

PRICE LIST  
OF  
CASTLEBERRY TELEPHONE COMPANY

CONSISTING  
OF  
SCHEDULE OF RATES,  
RULES AND REGULATIONS  
FOR  
TELEPHONE SERVICE  
WITHIN THE STATE OF ALABAMA

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Title Page  
Original Sheet 1

**GENERAL SUBSCRIBER SERVICES PRICE LIST  
FOR THE  
STATE OF ALABAMA**

The Services described herein and provided for the prices stated herein are governed by the Castleberry Customer Service Agreement, which incorporates your service order and/or our Price List. This document constitutes an exhaustive list and description of the services provided by Castleberry Telephone Company, Inc. and explains various general practices employed by Castleberry Telephone and other important information. This Price List supplements but does not override or invalidate any contrary provision found in the Castleberry Customer Service Agreement.

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GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Contents  
Original Sheet 1

**TABLE OF CONTENTS**

Section

INDEX

SECTION	1	RATE SUMMARY
SECTION	2	BASIC LOCAL EXCHANGE SERVICE
SECTION	6	SERVICE CONNECTION CHARGES
SECTION	7	MISCELLANEOUS SERVICE ARRANGEMENTS
SECTION	10	PRIVATE LINE SERVICE
SECTION	11	FOREIGN EXCHANGE SERVICE
SECTION	12	CHARGES APPLICABLE UNDER SPECIAL CONDITIONS
SECTION	13	INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER
SECTION	25	GENERAL RULES AND REGULATIONS
SECTION	26	DEFINITIONS
SECTION	29	LOCAL EXCHANGE BOUNDARY MAPS

Issue Date: November 1, 2020  
Issued by: Homer Holland  
Title: Secretary/Treasurer

Effective Date: November 30, 2020  
Docket No.:

GENERAL SUBSCRIBER SERVICE PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Index  
Original Sheet 1

**INDEX**

<u>Subject</u>	<u>Section</u>	<u>Sheet No.</u>
<b>-A-</b>		
Abuse or Fraudulent Use of Service	25	1
Advance Payments	25	7
Alterations	25	8
Applications for Business Rates	25	5
Application for Residence Rates	25	6
Application for Service	25	5
Application of Service Charges	6	3
<b>-B-</b>		
Basic Local Exchange Rates	2	1
<b>-C-</b>		
Call Forwarding	7	1
Call Waiting	7	1
Central Office Work Charge	6	2
Company Responsibility	13	1
<b>-D-</b>		
Deposits	25	10
Discontinuing Service	25	11
Dual Party Relay Service	2	2
<b>-E-</b>		
Establishing and Furnishing Service	25	5
Establishment and Maintenance of Credit	25	10

Issue Date: November 1, 2020  
 Issued by: Homer Holland  
 Title: Secretary/Treasurer

Effective Date: November 30, 2020  
 Docket No.:

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Index  
Original Sheet 2

INDEX (CONT'D)

<u>Subject</u>	<u>Section</u>	<u>Sheet No.</u>
	-F-	
	-G-	
General Rules and Regulations	25	1
	-H-	
	-I-	
	-K-	
	-L-	
Limitations and Use of Service	25	14
Liability	25	13
Line Extension Charges	12	1
Local Calling Area	2	1
Local Exchange Boundary Maps	29	1
	-M-	
Maintenance and Repair	25	13
	-N-	
Number Change Charge	6	2
	-O-	
Obligation and Liability of the Company	25	12
	-P-	
Premises Visit	6	2

Issue Date: November 1, 2020  
 Issued by: Homer Holland  
 Title: Secretary/Treasurer

Effective Date: November 30, 2020  
 Docket No.:

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Index  
Original Sheet 3

INDEX (CONT'D)

<u>Subject</u>	<u>Section</u>	<u>Sheet No.</u>
	<b>-Q-</b>	
	<b>-R-</b>	
Restoration and Suspension Charge	6	2
Restoration Charge	25	11
Returned Check Charge	6	2
	<b>-S-</b>	
Speed Calling	7	1
	<b>-T-</b>	
Telephone Numbers	25	8
Temporary Service	12	1
Termination Charge	6	2
Termination of Service	25	2
Three-Way Calling	7	1
	<b>-U-</b>	
Undertaking of Company	25	12
Use of Customer Service	25	2
Use of Service	25	1
Use of Service for Unlawful Purposes	25	1
	<b>-V-</b>	
	<b>-W-</b>	
	<b>-X-</b>	
	<b>-Y-</b>	
	<b>-Z-</b>	

Issue Date: November 1, 2020  
 Issued by: Homer Holland  
 Title: Secretary/Treasurer

Effective Date: November 30, 2020  
 Docket No.:

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 1  
Original Sheet 1

**S1. RATE SUMMARY**

This schedule provides the summary of rates and charges and makes reference to the tariff/price list schedules where more detailed information may be found.

<b>Service</b>	<b>Section</b>	<b>Monthly Charge</b>
Access Line for Business	2	32.60
Access Line for Residence	2	16.30
Custom Calling Services	7	Various
Premise Visit Charge		
Residence	6	7.00
Business	6	8.00
Restoration Charge		
Residence	6	13.00
Business	6	18.00
Inspection Charge	6	15.00
Directory Assistance Charges	2	0.50

Issue Date: November 1, 2020  
Issued by: Homer Holland  
Title: Secretary/Treasurer

Effective Date: November 30, 2020  
Docket No.:

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 2  
Original Contents Sheet 1

**S2. BASIC LOCAL EXCHANGE SERVICE**

CONTENTS

	<u>Sheet No.</u>
S2.1 General.....	1
S2.2 Alphabetical Listing of Exchanges.....	1
S2.3 Local Calling Areas.....	1
S2.4 Authorization.....	1
S2.5 Basic Local Exchange Rates.....	1
S2.6 Local Directory Assistance Service.....	2
S2.7 Dual Party Relay Service.....	3
S2.8 Lifeline Assistance Program.....	3

Issue Date: November 1, 2020  
Issued by: Homer Holland  
Title: Secretary/Treasurer

Effective Date: November 30, 2020  
Docket No.:



GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 2  
Original Sheet 1

**S2. BASIC LOCAL EXCHANGE SERVICE**

S2.1 General

- A. Basic local telephone service is provided by means of station, wire, switching and other facilities, and plant and equipment to enable the establishment of telephone communications between stations in the same or different exchanges at monthly rates applies under a group rate system, and includes on such services as defined in ALA. CODE, 1975 §37-2A-2.
- B. The exchange service area is on maps located in Section 29 of this price list.
- C. The rates for service not specifically shown in this section are presented in other sections of this price list or in the Company’s tariff.

S2.2 ALPHABETICAL LISTING OF EXCHANGES

Castleberry

S2.3 LOCAL CALLING AREAS

Exchange	Exchanges in
	Local Calling Area
Castleberry	Castleberry

S2.4 AUTHORIZATION

Basic Local Exchange Rates are authorized individually by the Alabama Public Service Commission pursuant to the Communication Reform Act of 2005 as amended.

S2.5 BASIC LOCAL EXCHANGE RATES

Business

Exchange Name	1Pty
Castleberry	\$32.60

Residence

Exchange Name	1 Pty
Castleberry	\$16.30

(\*The Basic Service Rates listed do not include any federal, state or local fees or taxes, including without limitation, E-911 charges and the and dual-party relay surcharge imposed by the Commission, which shall be shown separately on a customer’s bill.

## GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 2  
Original Sheet 2

### S2. BASIC LOCAL EXCHANGE SERVICE

#### S2.6 LOCAL DIRECTORY ASSISTANCE SERVICE

- A. General
1. A name to get telephone number, and/or directory address and/or
  2. A telephone number to get name, and/or directory address, except instances where customers have specified that these items not be disclosed by telephone number request.
- B. Conditions
1. The charges specified below will be applicable to all subscribers except for:
    - a. Residence customers who are unable to use a telephone directory because of visual or physical handicap which can be confirmed by a physical, appropriate group or agency.
    - b. Local Directory Assistance Service is provided to subscribers as set forth below in the Company's price list.
  2. For charging purposes, a call to Local Directory Assistance Service is defined as a call:
    - a. Resulting in obtaining name, address, and/or telephone number for a maximum of two subscribers; or
    - b. Resulting in obtaining no name, address, and telephone number; because there was no such listing, there was private listing, or there was a special customer request to not disclose their name and address.
  3. For residence customers there will be a local allowance of four (4) calls per month at no charge for each residence main line service. This call allowance is not transferrable between separate accounts, even for the same customer.
  4. A Local Directory Assistance Service Surcharge, as specified in C Below, will be applicable to all calls to Local Directory Assistance Service handled by the operator ("0-"), provided that the "0" operator is not the only source for local directory assistance, or dialed by the customer ("0+").
  5. There will be a charge for all customers calls to Local Directory Assistance Service, except as specified in B.1 and B.3.
  6. An unused monthly residence local allowance, as described in B.3, will not be credited to the customer's account in any other month service is rendered.

Issue Date: November 1, 2020  
Issued by: Homer Holland  
Title: Secretary/Treasurer

Effective Date: November 30, 2020  
Docket No.:

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 2  
Original Sheet 3

**S2. BASIC LOCAL EXCHANGE SERVICE**

S2.6 LOCAL DIRECTORY ASSISTANCE SERVICE (Cont'd)

C. Rates

Directory Assistance Service Charge..... \$ .50 per call

Directory Assistance Service Surcharge.... \$ .50 per call

Directory Assistance Service Surcharge  
From a customer-owned, coin operated  
Telephone (COCOTS (Intrastate-only) .... \$ .25 per call

S2.7 DUAL PARTY RELAY SERVICE

As of the effective date of this price list, there is no Dual-Party Relay charge. The Company will collect and remit such Dual-Party Relay Service surcharge as may be imposed by the APSC.

S2.8 LIFELINE ASSISTANCE PROGRAM

Lifeline Assistance is a government assistance program developed to reduce rates for primary residential telephone service and broadband Internet access service to qualifying subscribers who receive income-based benefits. The Company participates in this program to increase the availability of telecommunications services to all consumers in its serving areas.

A. General

Lifeline Assistance reduces an eligible customer's Monthly rates for basic voice telephone service or broadband Internet access service. An eligible Customer receives a federally subsidized credit toward the monthly cost of voice telephone service or broadband Internet access service.

1. Where available, the Company's broadband Internet access service provides a broadband speed of 10 Mbps downstream/1 Mbps upstream and a unlimited minimum monthly usage allowance. Dial-up service and WIFI or similar service that cannot be accessed by subscribers at their residential address does not qualify as a fixed broadband Internet access service for purposes of Lifeline assistance.
2. If the current minimum broadband speed established by the FCC is not available, the Lifeline discount may be applied to the highest performing generally available residential offering that meets or exceeds 4 Mbps downstream/1 Mbps upstream.

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 2  
Original Sheet 4

**S2. BASIC LOCAL EXCHANGE SERVICE**

S2.8 LIFELINE ASSISTANCE PROGRAM (Cont'd)

B. Regulations

To constitute a qualifying low-income customer eligible to receive Lifeline services, a customer must meet the requirements set forth in either paragraph 1. or 2. below:

1. A customer's household income must be at or below 135% of the Federal Poverty Guidelines for a household of that size;
  - a. For purposes of these rules, "income" means gross income as defined under Section 61 of the Internal Revenue Code, 26 U.S.C. § 61, for all members of the household. This means all income actually received by all members of the household from whatever source derived, unless specifically excluded by the Internal Revenue Code, Part III of Title 26, 26 U.S.C. § 101, *et seq.*
  - b. A "household" is any individual or group of individuals who are living together at the same address as one economic unit. A household may include related and unrelated persons. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. An adult is any person eighteen (18) years or older. If an adult has no or minimal income, and lives with someone who provides financial support to him/her, both people shall be considered part of the same household. Children under the age of eighteen (18) living with their parents or guardians are considered to be part of the same household as their parents or guardians.
2. Lifeline Assistance is also available to all qualifying residential customers who participate in one of the following low-income assistance programs. A subscriber will also be considered to be eligible even if he does not personally participate in any of the following programs, so long as an individual who lives in his household participates in at least one of these programs:
  - (a) Medicaid
  - (b) Supplemental Nutrition Assistance Program (SNAP)
  - (c) Supplemental Security Income (SSI)
  - (d) Federal Public Housing Assistance (FPHA)
  - (e) Veterans and Survivors Pension Benefit

Issue Date: November 1, 2020  
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Effective Date: November 30, 2020  
Docket No.:

## GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 2  
Original Sheet 5

### S2. BASIC LOCAL EXCHANGE SERVICE

#### S2.8 LIFELINE ASSISTANCE PROGRAM (Continued)

##### B. Regulations (Continued)

3. In addition to meeting the qualifications provided in paragraph 1. or 2. of this section, in order to constitute a qualifying low-income customer, a customer must not already be receiving a Lifeline service, and there must not be anyone else in the subscriber's household subscribed to a Lifeline service.
4. Qualifying subscribers must provide the Company with acceptable documentation as proof of their eligibility to receive Lifeline service under the income-based or program-based requirements; the documentation must be securely retained by the Company. If the Company has a reasonable basis to believe that the subscriber no longer meets the qualifying criteria for Lifeline service, the Company must notify the subscriber of impending termination of the subscriber's Lifeline service in writing separate from the subscriber's monthly bill. If the subscriber fails to provide proof of eligibility within thirty (30) days following the Company's written request to the subscriber to recertify eligibility, the credit will be discontinued on the bill and the subscriber will be de-enrolled from the Lifeline program within five (5) business days after the expiration of the subscriber's time to respond to the request.
5. If the Company receives notification from the program administrator that the subscriber is receiving Lifeline service from another eligible telecommunications carrier or that more than one member of a subscriber's household is receiving Lifeline service, the subscriber will be de-enrolled from Lifeline Assistance without notice within five (5) business days following the Company's receipt of the program administrator's notification.
6. The Company will confirm a subscriber's continued eligibility to receive Lifeline service on an annual basis by requiring the subscriber to sign a certification as to his/her present qualifications for Lifeline service or through another verification process approved or required by state or federal authorities. The Company must notify the subscriber in writing separate from the subscriber's monthly bill that failure to respond to the recertification request will trigger de-enrollment. If the subscriber fails to provide proof of eligibility within sixty (60) days following the company's written request to the subscriber to recertify eligibility, the credit will be discontinued on the bill and the subscriber will be de-enrolled from the Lifeline program within five (5) business days after the expiration of the subscriber's time to respond to the recertification efforts.

Issue Date: November 1, 2020  
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Effective Date: November 30, 2020  
Docket No.:

## GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 2  
Original Sheet 6

### **S2. BASIC LOCAL EXCHANGE SERVICE**

#### S2.8 LIFELINE ASSISTANCE PROGRAM (Cont'd)

##### B. Regulations (Continued)

7. A subscriber who requests de-enrollment must be de-enrolled by the Company within two (2) business days after a rest.
8. The Company will process all applications and apply the appropriate credit on the customer's monthly bill. A secondary service charge is not applicable for existing customers who subscribe to Lifeline Assistance.
9. As a participant in Lifeline Assistance, customers are eligible to receive Toll Limitation Service at no charge for any Lifeline voice telephone service that charges a fee for toll calls, either domestic or international, that is in addition to the monthly price of the customer's Lifeline service. This service will only be provided at the customer's request and is limited to plans that distinguish between local and long-distance calling.
10. Local service deposit requirements will be waived for customers who voluntarily receive Toll Limitation Service.
11. Participants in Lifeline Assistance shall not be disconnected from Local Service for nonpayment of toll charges. In addition, the Company will not deny reestablishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for nonpayment of toll charges. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service.
12. Partial payments that are received from Lifeline voice telephone customers will first be applied to local service charges and then to any outstanding toll charges.
13. Lifeline subscribers may apply their Lifeline discount to voice telephone service, broadband Internet access service, or a bundle of broadband Internet access service and voice telephone service; and plans that include optional calling features, such as, but not limited to, caller ID, call waiting, voicemail, and three-way calling. The Lifeline discount may also be applied to family shared data plans. The calling plan must be in the name of the eligible subscriber, and a household may receive only one Lifeline supported service. Partial payments from Lifeline subscribers purchasing bundled packages or packages containing optional calling features will first be applied to pay down the allocated price of the Lifeline supported services.

