake to transmit messages, but offers the use of its facilities, where available, for communication between parties subject to the terms and conditions specified in this tariff.

B. Provision of Equipment

1. All equipment necessary for the provision of a given service will be furnished by the Company on a deregulated basis or by the customer except as provided elsewhere in this Tariff. The customer may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards. Commercial power will be furnished by the customer on his premises in suitable outlets when required.
2. No equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company; whether physically, by induction, acoustically or other; except as provided in this Tariff or as otherwise authorized in writing by the Company. In case any such authorized attachment or connection is made, the company shall have the right to remove or disconnect the same or to terminate the service.

S25. GENERAL RULES AND REGULATIONS

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Cont'd)

B. Provision of Equipment (Cont'd)

3. The provisions of the preceding shall not be construed or applied to bar a customer from using devices which serve his convenience in his use of the facilities of the Company provided any such device so used does not:
 - a. endanger the safety of Company employees or the public;
 - b. damage, require change in or alteration of, or involved direct electrical connection to, the equipment or other facilities of the Company, unless as provided for elsewhere in this Tariff;
 - c. interfere with the proper functioning of such equipment or facilitates;
 - d. impair the operation of the communication system;
 - e. otherwise injure the public in its use of the Company's services.
4. Except as otherwise provided in this Tariff, nothing herein shall be construed to permit the use of the a recording device or of a device to interconnected any line or channel of the Company with any other communication line or channel of the Company or of any other person.
5. Facilities of an electric power company or oil, oil products or natural gas pipe line company, or railroad company, provided primarily to communicate with points located along a right-of-way (including premises of such company anywhere in cities, towns, or villages along the right-of-way) owned or controlled by such company and extending between or beyond exchange areas of the Telephone Company, may be connected with deregulated Private Branch Exchange, station, or regulated private line facilities furnished by the Telephone Company, subject to terms and conditions found elsewhere in this Tariff.

C. Furnishing of Service

The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

S25. GENERAL RULES AND REGULATIONS

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Cont'd)

D. Maintenance and Repair

1. All costs associated with the maintenance and repair of regulated services furnished by the Company will be borne by the Company, except as specified elsewhere in this Tariff.
2. The Company will be reimbursed for any loss or damage to its facilities on the customer's premises resulting from intentional destruction or any other cause, except from fire or unavoidable accidents.
3. Access to customer's premises, at any reasonable hour, will be given to representatives of the Company for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

E. Liability

1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delayed or errors or defects in transmission occurring in the course of furnishing service and not caused by the negligence's of the customer shall in no even exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistakes, omissions, interruptions, delayed or errors or defects in transmission occurs.
2. The customer indemnifies and save Company harmless against the following:
 - a. Acts or omissions of other companies when their facilities are used in connection with the Company's facilities to provide service.
 - b. Any accidents, injury, or death occasioned by its equipment or facilities, when such is not die to negligence of the Company.
 - c. Claims for libel, slanders, or infringement of copyright arising from the material transmitted or recorded over its facilities; claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.

S25. GENERAL RULES AND REGULATIONS

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Cont'd)

- E. Liability (Cont'd)
 - d. Liability for failure to provide service.
 - e. Liability for telephone directories is covered next in this section under directories.
- F. Directories
 - 1. The Company will furnish to its customers, without charge, a directory for each access line. Additional directories will be furnished at the discretion of the Company at rates specified in the National Directory Price List.
 - 2. Directories regularly furnished to customers shall remain the property of the Company. No binder, holder, or auxiliary cover, except as provided or authorized by the Company shall be used in conjunction with any director furnished by the Company.
 - 3. No liability for damages arising from errors in or omissions of directory listings, or listings obtained from the "Information Operator" shall attach to the Company. In the case of additional or extra listings for which a charge is made, its liability shall be limited to the monthly rate for each such listing for the charge period during which the error or omission continues.

S25.6 LIMITATIONS AND USE OF SERVICE

- A. Network Facilities for Use With Automatic Dialing and Announcing Devices
 - 1. Subscribers who wish to use automatic dialing and announcing devices for solicitation purposes must do so pursuant to the following terms and conditions.
 - a. No numbers will be called in sequential fashion. Sequentially placed calls refer to those call automatically dialed by successively increasing or decreasing integers, or similar methods.
 - b. Where facilities permit, the equipment shall be so programmed or utilized in such a manner as to automatically disconnect a called party's line not later than ten seconds after the called party hands up.
 - c. Within 20 seconds after the called party answers, the same and telephone number of the individual or firm making or paying for the call, including but not limited to, the name of the individual or firm on whose behalf the call is made, must be clearly stated.