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Issued by: Homer Holland  
Title: Secretary/Treasurer

Effective Date: November 30, 2020  
Docket No.:

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 2  
Original Sheet 7

**S2. BASIC LOCAL EXCHANGE SERVICE**

S2.8 LIFELINE ASSISTANCE PROGRAM (Continued)

B. Regulations (Cont'd)

14. The PICC will not be billed to Lifeline customers who subscribe to toll blocking and do not presubscribe to a long-distance carrier.

C. Credit

1. Voice Telephone Service

- a. The following monthly credit will apply for each customer eligible for Lifeline Assistance who chooses to apply its Lifeline Assistance to voice telephone service.

Monthly  
Credit

Federal Credit                      \$ 9.25

- b. Credit amount will not exceed the basic charge for local telephone service, which includes the Subscriber Line Charge, access line and local usage.

- c. Pursuant to FCC Rules 47 C.F.R. Section 54.403, stand-alone voice telephone Lifeline support or voice service with broadband below the minimum standards set forth in Section 54.408 of the FCC Rules will be phased out as described below:

(i) Beginning 12/1/2019- the support amount will be \$7.25 per month.

(ii) Beginning 12/1/2020- the support amount will be \$5.25 per month.)

(iii) Beginning 12/1/2021- the support amount will be \$0.00.

(See Note 1)

Note 1: The support amount for standalone voice service, or voice service not bundled with broadband which meets the minimum standards set forth in Section 54.408, provided by a provider in a census block will remain at \$5.25.

Issue Date: November 1, 2020  
Issued by: Homer Holland  
Title: Secretary/Treasurer

Effective Date: November 30, 2020  
Docket No.:

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 2  
Original Sheet 8

**S2. BASIC LOCAL EXCHANGE SERVICE**

S2.8 LIFELINE ASSISTANCE PROGRAM (CONT'D)

C. Credit (Cont'd)

2. Broadband Service\*

- a. The following monthly credit will apply for each customer eligible for Lifeline Assistance who chooses to apply its Lifeline Assistance to broadband service, if such broadband service is available.

	Monthly
	Credit
Federal Credit	\$ 9.25

- b. Credit amount will not exceed the basic charge for broadband service.

\*Lifeline credits for broadband are provided herein for informational purposes only.



GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 6  
Original Contents Sheet 1

**S6. SERVICE CONNECTION CHARGES**

CONTENTS

	Sheet No.
S6.1 General.....	1
S6.2 Definitions.....	2
A. Service Order Work Charge .....	2
B. Central Office Work Charge.....	2
C. Premise Visit Charge.....	2
D. Network Interface Connection Charge.....	2
E. Returned Check Charge.....	2
F. Restoration and Suspension Charge.....	2
G. Termination Charge.....	2
H. Number Change Charge.....	2
I. Maintenance of Service Charge.....	2
J. Inspection Charge.....	3
K. PIC Change Charge.....	3
S6.3 Application of Service Charges.....	3
A. General.....	3
B. Regulations.....	4
C. Exceptions.....	5
S6.4 Rates.....	7

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 6  
Original Sheet 1

**S6. SERVICE CONNECTION CHARGES**

S6.1 General

- A. Service charges are the nonrecurring charge or charges applied to the services ordered or connected into service at the customer's request. These include charges for initial commencement of service, changes, restoration, and rearranging of service or facilities.
- B. Service charges may be paid under one of the following plans, at the option of the subscriber.
  - 1. Plan 1 – Payment in full at the time service is requested.
  - 2. Plan 2 – Payment in full, on first month's billing.
  - 3. Plan 3- Time payment of Service Connection Charges, over a period of 4 months. Service charges may ne paid in monthly installments of not less than \$10.00 if the total service charge is more than \$36.00. In the event service is terminated, prior to the 4 months period, all outstanding amounts will become due and payable immediately.
- C. In all cases where special or unusual construction or installations is required, such charges are in addition to the prescribed service charges.

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 6  
Original Sheet 2

**S6. SERVICE CONNECTION CHARGES**

**S6.2 DEFINITIONS**

- A. Service Order Charge: The charge for receiving and recording information and/or taking action in connection with a subscriber or applicant and processing the necessary data.
- B. Central Office Work Charge: The charge for work associated with the Central Office and the line extending from the Central Office to the customer's premises, including but not limited to central office connections, cable cross connections and the drop pole.
- C. Premises Visit Charge: The charge for a required trip to the customer's premises which may include working with the drop wire or protector.
- D. Network Interface Connection Charge: The charge for providing the connection, at the customer's premises, of other than Telephone Company provided facilities to the facilities provided by the Telephone Company.
- E. Returned Check Charge: The charge applied to each insufficient funds check returned.
- F. Restoration Charge: The charge applied for restoration of service after suspension for nonpayment or to the suspension of service temporarily at the request of the customer.
- G. Termination Charge: The charge applied when a customer discontinues an item of service or equipment prior to the expiration for the initial service period designated for such item.
- H. Number Change Charge: The charge when a customer requests a change in their telephone number.
- I. Maintenance of Service Charge: The charge applies when the customer's facilities are responsible for the Company making a maintenance call to the subscriber's premises.

Issue Date: November 1, 2020  
Issued by: Homer Holland  
Title: Secretary/Treasurer

Effective Date: November 30, 2020  
Docket No.:

## GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 6  
Original Sheet 3

### S6. SERVICE CONNECTION CHARGES

#### S6.2 DEFINITIONS (Cont'd)

- J. Inspections Charge: The Telephone Company reserves the right to inspect and test all customer provided terminal equipment or communication systems and to specify whether such equipment may be directly connect to the arrangement is required in order to assure (1) the safety of the public and the Telephone Company's employees and customers; (2) proper signaling on both originating and terminating calls; (3) proper transmission, and (4) compatibility with other Telephone Company services. If a connecting arrangement is required, the customer shall be responsible for the additional costs.
- K. Primary Interexchange Carrier (PIC) Change Charge: Charge applied when the Company received proper authorization to change a customer's primary interexchange carrier.

#### S6.3 APPLICATION OF SERVICE CHARGES

##### A. General

1. Service charges as used herein and in other sections of this price list are applicable to the ordering, connecting, moving, changing, rearranging and furnished of telephone service and other telephone facilities and service. The charges apply as follows except as provided hereinafter in other sections of this price list.
2. Service order charges are applicable to the following services:
  - a. All classes of Basic Local Exchange Service
  - b. Private Branch Exchange Service
  - c. Directory Listings
  - d. Miscellaneous Service Agreement and Auxiliary Equipment
3. Where the service desired necessitate the use of more than one item of service subject to the service charge, the total charge is the sum of the separate service charges for each item of service furnished except as hereinafter provided.

Issue Date: November 1, 2020  
Issued by: Homer Holland  
Title: Secretary/Treasurer

Effective Date: November 30, 2020  
Docket No.:

## GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 6  
Original Sheet 4

### S6. SERVICE CONNECTION CHARGES

#### S6.3 APPLICATION OF SERVICE CHARGES (Cont'd)

##### A. General (Cont'd)

4. When service is re-established at a location which has been destroyed or made untenable by fire, wind or flood, service charge for connection, move or change do not apply when service re-established within a reasonable time. If the subscriber desires service at a new location for a temporary period, services charges for connection will apply for the establishment of service at a temporary location but no service charge will apply when service is re-established at the former location.
5. Service charges may be paid at the time of application of service or as otherwise provided herein.
6. Service charges apply to changing or adding, custom calling features, number changes or any other miscellaneous service as specified in this price list.

##### B. Application

1. A Service Order Charge and a Central Office Charge will apply for restoration of service following suspension for nonpayment.
2. The charges specified herein do not contemplate work performed by Company employees at a time when overtime wages apply due to the request of the subscriber; nor does it contemplate work once begun being interrupted by the subscriber. If the subscriber request over-time labor performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost.
3. A Service Order Charge and Central Office Charge will apply when an applicant for service accepts a left-in disconnect "as is."
4. A Service Order Charge and a Central Office Charge will apply when a customer requests a number change including unlisted and non-published number changes.

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 6  
Original Sheet 5

**S6. SERVICE CONNECTION CHARGES**

**S6.3 APPLICATION OF SERVICE CHARGES (Cont'd)**

**B. Application (Cont'd)**

5. A premises Visit Charge and Network Interface Connection Charge will apply for a customer requested relocated, change or modification of an existing Network Interface.
6. When any subscriber's service has been suspended for nonpayment of any sum due the Telephone Company, as set forth in this price list, the service will be restored upon payment of the mound due and a Service Charge of \$15.00.
7. Maintenance of Service Charge – The customer is responsible for this charge for each visit by the Company to the customer's premises where service difficulty or trouble reports results from customer provided equipment unless the maintenance responsibility rests with the Company because of a maintenance contract or the absence of a network interface device.
8. Inspection Charge – The customer shall be responsible for the Telephone Company for its labor and equipment used in making the inspections and tests. Inspections of equipment or systems connected with the Telephone Company facilities may be initiated by the Telephone Company at no charge to the customer unless such inspection reveals that unauthorized equipment has been connected. If such unauthorized equipment is found, the customer is responsible for the payment of an Inspection Charge to the Telephone Company.

**C. Exceptions**

1. Visits to a customer's premises solely for the purposes of repair, maintenance or disconnection of Company provided service and equipment, except where Maintenance Visit Charges Apply.

Issue Date: November 1, 2020  
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Title: Secretary/Treasurer

Effective Date: November 30, 2020  
Docket No.:

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 6  
Original Sheet 6

**S6. SERVICE CONNECTION CHARGES**

**S6.3 APPLICATION OF SERVICE CHARGES (Cont'd)**

C. Exceptions (Cont'd)

2. Changes in the class or grade of service or concurrent moves or changes necessitated by a change in the class or grade of service or by a change in central office operation.
3. Customer orders when one customer accepts service and equipment from another customer without lapse in the rendition of service and no other work is required.
4. Service re-established after the destruction of the customer's premises by fire, flood or other similar causes beyond the customer's control where the same amount of service is re-established within a reasonable period of time at the same or different locations. If, under the preceding conditions, service is installed at another location and then subsequently re-established at the original location, Service Charges will apply for the subsequent installation.
5. A change from listed telephone service to unlisted or nonpublished telephone service necessitated by communications which are received that are of an annoying, foul or profane nature.
6. Joint User Service when no visit is required to the customer's premises.
7. Directory Listings or billing address.
8. A change of telephone number when initiated by the Company.
9. Charges for unlisted or nonpublished telephone service when provided with initial service.

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 6  
Original Sheet 7

**S6. SERVICE CONNECTION CHARGES**

S6.4 RATES

	<u>Residence</u>	<u>Business</u>
A. Service Order Charge	\$8.00	\$12.00
B. Central Office Work Charge	5.00	6.00
C. Premise Visit	7.00	8.00
D. Returned Check Charges	30.00	30.00
E. Installation Charge	See specific offering in this price list.	
F. Restoration and Suspension of Service	Service Order Charge and Central Office Work Charge	
G. Termination Charge	See specific offering in this price list.	
H. Number Change Charge	Service Order Charge and Central Office Work	
I. Network Interface Connection Charge	5.00	7.00
J. Maintenance of Service Charge	30.00	30.00
K. Inspection Charge	15.00	15.00
L. Service Charge	15.00	15.00
M. Primary Interexchange Carrier (PIC) Change Charge	10.00	10.00

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Docket No.:



GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 7  
Original Contents Sheet 1

**S.7 MISCELLANEOUS SERVICE ARRANGEMENTS**

CONTENTS

	Sheet No.
S7.1 Custom Calling Services.....	1
A. Definitions.....	1
B. Rates.....	4
1. General.....	4
S7.2 Toll Restrictions Service.....	5

Issue Date: November 1, 2020  
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Title: Secretary/Treasurer

Effective Date: November 30, 2020  
Docket No.:

## GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 7  
Original Sheet 1

### S7. MISCELLANEOUS SERVICE ARRANGEMENT

#### S7.1 CUSTOM CALLING SERVICES

##### A. Definitions

1. Call Waiting – This feature signals a subscriber talking on his line that another call has been placed to his line. The subscriber may place either call on hold while talking to the other.
2. Call Forwarding – With this feature all incoming calls are forwarded to another telephone number. This arrangement may be activated by dialing a code and the telephone number of the service to which calls are to be forwarded and is deactivated by dialing another number. The Call Forwarding customer is responsible for the payment of any applicable message unit charge or direct distance dialed message toll charge or direct distance dialed message toll charge for each call between his Call Forwarding telephone and the telephone to which the call is being forwarded. The charge applies to all calls that are answered at the telephone to which the calls are being forwarded, including person-to-person and collect calls.
3. Three-Way Calling – This feature enables a third party to be added to a two-way conversation without operator assistance.
4. Speed Calling – This feature permits up to eight (8) predesignated telephone numbers to be accessed by dialing a one-digit code. Up to 30 predesignated telephone numbers can be accessed by a two-digit code.

## GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 7  
Original Sheet 2

### S7. MISCELLANEOUS SERVICE ARRANGEMENT

#### S7.1 CUSTOM CALLING SERVICES

##### A. Definitions (Cont'd)

##### 5. Caller ID – Deluxe (Name and Number Delivery)

This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number (DN) on incoming telephone calls. A maximum of 15 characters is allowed for transmission of the calling party Directory Name. When Caller ID – Deluxe is activated on a customer's line, the calling party Directory Name and Directory Number on incoming calls will be displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID – Deluxe customer.

If the incoming call originates from a customer provided or Company Public Telephone or a Company provided Semi-Public Telephone, the name information transmitted will always be "Pay Phone."

Use of the Call ID feature requires a telephone number display device designated for use with Call ID. The telephone company is not responsible for obtaining, maintaining or repairing any such device.

If the incoming call originates from a Multi-Line Hunt Group, the name and number transmitted will always be the main listed directory name and number of the hunt group, unless, facilities permitting, the lines are Telephone Number (TN) identified within the group.

If the incoming call is from a caller served by a PBX, generally only the main listed name and number of the PBX will be transmitted and available for display. However, in certain circumstance, where facilities permit, the information associated with the actual station originating the call may be transmitted and available for display.

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 7  
Original Sheet 3

**S7. MISCELLANEOUS SERVICE ARRANGEMENT**

**S7.1 CUSTOM CALLING SERVICES**

A. Definitions (Cont'd)

6. Calling Number Deliver Blocking – Per Call

This feature allows a customer to temporarily prevent the transmission of that customer's directory number (DN) and thus control its availability to the called party.

The transmission of the Directory Number can be temporarily prevented on an as-needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the transmission of the Directory Number.

This service is not available to pay phone subscribers.

7. Calling Number Deliver Unblocking – Per Call

This feature allows customers to block all numbers being sent out, but by dialing a Feature Access Code (FAC) and then the number, the customer can unblock number delivery on a per-call basis. A customer who subscribes to Non-published service will be provided with this feature at no extra charge.

This service is not available to pay phone subscribers.

8. Automatic Call Back – When activated, this feature automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed.

If the called line is busy, a confirmation tone is heard, the customer hangs up and a queuing process begins. The calling and the called lines are checked periodically for availability to complete the call. If during the queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed.

9. Automatic Recall – This feature enables a customer to place a call to the telephone number associated with the most recent call received whether or not the call was answered, or the number is known. The customer can dial a code to request that the network placed the call.

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 7  
Original Sheet 4

**S7. MISCELLANEOUS SERVICE ARRANGEMENT**

S7.1 CUSTOM CALLING SERVICES

A. Definitions (Cont'd)

9. Automatic Recall (Cont'd)

If the called line is not busy, the call is placed. If the called line is busy, a confirmation tone is heard, the customer hangs up and a queuing process begins. The calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed.

10. Selective Call Acceptance

This feature allows a subscriber to reject calls from any party that is not programmed into the subscriber's Selective Call Acceptance list.