S25. GENERAL RULES AND REGULATIONS

S25.6 LIMITATIONS AND USE OF SERVICE (Cont'd)

- A. Network Facilities for Use With Automatic Dialing and Announcing Devices (Cont'd)
- d. At the conclusion of the call, the name and telephone number of the individual or firm making or paying for the call, including but not limited to, the name of the individual or time on whose behalf the call is made, must be clearly stated.
 - e. If the customer's response is to be recorded, they must be informed of such and permission must be granted.
 - f. If the solicitation call requires a response by the customer and a charge will apply, the customer must be informed that the response is not a free call. The vendor at this time, must give the customer the amount of the charges that will be applied if they respond.
 - g. No calls will be placed to organizations providing emergency services, including but not limited to hospital, nursing homes, fire departments, and law enforcements agencies.
 - h. No calls will be placed on Sundays or Holidays. No calls will be place between the hours of 8:00 p.m. and 8:00 a.m., Monday through Saturday.
 - i. The Telephone Company is under no obligation to provide lists of telephone numbers or any directory information other than normally issues telephone directories.
 - j. Messages must not contain obscene or profane language.
 - k. Solicitation calls for the sale of pornographic materials will not be allowed.
 - l. This type telecommunication service will not be used for any unlawful purpose.
 - m. Connection of customer provided communication systems must meet the Telephone Company's requirements as well as Part 68 of the Federal Communications Commission's Rules and Regulations.

S25. GENERAL RULES AND REGULATIONS

S25.6 LIMITATIONS AND USE OF SERVICE (Cont'd)

- A. Network Facilities for Use With Automatic Dialing and Announcing Devices (Cont'd)
- n. Emergency and unlisted telephone numbers will not be used with recorded solicitation communications.
 2. In cases where there is an existing business relationship between the called party and the subscriber and where the subscriber uses the dialing and announcing devices strictly as a follow up device to supply information related to these prior dealings, the preceding terms and conditions will not apply. However, even subscribers who have had prior dealings with the called party will not be allowed to utilize the automatic dialing and announcing devices for solicitation purposes.
 3. Any subscriber operating or utilizing automatic dialing equipment who does so in violation of the provisions set forth preceding will be subject to immediate disconnection of telephone service.

S26. DEFINITIONS

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S26. DEFINITION

ACCESS LINE – A circuit directly connecting the central office equipment with the subscriber's termination point.

ACCESS LINE WORK CHARGE- The charge for work associated on the circuit between the serving central office up to and including the protector on the customer's premises or on an outside circuit between the serving central office up to and including the protector on the customer's premises or on an outside circuit between premises or between locations on the same premises.

ADDITIONAL LINE – A circuit connecting a station with another station or a circuit connecting a private branch exchange station with a private branch exchange switchboard. An additional line may terminate on a key in lieu of an instrument.

ALABAMA RELAY CENTER – The Alabama Relay Center permits hearing and speed impaired users of Telecommunications Devices for the Deaf (TDD) to communicate with users of ordinary telephone. Communications take place by relaying conversations (Voice to TDD and TDD to voice.) These calls are between one party who must communicate by means of a TDD and another who communicates by means of an ordinary telephone. Messages are rated from the rate center of the calling party to the rate center of the called party.

AUXILIARY LINE – An additional line main station used for one-way (inward to the subscriber) service.

BASE RATE – A schedule rate for any form of exchange service which does not include mileage charges.

BASE RATE AREA – The developed sections which are a part of or contiguous to the community in which the exchange is located as set forth in the telephone utility's tariff and within which specified area local exchange service is furnished at uniform rates without mileage or zone rate charges.

BILLED NUMBER SCREENING – A service providing for the automatic blocking via validation database of third number billing, collect billing, or both to the line.

BUSINESS SERVICE – Telephone service furnished to customers where the actual or obvious use is principally or substantially of a business, professional, or occupation nature.

CALL – An attempted or completed communication.

S26. DEFINITION

CALL FORWARDING – With this feature all incoming calls are forwarded to another telephone number. This arrangement may be activated by dialing a code and the telephone number of the service to which calls are be forwarded and is deactivated by dialing another number. The Call Forwarding customer is responsible for the payment of any applicable message unit charge or direct distance dialed message toll charge for each call between his Forwarding telephone and the telephone to which the call is being forwarded. The charge applies to all calls that are answered at the telephone to which the calls are being forwarded, including person-to-person and collect calls.