11. Selective Call Forwarding

Selective Call Forwarding allows a subscriber's to forward calls from any party that is programmed on the subscriber's Selective Call Forwarding list. The subscriber with this feature active received a ring reminder each time a call is forwarded, but cannot answer the ring reminder.

12. Selective Call Rejection

This feature allows a subscriber to reject calls from any party that is programmed on the subscriber's Selective Call Rejection list. Rejected calls are routed to the Selective Call Rejection intercept treatment.

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 7  
Original Sheet 4

**S7. MISCELLANEOUS SERVICE ARRANGEMENT**

S7.1 CUSTOM CALLING SERVICES

B. Rates

1. The following rates and charges are in addition to all other applicable rates and charges for service furnished.

	Monthly Rate Per. C.O. Line Equipped
a. Call Waiting	\$2.00
b. Call Forwarding	\$2.00
c. Speed Calling (8 code or 30 code)	\$2.00
d. Three-Way Calling	\$3.00
e. Caller ID – Deluxe	\$7.00
f. Calling Number Delivery Blocking – Per call	No chg.
g. Calling Number Delivery Unblocking	Non-pub chg
h. Automatic Callback	\$3.00
i. Automatic Recall	\$3.00
j. Selective Call Acceptance	\$2.00
k. Selective Call Forwarding	\$2.00
l. Selective Call Rejection	\$2.00

2. A 25% discount is available on Call Waiting, Call Forwarding and Speed calling when they are subscribed to with any other custom Calling features.
3. A Service Ordering Charge for establishing Custom Calling Service(s) does not apply during Company selected times of special promotion of these services. The company will notify the Commission by letter filings of the special portion times.

\*\* refer to Section 27 for Nonpublished number charge.

## GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 7  
Original Sheet 5

### S7. MISCELLANEOUS SERVICE ARRANGEMENT

#### S7.2 TOLL RESTRICTION SERVICE

##### A. 900/976 Calling Capability

The Company automatically blocks access capabilities to 900/976 numbers for all customers. If a customer wishes to unblock this restriction, no initial recurring or nonrecurring charges will apply. However, any subsequent request for unblocking of 900/976 restrictions will incur the applicable charges.

##### B. Subscribers Controlled Call Blocking (SCCB)

1. The customer may limit service to local and 911 calls, blocking all other outgoing calls. Blocked calls include, but are not limited to, 1+ Direct Dialed, 01 + International Direct Dialed, 700, 800, 900, 976, Directory Assistance, and 0+ and 0- Operated assisted calls.
2. This service is only available for tone dial services.
3. The subscriber can, by dialing a code and entering a Personal Account Code (PAC), override the blocking feature on an individual call basis, leaving the call blocking feature on subsequent calls.
4. A PAC must be assigned by the subscriber to each line subscribed to SCCB. The PAC may be any five (5) digit number. The subscriber may change the PAC at any time by dialing the appropriate codes. The subscriber is responsible for remembering the PAC and guarding the PAC against unauthorized use. Since Company personnel do not have access to the PAC assigned by the subscriber, a non-recurring charge as set forth in S7.4.C.2 will apply to each line each time the Company personnel have to delete a PAC for the subscriber due to the subscriber forgetting his PAC.
5. Subscriber to SSC are responsible for all calls charged to the subscribed number.
6. It is the responsibility of the subscriber to notify all users of their service that an operator and/or emergency number cannot be reached. The Company shall not be liable to any person for damages of any nature or kind arising out of, or resulting from, or in connection with, the provision of the service, including, without limitation, the inability of station users to access the operator and/or emergency numbers for any purpose.

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Docket No.:

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 7  
Original Sheet 6

**S7. MISCELLANEOUS SERVICE ARRANGEMENT**

S7.2 TOLL RESTRICTION SERVICE (Cont'd)

C. Subscriber Controlled Call Blocking (SCCV) (Cont'd)

2. Rates and Charges

Monthly recurring                      \$5.00 per line

Non-recurring                              Service Ordering Charge and Central Office  
Work Charge



GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Contents Sheet 1

**S10. INTRALATA PRIVATE LINE SERVICE**

	<u>Sheet No.</u>
S.10.1 UNDERTAKING OF THE COMPANY	
A. Provisions of Facilities.....	1
B. Work Performed Outside Regular Working House.....	1
C. Scope.....	1
D. Liability.....	2
E. Provisions of Facilities.....	4
S.10.2 DS1 SERVICE	
A. General.....	5
B. Description of Service.....	6
C. Definitions.....	6
D. Application of Rates.....	7
E. Responsibility of the Company.....	8
F. Responsibility of the Customer.....	9
G. Rates and Charges.....	10
S10.3 DIGITAL DATA SERVICE	
A. General.....	13
B. Description of Service.....	13
C. Definitions.....	13
D. Rates and Charges.....	14
S10.4 VOICE GRADE SERVICE	
A. General.....	16
B. Rate Categories.....	16
C. Service Configurations.....	18
D. Special Routing of IntraLATA Voice Grade Service.....	18
E. Service Descriptions.....	19
F. Rate Regulations.....	23
G. Rates and Charges.....	26

Issue Date: November 1, 2020  
Issued by: Homer Holland  
Title: Secretary/Treasurer

Effective Date: November 30, 2020  
Docket No.:

## GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Sheet 1

### **S10. INTRALATA PRIVATE LINE SERVICE**

#### S10.1 Undertaking the Company

##### A. Provisions of Facilities

The Company undertakes to maintain and repair the facilities which it furnishes. The Customer or authorized user may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Company except upon the written consent of the Company.

##### B. Work Performed Outside Regular Working House

The rates and charges specified in this price list contemplate that work will be performed during regular working hours and that work once begun will not be interrupted by the customer. If, at the request of the customer, work is performed outside of regular working house, either to meet his convenience or because the time allowed is insufficient to permit completion during regular hours or if the customers interrupts work which has begun, the customer may be required to pay any additional costs incurred.

##### C. Scope

1. IntraLATA Private Line Service is the furnishing of the Company facilities for communication between specified locations 24 hours daily seven days per week. Facilities may be those of the company only or those of the Company and connecting companies.
2. The Company does not undertake to transmit messages.
3. IntraLATA Private Line Services not specified in this price list will be provided on an Individual Cases Basis ("ICB").
4. IntraLATA Private Line Service is available to end user customers only. BellSouth, IXCs, competitive local exchange carriers and other carriers must order under the Company's Special Access Tariff.
5. Provisions of Private Line Services referenced in this Section are subject to availability of Company facilities, equipment, and technical capabilities, and, as applicable any limitations and operating characteristics of equipment and technical capabilities.

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Sheet 2

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.1 Undertaking the Company

D. Liability

1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, preemptions, delays, or errors or defects in transmission occurring in the course of furnishing service and not caused by the negligence of the customers, or the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer or the period of service during which such mistake, omission, interruption, preemption, delay, or error or defects in transmission occurs.
2. The Company shall be indemnified and saved harmless by the customer against:
  - a. Claims for libel, slander and infringement of copyright arising from the material transmitted over the facilities.
  - b. Claims for infringement of patents arising from, combining with, or using in connection with, facilities furnished by the Company, apparatus and systems of the customer; and
  - c. All other claims arising out of any act or omission of the customer in connection with the facilities provided by the Company.
3. The Company is not liable for any act or omission of the other company or companies furnishing a portion of the service.
4. The Company does not guarantee or make any warranty with respect to equipment provided for use in an explosive atmosphere. The customer indemnifies and holds the Company harmless from any and all loss, claims, a demands, suits, or other action, or any liability whatsoever, where suffered, made instituted or assured by the customer or by any other party or person, or any personal injury to or death of any person or persons, and for any loss damages or destruction of any property, whether owned by the customer or others, cause or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintain, removal, presence, condition, location, or use of said equipment so provided.

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## GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Sheet 3

### S10. INTRALATA PRIVATE LINE SERVICE

#### S10.1 Undertaking the Company

##### D. Liability (Cont'd)

5. The Company may require each customer to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.
6. The Company is not liable for any defacement of or damage to the premises of a customer resulting from the furnishing of channel facilities or the attachment of the instruments, apparatus and associated wiring furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the agents or employees of the Company.
7. The Company shall be under no liability for the quality or defects in voice recordings where Company combined transmitting and recording equipment is utilized in making such recordings.
8. Unauthorized Computer Intrusion

The Company's liability, if any, for its willful misconduct is not limited by this section of the price list. With respect to any other claim or suit by a subscriber, common carrier, reseller or any other party for damages caused by, or associated with, any authorized computer intrusion, including but not limited to the input of damaging information such as a virus, time bomb, any unauthorized access, interference, alteration, destruction, theft of, or tampering with, a Company computer, switch, data, database, software, information, network or other similar system, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge by the Company for the service for the period during which the service provided by the Company was affected or so utilized.

9. Transmission of Data

The Company shall not be held liable for any damage, harm or loss of data caused by the subscribers using the Company's voice-grade telephone access lines and/or facilities for the transmission of the data. The Company's liability shall be limited to errors or damages to the transmission of voice messages over these facilities, and the liability shall be limited to an amount equal to the proportionate amount of the Company's billing for the period of service during which the errors or damages occur.

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GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Sheet 4

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.1 Undertaking the Company

D. Liability (Cont'd)

10. Errors or damages Caused by System Date Limitations

The Company's liability for errors or damage resulting from the inability of the Company's system to process dates, such as the Year 2000, shall be limited to the amount equal to the proportionate amount of the Company's billing for the period of service during which the errors or damages occur.

11. Unauthorized

The Company shall not be held liable or responsible for any damage or harm that may occur as the result of unauthorized devices or the failure of the Company to detect unauthorized devices on the subscriber's line.

E. Provisions of Facilities

The Company or the Company and other carriers will provide all facilities necessary for private line service to the demarcation point at a customer premises, except that, the customer or authorized user may provide his own terminal equipment or communication systems for use with such service as specified in 1 through 3 following or as otherwise specified herein.

1. Where the customer or authorized user provides his own communication system, or terminal equipment the customer or user shall provide all station apparatus and associated channels which are a party of the system and which are located on the same customer's premises as the system.
2. When a private line is used for data transmission which requires terminal equipment (data sets), such data sets may be provided by the customer or authorized user except that the Company shall furnish all data sets located in the Company's central offices. Where the customer or authorized user elects to provide his own data sets(s) on a given private line, it shall be the responsibility of the customer or authorized user to ensure the continuing compatibility of such data set(s) with the facilities furnished by the Company.
3. When a private line is used for transmission purpose other than voice, it is contemplated that the customer or authorized user will provide the station equipment for such other purposes.

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Sheet 5

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.2 DS1 Service

A. General

1. DS1 service is furnished for Private Line IntraLATA communications by the company.
2. DS1 service is a service for the transmission of digital signals only and using only digital transmission facilities.
3. DS1 service provides for the simultaneous two-way transmission of isochronous digital signals at DS1 speeds of 1.544 Mbps where facilities are available.
4. To insure satisfactory operation, the terminal equipment provided by the customer shall be compatible with the DS1/1.544 Mbps channel facility provided by the Company.
5. Unless specified following, the regulation for DS1 service specified herein apply in addition to the regulations set forth in the General Rules and Regulations.
6. The rates specified for DS1 service following contemplate the provision of a digital quality facility over existing interoffice carrier equipment and/or exchange cable facilities compatible with this service. If such equipment, new facilities or changes to existing facilities are required for the provisions of this service, a special construction charge based on the cost incurred to make the changes will apply in addition to the rates for DS1 service.

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Docket No.:

## GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Sheet 6

### S10. INTRALATA PRIVATE LINE SERVICE

#### S10.2 DS1 Service

##### B. Description of Service

1. DS1 service is furnished for the simultaneous two-way transmission of serial, Bipolar Return-to-Zero, isochronous digital signals, except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substitutions (B8ZS) format, at a speed of DS1/1.544 Mbps between two-points located within a LATA.
2. DS1 service is available on a month-to-month basis or under variable rates based on lengths of 12 months, 24 months, or 36 months, under conditions specified in this price list.
3. The Company does not represent its DS1 service as adapted for such connections, and shall not be responsible for the through transmission of signals or the quality of such transmission on such connections.
4. A Channel Service Unit (CSU) or appropriate Termination Equipment (TE) provided by the customer is required at a customer's or authorized user's premises to perform such functions as proper termination of service, implication, signals shaping, and remote loop-back.
5. The design, maintenance, and operation of DS1 service contemplates communications originating and terminating as (1) a customer premises to customer premises channel via the Company's Serving Wire Center (SWC) and/or through remote SWC's; (2) a customer premises to the Serving Wire Center – and/or to Remote SWC's – partial channel (link); or (3) a Central Office to Central Office (interoffice) partial channel (link); or (4) between SWC's of this Company and a central office of a connecting company within the LATA.

##### C. Definitions

Channel Service Unit – The Term “Channel Service Unit” (CSU) denotes equipment provided by the Customer to terminate a digital facility on the customer's or user's premises.

Channelization – is an optional channel service package to activate voice and data facilities.

Digital Local Channel – The term “Digital Local Channel” denotes a path for DS1 service furnished from the demarcation point on the customers premises to their Serving Wire Center (“SWC”).

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Docket No.:

## GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Sheet 7

### S10. INTRALATA PRIVATE LINE SERVICE

#### S10.2 DS1 Service

##### C. Definitions (Cont'd)

DS1 – This denotes a channel service expressed in its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission data rate, and provides for the two-way simultaneous transmission of isochronous timed, Bipolar Return to Zero (BRTZ) bit stream format, except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substantiation (B8ZS) format. Unframed signals formats are not permitted or compatible with Company equipment.

Interoffice Channel – The term “Interoffice Channel” denotes a path (or paths) for digital transmission between Company SWCs and other ILEC serving wire centers within the LATA. An interoffice channel may be furnished in such a manner as the Company may elect.

Superframe Format (“SF”) – Provision of DS1 with Clear Channel Capability.

Extended Superframe Format (“EFT”) – Provision of DS1 with Clear Channel Capability.

##### D. Application of Rates

1. Digital Local Channels furnished between a Serving Wire Center and the customer’s premises will be charged at rates set forth for Digital Local Channels under Rates and Charges.
2. Interoffice Channels furnished between Central Offices will be charges at rates based on airline distance between the Central Offices.
3. DS1 service is available on a month-to-month basis or under variable rates periods with rates based on lengths of 12 months, 12 months, or 36 months.
4. A Termination Liability Charge is applicable at the date of termination. The applicable charge is dependent on the contract period subscribed to and will be equal to the number of months remaining in the contract times the monthly rate provided under the contract.

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GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Sheet 8

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.2 DS1 Service

E. Responsibility of the Company

1. The responsibility of the Company shall be limited to the furnishings and maintenance of DS1 service to that point on the customer's premises where provision is made for the connection of customer-provided equipment. If the customer requires a different location in the same building, it can be provided under the Premises Network Wiring Charge found in this price list.
2. The Company shall not be responsible for installation, operation, or maintenance of any terminal equipment or communications systems provided by a customer. DS1 service is not represented as adapted for the use of such equipment or system is connected to Company facilities the responsibility of the Company shall be limited to the furnishing of facilities suitable for DS1 service and to maintenance and operation in a manner proper for such digital service. The company shall not be liable for:
  - the through transmission of signals generated by such equipment or system, or for the quality of, or defects in, such transmission or
  - the reception of signals by such equipment or systems, or the damage to terminal equipment or communications systems provided by a customer or authorized user due to testing.
3. The Company shall not be responsible to the customer if changes in any of the facilities operations, or procedures of the Company utilized in the provisions of DS1 service render any facilities or equipment provided by a customer obsolete, or require modification or alternation of such equipment or systems or otherwise affects its use or performance.
4. The Company undertakes to maintain and repair the facilities which it furnishes. The customer may not rearrange, disconnect, remove, or attempt to repair any equipment installed by the Company without written consent of the Company.