CALL WAITING – This feature signals a subscriber talking on his line that another call has been placed to his line. The subscriber may place wither call on hold while talking to the other.

S26. DEFINITION

CENTRAL OFFICE – A unit in which connections are made and switching is accomplished between telephone access line and to the toll network.

CENTRAL OFFICE EQUIPMENT – Switching, transmission and power equipment located within a central office for the purpose of connecting local, EAS and toll calls.

CENTRAL OFFICE WORK CHARGE – The charge for work associated with the central office applicable for functions required within the central office.

CHANNEL – A path for communication between two or more stations, or central offices, furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof and whether or not by a single physical facility or route.

CLASS OF SERVICE – A description of telecommunications service furnished a customer which denotes such characteristics as nature of use (business or residence) or type of rate (flat rate, measure rate, or message rate). Classes of service are usually subdivided in “grades”, such as individual line, two-party, or four-party.

COMMISSION – Alabama Public Service Commission.

COMMUNICATION SYSTEMS – Channels and other facilities which are capable, when not connected to exchange telecommunication service, of two-way communications between customer-provided terminal equipment or deregulated Company provided stations.

COMMUNITY OF INTEREST FACT (CIF) – A unit of measurement for determining the feasibility of Extended Area Service. A CIF is arrived at by dividing the total long distance (toll) calls made during a study period by the total number of customers (access lines) of the originating telephone exchanges involved in the study.

COMPANY – Wherever used in this tariff, refers to Castleberry Telephone Co., Inc. unless the context clearly indicates otherwise.

CONNECTING ARRANGMENTS – The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities of the Company or of facilities of the Company with other facilities of the Company.

S26. DEFINITION

CONNECTING COMPANY – A corporation, association, partnership or individual owning or operating one or more exchanges and with which communication services are interchanged.

CONSTRUCTION CHARGE – A separate nonrecurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the service order schedule.

CONTINUOUS PROPERTY – The plot of ground, together with any buildings thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others. Where a customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the customer furnished all local distribution pole line facilities or underground conduit required in connection therewith.

CONTRACT – The arrangement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the tariff.

COST – The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

CUSTOMER - The individual, partnership, association or corporation which contracts for telephone service and is responsible for the payments of charges and compliance with the rules and regulations of the Company.

CUSTOMER PREMISES EQUIPMENT (CPE) – All telecommunications equipment located at a customer's premises (except pay phones).

CUSTOMER PROVIDED TERMINAL EQUIPMENT – Devices or apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the communications path of the telecommunication system, are so connected either electrically, acoustically, or inductively.

CREDIT CARD – Denotes a billing arrangement by which a long distance call may be charged to an authorized Company credit card number.

S26. DEFINITION

DATA ACCESS ARRANGEMENT – A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilitates and procedures to assure property operation and protection of the telecommunications network.

DIAL SWITCHING EQUIPMENT – A unit of electro-mechanical or electronic switching equipment used in a central office or in connection with a private branch exchange system.

DIRECTORY LISTING – A publication in the Company’s alphabetical directory of information relative to a customer’s name or other identification and telephone number.

DROP WIRE – Paired wires, insulated and under a common cover, which connect a subscriber’s line from the terminal on the pole to the point of demarcation on the customer’s premises.

DUAL NAME LISTING – Provided for customers subscribing to residence service who share the same surname and reside at the same address, and for a person know by two first names.

EXCHANGE – A geographical area established for the administration of telephone service in a specified area, called the “Exchange Area”, which usually embraces a city, town, or village, and its environs. It may contain one or more central offices together with the associated plant, equipment, and facilities used in furnishing communications service within that area.

EXCHANGE SERVICE AREA - The territory served by an exchange within which local telephone service is furnished at the exchange rates applicable within that area.

EXCHANGE SERVICE – The furnishing of facilities for the telephone communications within an exchange area, in accordance with the regulation and charges specified in the tariff. Exchanges facilities are used to establish and maintain connection between an exchange station and the other telephone plant and facilities in connection with long distance calls or extended area service calls.

S26. DEFINITION

EXTENDED AREA SERVICE (EAS) – A type of telephone switching and trunking arrangement which provides for unlimited calling between two or more telephone exchanges based on a usage-sensitive structure and/or a flat additive, if applicable.

EXISTING CUSTOMER – Reference to existing customers in both the General Exchange Tariff and the Obsolete Section 100 means customer as of the date of this tariff.

FACILITIES – All property and means owned, operated, leased, licensed, used, furnished, or supplied for, by or in connection with the rendition of telephone service.