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GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Sheet 9

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.2 DS1 Service

F. Responsibility of the Customer

1. The customer is responsible for installing and testing his premises equipment or facilities to insure that when they are connected with DS1 service such equipment or facilities are operating properly.
2. The operating characteristics of the customer's premises equipment or facilities shall be such as not to interfere with any of the service offered by the Company. Such use is not subject to the further provisions that the equipment provided by a customer does not: endanger the safety of Company employees or the public; damage, require change in or alteration of the equipment or other facilities of the company, interfere with the proper functioning of such equipment or facilities; impair the operation of the Company's facilities or otherwise injure the public in its use of the Company's services. Upon notice from the Company that the equipment provided by a customer is causing or is likely to cause such hazard or interference the customer shall take such steps as shall be necessary to remove or prevent such hazard or interference.
3. The customer's responsibility shall include cooperative testing with the Company as may be necessary. Where regeneration and/or equalization adjustments or changes may be required to compensate for rearrangements and/or changes in outside plant facilities, the customer will be responsible for all expenses incurred in changes to his premises equipment.
4. The customer shall be responsible for payment of a Trouble Determination Charge as set forth in this price list for visits by the Company to the premises of the customer where the service difficulty or trouble reports results from the use of equipment or facilities provided by the customer.

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Sheet 10

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.2 DS1 Service (Cont'd)

G. Rates and Charges

1. DS1 Local Channel is furnished between a Serving Wire Center and the customer's premises. The local channel rate includes the central office trunk termination (COTT).

a. DS1 Local Channel, each DS1 with COTT

	NonReucrring Charge	Month to Month	12 Months	24 Months	36 Months
Each DS1	\$300.00	\$335.00	279.00	261.00	244.00

b. Channelization (Optional)

Per Month

DS1 to Voice's \$312.00

2. Interoffice Channels are furnished between Central Offices. Rates are based on the airline distance between Central Offices.

a. Interoffice Channel, each channel

	NonReucrring Charge	Month to Month	12 Months	24 Months	36 Months
(1)Fixed Monthly Rate	\$310.00	\$75.00	65.00	60.00	55.00
(2) Each airline mile, or	-	\$21.00	16.00	14.00	12.00

3. Clear Channel Capability (CCC).

a. Clear Channel Capability is furnished on a per DS1 service channel basis.

b. Clear Channel Capability (CCC) is an arrangement that alters a DS1/1.5444 Mbps signal with unconstrained information bits, to meet pulse density requirement outlined in technical reference 7352.5. This will allow a customer to transport an all zero octet over a DS1 service channel providing an available combined maximum 1.536 Mbps data rate. This arrangement requires the customer signal at the channel interface to conform to Bipolar with 8 Zero Substitutions (B8ZS) line code as described in Technical Reference 73525.

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Sheet 11

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.2 DS1 Service (Cont'd)

G. Rates and Charges (Cont'd)

3. Clear Channel Capability (Cont'd)

- c. CCC is provided on DS1 service channels between two customer designated premises, from a customer premises to their Serving wire Center or Node Central Office and/or to a remote Serving Wire Center or Node Central Office, and from a central office to a central office, and is subject to the availability of facilities. This optional feature may be ordered to at the same time the DS1 service channel is ordered, or it may be ordered as an additional feature of an existing DS1 service channel.
- d. CCC is provided in an Extended Superframe Format. When CCC is ordered at time of DS1 installation, there4 is no charge for CCC. Charges apply when CCC is added via Extended Superframe Format or removed via Superframe Format.

Per DS1 service channel optioned as

	Monthly Rate	Nonrecurring Charge	
		Initial	Subsequent
(a) Superframe Format (SF)	\$-	\$-	\$600.00
(b) Extende4d Superframe Format (ESF)	\$-	\$-	\$600.00

4. Move Charge

A move charge, per DS1 service channel, applies for each DS1 Local Channel moved to a new location in the same building. This move charge is equal to the DS1 Local Loop Channel Nonrecurring Charge, Service Change Charge – Inside Moves, plus Premises Visit Charge.

A move charge, per DS1 service channel, applies for each DS1 service moved to a new location in the Company territory within the same state. This move charge is equal to the sum of all non-reucrring charges applicable to a new DS1 service channel installation at the new location.

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Sheet 12

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.2 DS1 Service (Cont'd)

G. Rates and Charges (Cont'd)

5. Service Change Charges

- a. Service Establishment Charges are applicable, for each DS1 service channel ordered, for receiving and recording information and/or for taking action in connection with a customer's request, and processing the necessary data. These charges include engineering design, common centralized testing, and coordination.
- b. Service Change Charges are applicable for receiving and recording information and/or taking action in connection with a customer's Inside Move or transfer of service channel. A service Change Charge is applicable for each DS1 service channel associated with the customer request (in lieu of a Service Establishment Charge).
- c. Premises Visit Charges are applicable, per DS1 Local Channel, for the termination of a channel at a customer's premises or for inside moves. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated or moved at the same premises at the same time.
- d. Connection charges are applicable for the connection and testing of DS1 Local Channel and/or Interoffice Channels. These charges applied are those nonrecurring charges contained in A. and B. preceding.
- e. Service Change Charges for DS1 Service.

1. Service Establishment charge

Per DS1 Service Channel

Each

Nonrecurring Charge

\$575.00

2. Service Change Charge

Nonrecurring Charge

Per DS1 Service Channel

Nonrecurring Charge

(a) For Inside Moves, each

\$350.00

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Sheet 13

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.2 DS1 Service (Cont'd)

G. Rates and Charges (Cont'd)

5. Service Change Charges (Cont'd)

(b) Per Transfer of  
Responsibility each, 350.00

3. Premises Visit Charge

Per DS1 Local Channel or Nonrecurring Charge  
Per Visit \$45.00

S10.3 Digital Data Services

A. General

Digital Data Services are transmission services designed to transmit data in digital form end to end over Digital facilities.

B. Description of Services

Digital Data Services are capable of the simultaneous two-way transmission of digital signals at synchronous speeds of 2.4, 4.8, 9.6, 19.2, 56 or 64 Kbps between points within a LATA.

C. Definitions

Digital Local Channel – Denotes a path for services furnished from the serving wire center to the demarcation point on the customer's premises.

Digital Interoffice Channel – denotes a path for services between the serving wire center and its primary node central office, or between node central offices, within a LATA. An interoffice channel may be furnished in such a manner as the Company may elect.

Multipoint Service – denotes a service which provides a communications capability between more than 2 private line locations by means of bridging or hubbing arrangement.

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GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Sheet 14

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.3 Digital Data Services (Cont'd)

C. Definitions (Cont'd)

Secondary Channel Capability – denotes the offering of a companion digital transmission capability over the same physical facility as the primary channel at a lower bit rate. Terminal equipment required to support secondary channel capability must be provided by the customer.

D. Rates and Charges

1. Digital Local Channel is furnished between a Serving Wire Center and the customer's premises. The Digital Local Channel Charges apply per local Channel and include a Channel Termination at the Company's Central Office.

Nonrecurring Charge

		First	Add'l	Month to Month	12 Months	24 Months
a.	2.4 Kbps	\$414.00	\$271.00	\$65.00	\$58.75	\$56.50
b.	4.8 Kbps	414.00	271.00	65.00	58.75	56.50
c.	9.6 Kbps	414.00	271.00	65.00	58.75	56.50
d.	19.2	459.00	271.00	65.00	58.75	56.50
e.	56.0 Kbps	459.00	311.00	105.00	93.00	86.00
f.	64.00	459.00	351.00	105.00	93.00	86.00

2. A Digital Data Interoffice Channel is furnished between a serving wire center and the Central Office or between the Central Offices. A fixed rate and a rate per mile apply to each Digital Data Interoffice Channel provided.