FLAT RATE SERVICE – Service furnished at a fixed month charge, including extended area service where applicable which provides unlimited local calling.

FOREIGN ATTACHMENT – Lines, instruments, appliances, or apparatus not owned or furnished by the Company.

FOREIGN CENTRAL OFFICE – Any central office other than that which serves the area in which the customer is located.

FOREIGN EXCHANGE – Any other exchange but that in which the customer is located.

FOREIGN EXCHANGE LINE MILEAGE – the measurement applying to that portion of a central office line connection customer with a foreign central office, from the common boundary line to the customer's station for which a monthly charge is made in addition to the base rate for exchange service.

GRADE OF SERVICE – The term used in describing exchange service with respect to the number of main telephones which may be connected to a central office line. (One-party, two-party, four-party).

INDIVIDUAL LINE – An access line designed for the exclusive use of a subscriber.

S26. DEFINITION

INITIAL SERVICE PERIOD – The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

INTERCOMMUNICATING SYSTEM – An arrangement involving two or more stations which enables a user to signal and connect with other stations in the system. Effective November 1, 1987, intercommunications systems will be provided on a deregulated basis.

INTEREXCHANGE CHANNEL – That portion of a channel which connects stations in two or more exchanges.

JOINT USE OF SERVICE – An arrangement whereby an individual, firm or corporation whose telephone needs are not such as to justify the provision of separate customer service is permitted to use the service of a customer.

KEY LINE – A circuit connecting a key system with a central office.

KEY LINE TELEPHONE SERVICE - A service that enables access lines to terminate in an expandable multi-button telephone set utilizing common equipment which continuously connects a subscriber to a switching center (exchange) or common carrier operating center. Effective November 1, 1987, Company provided Key Line Telephone Service equipment will be provided on a deregulated basis.

LEASE LINE - A channel tying together two or more points in the exchange area for the sole use of the subscriber. It is terminated at each point on the subscriber owned equipment and is not connected to the central office switching equipment.

(D)

S26. DEFINITION

LOCAL ACCESS AND TRANSPORT AREA (LATA) – Geographic area established for the purpose of defining the territory within which a Bell Operating Company may offer its telecommunications service.

LOCAL CHANNEL – That portion of a channel which connects a station to an interexchange channel or a channel connecting two or more station within an exchange area.

LOCAL MESSAGE – A completed communication between customer's stations located within the same exchange area or local service area.

LOCAL SERVICE AREA – The area within which telephone service is furnished customers under a specific schedule of exchange rates and without toll charges. A local service area may include one or more exchange area.

MAINTENANCE OF SERVICE CHARGE – The charge for each visits by the telephone Company to the premises of the customer or authorized user, where the report results from the use of equipment provided by the customer, or authorized user.

MESSAGE – A completed telephone call regardless of length of call or time and distance involved.

MESSAGE RATE – Local exchange service billed on a per-message basis.

MESSAGE TOLL SERVICE OR MESSAGE TELECOMMUNICATIN SERVICE (MTS) – Long distance telecommunications service between exchange area, categorized as intraLATA/interstate, interLATA/intrastate, or interLATA/interstate and rated on a time and distance basis.

MILEAGE – The measurement upon which charges are computer for Foreign Exchange, tie lines and private lines.

MINIMUM CONTRACT PERIOD – The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

MISCELLANEOUS COMMON CARRIERS – Miscellaneous Common Carriers, as defined in Part 21 of the Federal Communications Commission Rules, are communications common carriers which are not engaged in the business of providing either a public landline message telephone service or public message telegraph service.

S26. DEFINITION

MISCELLANEOUS SERVICE – Service not regularly furnished with the various classes of exchange service.

MOBILE TELEPHONE SERVICE – A communication service provided by means of radio frequencies through a land radio telephone base station. Connection may be established between a wire station and a mobile or fixed unit or between two mobile or fixed units.

NETWORK CONTROL SIGNALING UNIT – The terminal equipment furnished, installed, and maintained by the Company for the provision of network control signaling.

NETWORK INTERFACE DEVICE (NID) – A standard FCC Registration Program jack or equivalent that is installed by the Telephone Company as part of the network access line on a customer's premises at a location determined by the Company which is accessible to the customer and consistent with RCC Registration regulations governing the location of the network interface. The network interface is located on the customer's premises and serves as the point of connection for all premises services to the telecommunications network.

NETWORK TERMINATING WIRE – Wire installed for network service for a specific customer and used to connect the intrabuilding network cable or the outside plant distribution facilities of the Network Interface.

NEW SUBSCRIBER – Applicants having no basic monthly service or those subscribers changing service premises.

S26. DEFINITION

NONLISTED TELEPHONE – An exchange station which has the listing omitted from the telephone directory but listed in the directory assistance records.

NONPUBLISHED TELEPHONE – An exchange station which has the listing omitted from both the telephone directory and directory assistance records at the customer's request.

ORIGINATING LINE SCREENING – A service provided to alert operator service systems that a call is originating from a Payphone Access Line Service provider and may require special handling and billing treatment.

PAYPHONE ACCESS LINE SERVICE – A class of service furnished to individuals, firms, or corporation which allows customers of the service to originate telephonic communications and pay the applicable charges by (1) inserting coins into the equipment, (2) using a credit card, (3) third party billing, or (4) calling collect.

PREMISES – The building portion or portions of a building on continuous property used and/or occupied at one time by the customer in the conduct of his business or as residence. Where floor space adjoining buildings is made continuous at one of more floor levels all floor space in both buildings is considered, the two buildings otherwise being considered as separate buildings.

PREMISES WIRE – All wiring within the same building or between building on the same continuous property of a customer and located on the customer's side of the network interface. In the absence of a network interface, all wiring on the customer's side of the first point on connection at a customer premises. Work performed to install and maintain premises wire will be performed on a deregulated basis effective January 1, 1987 pursuant to the FCC's Second Report and Order CC Docket No. 79-105.

PRIVATE BRANCH EXCHANGE SERVICE – An arrangement of equipment consisting of switching apparatus with attendant's telephone, trunks to a central office and station connected with the switching apparatus, providing for intercommunication between these stations and communications with the general exchange and interexchange systems. Throughout this tariff, the commonly used abbreviation "PBX" will be substituted for the words Private Branch EXchange. Effective November 1, 1987, Company provided switching equipment and stations will be provided on a deregulated basis.

PRIVATE BRANCH EXCHANGE TRUNK – A circuit connecting a private branch system with a Central Office.

S26. DEFINITION

PRIVATE LINE – A circuit provided to furnish communications between two or more instrumentalities directly connected to it. Such instrumentalities do not have access to the general exchange and interexchange networks.

(D)

REGRADE – A change in the classification of service.

RESIDENCE SERVICE – Telephone service furnished to customers when the actual or obvious use is for domestic purpose.

RESTORATION CHARGE – A charge applying to restore service following a temporary suspension of such service for nonpayment of charges.

ROTARY HUNTING – Routes a call to an idle station line in a prearranged group when the called station line is busy.

- a. Terminal-The hunt always starts with the called station line and ends with the last station line in the prearranged group completing the call to the first idle station line encountered. Unless the first station line is called, only a portion of the group is tested.
- b. Circular Hunting-The hunt starts with the called station line and always proceeds in a prearranged order to test all line in the group once, completing the call to the first idle station line.

(D)

S26. DEFINITION

SERVICE CHARGE – A nonrecurring charge applying to the establishment of telephone service for a subscriber and subsequent alteration to that service.

SERVICE ORDER CHARGE – The charge for receiving and recording information and/or taking action in connection with a subscriber or applicant and processing the necessary data.

SPEED CALLING – This feature permits up to eight (8) predesignated telephone numbers to be accessed by dialing a one-digit code. Up to thirty (3) predesignated telephone numbers can be accessed by dialing a two-digit code.

SUBSCRIBER – See “Customer”.

SUBURBAN AREA – The territory surround the base rate area and/or special rate area in which suburban and rural service are furnished at established rates, plus zone charges.

SWITCH – A unit of dial switching and equipment which provides interconnection between station lines or trunks.

TARIFF – The rates, charges, rules and regulations adopted and filed by the Company and approved by the Alabama Public Service Commission.

TELEPHONE COMPANY – See “Company”.

TELEPHONE NUMBER – A designation assigned to a telephone station or private branch exchange necessary for placing calls to the telephone station or private branch exchange for identification in the assessment of message charges, etc.

THREE-WAY CALLING – This feature enables a third party to be added to a two-way conversation without operator assistance.

TOLL CALL – A call to a point outside the local calling area of an exchange for which a long distance charge applies.

S26. DEFINITION

TERMINAL EQUIPMENT – All equipment provided by common carriers and located on customer premises except over voltage protection equipment, coin-operated or pay telephones, and multiplexing equipment to deliver multiple channels to the customer. Mobile radio equipment transmits each station are also not considered to be terminal equipment. Effective November 1, 1987, all terminal equipment is provided on a nonregulated basis.

TERMINATION CHARGE – A charge applying when a customer discontinues an item of service or equipment prior to the expiration of the initial service period designated for such item.

TIE LINE – A circuit connecting two private branch exchange systems for the purpose of interconnection between the stations connected with such systems.

TIE LINE MILEAGE – The measurements on which the rates for tie lines connecting customer's switchboard is based.

TOLL CENTER – A telephone switching center at which the operations (manual or dial) function (messages timing, switching, and recording) takes place in connection with the provision of toll message service.

TOLL LINE – A circuit used exclusively for the transmission of messages between points located in different exchange areas where specific charges for each such messages are applicable.

TOLL MESSAGE – A message between station in different exchange areas and furnished under the provisions of "Message Toll Telephone Service", Section 4.

- A. **PERSON TO PERSON TOLL MESSAGE** – A toll message in which the user stipulates a desire for communication with a specified person or station at a specified location.
- B. **STATION TO STATION TOLL MESSAGE** – A toll message in which the user stipulates a desire for communication only with a specified telephone or switchboard.

S26. DEFINITION

- C. COLLECT MESSAGE – A toll message in which the user stipulates that the called party accept and pay all charges associated with the message.
- D. THIRD NUMBER MESSAGE – A toll message in which associated charges are billed neither to the calling station nor to the called station, but rather to a station not involved in the message.
- E. CREDIT CARD MESSAGE – A toll message in which associated charges are billed to a credit card number assigned by a telephone company and issued to either the called or calling party.

TOLL RATE – The initial period charge prescribed for toll messages based upon a minimum initial period and distance between exchanges.

TOLL SERVICE – Toll Service (Long Distance Service) is that part of the total telephone service rendered by the Company which is furnished between customers in different exchange area in accordance with the rates and regulations specified in the Company's Toll Tariff.

TOUCHTONE CALLING SERVICE – A classification of exchange service whereby calls are originated through the use of pushbuttons in lieu of rotary dials.

TRUNK LINK – A CIRCUIT OVER WHICH CUSTOMERS' messages are sent between two central offices or between a central office and a private branch exchange system.

UNDERGROUND SERVICE CONNECTION – A customer's "drop" wire which is run underground from a pole line or an underground distributing cable.

WATS ACCESS – Provides for termination of WATS access line.

WIDE AREA TELECOMMUNICATIONS SERVICE – The furnishing of facilities for dial type telephone communications between a wide area service access line and other exchange telephones in the area prescribed in the tariff.

S26. DEFINITION

ZONE – One of a series of specified areas, beyond the base rate area of an exchange in which service is furnished at rates in addition to base rates.

ZONE BOUNDARY – The limit of a specified area beyond the base rate area of an exchange.

ZONE CHARGES – A charge applying in addition to the base rate for service when a subscriber's main station, PBX, or Centrex system is outside the base rate area but is located within the exchange area.

S26. DEFININTION

S26.2 ACRONYMS AND ABBREVIATIONS (Cont'd)

ABH- Average Busy Hour

ACCUNET – AT&T Switched Data Service Network

AND - Automatic Network Dialing

ATTCOM – AT&T Communications

ATUR – Automatic Telephone Using Radio (Cellular System)

BCR – Billing, Collecting, Remitting

BHC – Busy Hour Calls

BNS – Billed Number Screening (TSPS)

BOC – Bell Operating Companies

BRA – Base Rate Area

BV – Busy Verification

CALC – Customer Access Line Charge

(D)

CCIS – Common Channel Inter-Office Signaling

CCLC – Common Carrier Line Charge

(D)

CDR – Call Detail Recording

CDRR – Call Detail Recording and Reporting

S26. DEFININTION

S26.2 ACRONYMS AND ABBREVIATIONS (Cont'd)

CIC – Carrier Identification Code

CMRS – Cellular Mobile Radio Telecommunications Service

(D)

CPE – Customer Premises Equipment

DDD – Direct Distance Dialing

DID – Direct Inward Dialing

DOJ – Department of Justice

EAS – Extended Area Service

ECA – Exchange Carrier Association

EDA – Embedded Dire Analysis

FCC – Federal Communication Commission

FGA – Feature Group A

FGB - Feature Group B

FGC - Feature Group C

FGD - Feature Group D

FX – Foreign Exchange

IXC – Interexchange Carrier

INWATS – Inward Wide Area Telecommunications Service (800)

ISDN – Integrated Service Digital Network

KTS – Key Telephone System.

S26. DEFININTION

S26.2 ACRONYMS AND ABBREVIATIONS (Cont'd)

LATA – Local Access and Transport Area

LCR – Least Cost Routing

LEC – Local Exchange Company

LMS – Local Measured Service

MTS – Message Telecommunications Service

NECA – Natioanl Exchange Carrier Association

ONA – Open Network Architecture

OUTWATS – Outgoing Wide Area Telecommunications Serice

PBX – Private Branch Exchange Service

PIN – Person Identification Number

PL – Private Line

POP – Point of Presence

PSN – Public Switched Network

RBOC – Regional Bell Operating Company

RCC – Radio Common Carrier

RCF – Remote Call Forwarding

SLC – Subscriber Line Charge

WATS – Wide Area Telecommunications Service

S27. DIRECTORY LISTINGS

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S27.2 Conditions.....	1
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S27. DIRECTORY LISTINGS

S27.1 General

- A. Directory listings encompassed by this tariff are applicable to listings in the alphabetical section in the telephone directory covering the exchange from which such customers receive service.

S27.2 Conditions

- A. Primary listings which may include the name, address and telephone number of the individual, organization, firm or corporation for whom the service has been contracted will be furnished without additional charge.
 - 1. Listings will be limited to such information as is necessary for identification to facilitate use of the service.
 - 2. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
 - 3. The Company may refuse to insert any listing, which in its judgement does not facilitate the use of the directory.
- B. An additional listings may include the same address and telephone number as the primary listings, except that a different address may be shown for off-premises stations located on other premises occupied solely by the customer. Additional listings may be furnished with business who occupy the same premises at the rates shown above.

S27. DIRECTORY LISTINGS

S27.2 Conditions (Cont'd)

- C. An alternate calling listing refers to a calling party to certain other telephone number after business hours or on Sundays or holidays or if there is no answer on the first listed number. Where the alternative call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.
- D. A foreign or noncustomer listing may be furnished customers requesting that their listing be included in a directory of an exchange other than that from which service is rendered. The rate for a foreign company listing will be the rate applicable in the directory where the listing appears.
- E. Unlisted service is the withholding of a customer's listing from the printed telephone directory. The number may be obtained from the information operator.
- F. Nonpublished service is the withholding of a customer's listing from both the telephone directory and information records.

Also provided as a feature of nonpublished service at no additional charge to the customer is the ability to unblock number delivery on a per call basis. "Per Call Unblock" allows the customer to dial a feature access code and the number, and unblock number delivery on a per call basis.

- a. When nonpublished service is to be furnished, the customer will hold the Company harmless from any damages which might arise, and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the nonpublished listing.
- b. The rate for nonpublished service is specified below.

S27. DIRECTORY LISTINGS

S27.2 Conditions (Cont'd)

- G. The charge for additional, alternative unlisted or unpublished listings begin on the day the information records are posted.
- H. The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is distributed to the customer to the day the succeeding directory is distributed to the customers. Unless the listings no longer serve the customer because of disconnection removals, etc., of the service, the minimum contract period will be for 30 days.
- I. A dual name listing consists of a surname, two given names, the address and telephone number. A dual name listing may be provided for residence subscribers when either the two names listed are those of persons sharing names listed are those of one person known by both names. This listing may be primary listings of an additional listing provided at the tariffed rates.
- J. Customized Number Listing provides for the listing of a customer requested telephone number that is in alpha format.

S27.3 Rates

A. Primary Service Listings

	Monthly Rate
1. Additional or alternate listings, Per line of information requested By the customer	\$1.00
2. Unlisted, each (see CONDITION E.)	\$1.50
3. Nonpublished, each (See CONDITION F.)	

S28. RESERVED FOR FUTURE USE

(D,N)

(D)

(D)

GENERAL SUBSCRIBERS SERVICE TARIFF
CASTLEBERRY TELEPHONE COMPANY

Section 28
Original Sheet 1

S28. RESERVED FOR FUTURE USE

(D,N)

(D)

(D)

Issue Date: April 18, 2013
Issued By: R. T. Holland
Title: President

Effective Date: May 18, 2013
Docket No.:

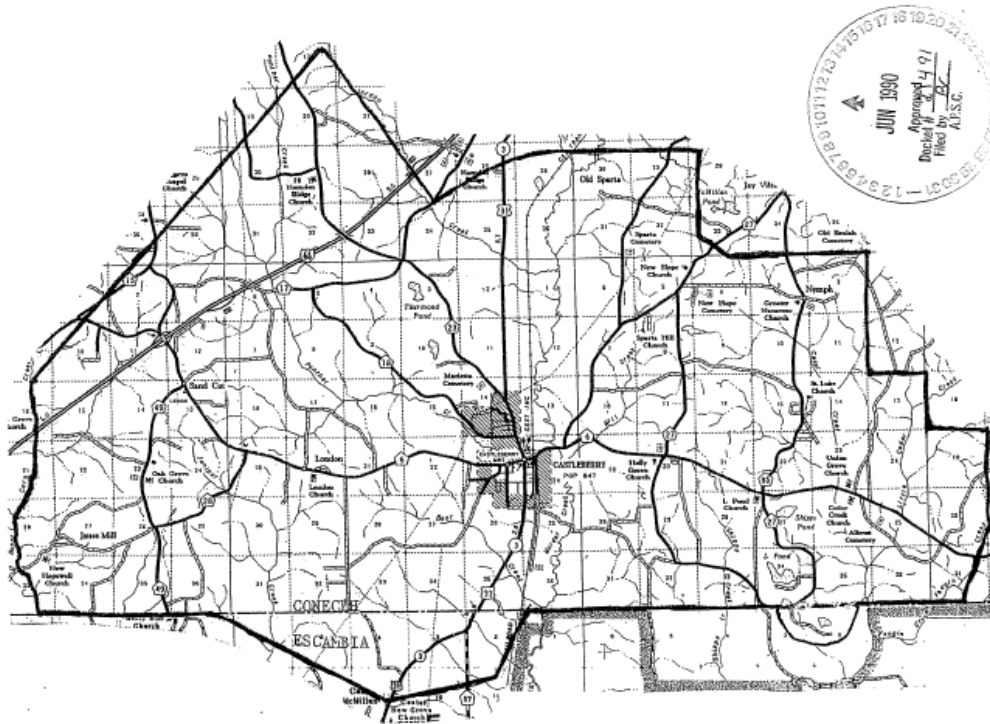
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GENERAL SUBSCRIBERS SERVICE TARIFF
CASTLEBERRY TELEPHONE COMPANY

Section 29
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Issue Date: May 7, 1990
Issued By: R. T. Holland
Title: President

Effective Date: July 2, 1990
Docket No.:

GENERAL SUBSCRIBERS SERVICE TARIFF
CASTLEBERRY TELEPHONE COMPANY

Section 29
Original Sheet 1

S29.1 LOCAL EXCHANGE BOUNDARY MAPS

CASTLEBERRY

Issue Date: May 7, 1990
Issued By: R. T. Holland
Title: President

Effective Date: July 2, 1990
Docket No.:

GENERAL SUBSCRIBERS SERVICE TARIFF
CASTLEBERRY TELEPHONE COMPANY

Section 100
First Revised Contents Sheet 1

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Issue Date: April 11, 2003
Issued By: R. T. Holland
Title: President

Effective Date: May 11, 2003
Docket No.:

S100. OBSOLETE SERVICE OFFERINGS

S110.1 GENERAL

- A. Private Line Service is telecommunications service between two or more terminals none of which is connected to or otherwise made available to any local exchange switching facility. The service is provided only under special conditions where warranted by the circumstances and where facilities are available.
- B. An applicant for Private Line Service extending beyond this Company's service area who is located in this Company's service area who is located in this Company's area will normally contract for service with this Company and be treated as its subscriber; however, such procedure is not mandatory.
- C. This service is provided on an interexchange basis only where the station or stations located in central office service area of this Company is connected to a station or stations located in another central office area and payment is made for such private line stations with any other station or stations covered by these charges and conditions may cause the immediate discontinuance of this Company's service.

(M)

S110.2 RATES AND CHARGES

- A. When all terminals are located in this Telephone Company's operating area, the following charges apply:
 - 1. The monthly charge for each Private Line Service terminal located in this Telephone Company's Service area is the monthly rate for Individual Business Service, plus the following.
 - 2. The monthly mileage charge for any part of the private line located in the Telephone Company's franchise is \$1.25 per quarter mile, or fraction thereof, route measurement of circuit furnished by this Telephone Company.

(M)

S100. OBSOLETE SERVICE OFFERINGS

S110.2 RATES AND CHARGES (Cont'd)

A. (Cont'd)

3. Service Charges as shown in Schedule 8 are applicable.

4. Any other facilities required will be furnished by the Telephone Company at rates quoted elsewhere in this tariff.

B. In addition to the above charges, any monthly charges made by another Telephone Company will be added to the above amounts.

(M)

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