- a. Interoffice channel, each channel

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Sheet 15

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.3 Digital Data Services (Cont'd)

D. Rates and Charges (Cont'd)

2.a. Interoffice channel, each channel (Continued)

	Nonrecurring Charge	Month to Month	12 Months	24 Months
(1) Fixed Rates Applicable				
(a) 2.4, 4.8, 9.6 And 19.2 Kbps	\$67.00	\$22.00	\$19.50	\$19.00
(b) 56.0 and 64.0 Kbps	67.00	40.00	36.00	34.00
(2) Each Mile or fraction Thereof				
(a) 2.4, 4.8, 9.6 and 19.2 Kbps	-	\$2.05	\$1.90	\$1.75
(b) 56.0 and 64.0	-	4.10	3.80	3.50

3. Optional Features, Functions, and Charges

a. Multipoint Service, per local or interoffice channel bridged

	Nonrecurring Charge	Month to Month	12 Months	24 Months
(1) Fixed Rates Applicable				
(a) 2.4, 4.8, 9.6 And 19.2 Kbps	\$28.00	\$25.00	\$24.00	\$22.00
(2) 56.0 and 64.0 Kbps	28.00	25.00	24.00	22.00

b. Secondary Channel Capability per local Channel

Each	\$140.00	\$15.00	\$14.00	\$13.00
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c. Data Over Voice Channel, per local channel

9.6 Kbps	\$540.00	\$40.00	\$38.00	\$36.00
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d. Speed Service Charge

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Title: Secretary/Treasurer

Effective Date: November 30, 2020  
Docket No.:



GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Sheet 16

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.3 Digital Data Services (Cont'd)

- D. Rates and Charges (Cont'd)
- 3. Optional Features, Functions, and Charges (Cont'd)

	Nonrecurring Charge	
	First	Additional
Per Local Channel	\$300.00	\$170.00

S10.4 Voice Grade Service

- A. General
  - 1. Voice Grade Service provides for voice and/or data communications on a two-point or multipoint basis for service 7 days per week, 24 hours per day, for a minimum period of one month.
  - 2. Channel Services provided under the provisions of this price list are offered for IntraLATA Services consist of Local Channels, Interoffice Channels and Optional Features and Functions.

B. Rate Categories

Following are the basic rates categories which apply to Voice Grade Services.

- 1. Local Channels

A local Channel provides for a communications path between the demarcation point at a customer premises and the serving wire center of that premises. One local channel charge applies per channel termination.
- 2. Interoffice Channel

This rate category provides for the transmission facilities between serving wire centers associated with two customer premises, between serving wire centers associated with a customer premises and a Company hub, or between two Company hubs.

Interoffice mileage is portrayed as a flat rate and a rate per mile. For method of determining airline mileage, see the NECA Tariff.

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Docket No.:

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Sheet 17

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.4 Voice Grade Service (Cont'd)

B. Rate Categories (Cont'd)

3. Optional Features and Functions

This rate category provides for features and functions which may be added to a service and to improve its quality or utility to meet specific communications requirement. These are not necessarily identifiable with specific equipment, but rather represent the end result in terms of the performance characteristic which may be obtained. This category includes a. and b. following.

a. Hub Functions

A hub is a Company designated wire center where bridging or multiplexing functions are performed i.e., connecting three or more customer premises in a multipoint arrangements or channelizing analog or digital services requiring a lower capacity or bandwidth.

b. Provides for such things as signaling, conditioning, transfer arrangements, protection switching, etc.

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Sheet 18

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.4 Voice Grade Service (Cont'd)

C. Service Configurations

1. There are two types of service configurations which can be provided. These are described as follows:

a. Two-Point Service

A two-point service connects two customer premises either directly through a serving wire center(s) or through a Company hub where additional functions are performed.

b. Multipoint Service

(1) Multipoint service connects three or more customer premises through a Company hub.

(2) There is no limitation of the number of mid-links available with multipoint service. However, when more than three mid-links are provided in tandem, the quality of the service may be degraded. A mid-link is a channel between hubs (i.e., bridging locations).

(3) Voice Grade Multipoint Channel services for data use have a limit of six two-wire facility type local channel or 20 four-wire facility type local channel when used with customer-provided station equipment.

(4) Only certain type of services are available for multipoint applications.

D. Special Routing of IntraLATA Voice Grade Service

1. The Voice Grade services furnished in this price list are provided over such routes as the Company may elect.

2. Special routing is involved where, in order to comply with requirements specified by the customer, the Company furnishes the private line service in a manner which includes one or both of the following conditions:

A. Where two or more private lines must be furnished over different physical routes.

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Sheet 19

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.4 Voice Grade Service (Cont'd)

D. Special Routing of IntraLATA Voice Grade Service (Cont'd)

B. Where a private line must be furnished on a route which avoids specified geographical locations.

3. When special routing of services is furnished a customer, the rates will be determined on an individual case basis.

E. Service Description

1. Voice Grade Service provides for voice and/or data communications on a two-point or multipoint basis for service 7 days per week, 24 hours per day, for a minimum period of one month. These channels may also be furnished on a link (partial channel) basis when connected to services such as DS1. Channels which also provide tie line service will not be furnished to connect a flat rate system with a message rate system. The transmission characteristics and various types of services furnished are described in b. and c. following.

2. Basic parameters and specification for Voice Grade Service are described for the end to end operations as follows:

Basic Parameters	For Speech Applications	For Data Applications
Net Loss	Local Channels used with terminal equipment: Limit as specified in the following Local Channel descriptions. Losses or gains present in CPE have not been included.	
DC Resistance	Local Channel limit as specified in the following Local Channel descriptions. Does not imply or guarantee end to end DC continuity.	
Frequency Error	Plus or Minus 5Hz	Plus or Minus 5 Hz
Frequency Response	(Reference to 100 Hz loss)	
300-3000 Hz	-3dB to + 12dB	-3dB to + 12dB
500 – 2500 Hz	-2dB to +8 dB	-2dB to +8 dB

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Docket No.:

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Sheet 20

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.4 Voice Grade Service (Cont'd)

E. Service Description (Cont'd)

Envelope Delay Distortion 800 – 2600 Hz	Not Controlled	Less than 1750 Microseconds
C-Notched Noise (with a -13 dBm0 1000 Hz Test Signal)	Not Controlled	Noise Level 24dB below signal level
Impulse Noise	Not controlled	15 Counts in 15 minutes at a Threshold of 6dB below a – 13 dBm0 rms 1000 Hz Signal
Phase Jitter	Not Controlled	10 degrees peak to peak
Non-Linear Distortion 2 <sup>nd</sup> Order Distortion	Not Controlled	2 dB below signal level
3 <sup>rd</sup> Order Distortion	Not Controlled	30dB below signal level

3. Transmission parameters for voice grade service are described as follows:

Voice Grade

- a. Two-Wire-A- two-wire interface with effective two-wire facilities engineered for a 1004 Hz net loss of 0 to 10dB. Generally furnished for voice transmission, or Supervisory Control Use. Multipoint service may be provided.
- b. Four-Wire – A four-wire interface with effective four-wire facilities engineered for a 1004 Hz net loss of 0 to 16dB. Generally furnished for voice transmission. Multipoint service may be provided.

Data

- a. Two-Wire – A Two-Wire interface with four-wire facilities engineered for a 10047 Hz net loss of 16dB. Generally used in the provision of analog data services. Multipoint service may be provided.
- b. Four-Wire – A Four-Wire interface with four-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of analog data services. Multipoint service may be provided.

## GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Sheet 21

### S10. INTRALATA PRIVATE LINE SERVICE

#### S10.4 Voice Grade Service (Cont'd)

##### E. Service Description (Cont'd)

##### 4. Telemetry/Alarm Bridging Service

##### a. Regulations

- (1) This section contains the regulations applicable for Telemetry/Alarm Bridging Service.
- (2) Except as otherwise specified following, the regulations contained herein are in addition to the regulations found in other sections of this price list.
- (3) Telemetry/Alarm Bridging Service requires the use of equipment as specified following and voice grade local channels.
- (4) Terminal equipment provided by the customer to use with this service must meet specifications for such customer-provided equipment found in other sections of this price list.
- (5) No more than 128 remote station may be connected to a master station over an individual Split Band Active Bridge.
- (6) In Split Band Active Bridging arrangements, secondary bridges must be directly connected to the primary bridge via mid-link channels. Secondary bridges cannot be connected through other secondary bridges to allow additional layers of tandeming.
- (7) Secondary bridges, utilized in Split Band, Active Bridging arrangements, reduce the two-wire remote station capacity of the primary bridge. The initial secondary bridge reduces the primary bridge capacity by twelve two-wire remote station connections. Each subsequent secondary bridge reduces the primary capacity by four additional two-wire station connections. At the customer's option external bridging may be provided for connecting secondary bridges at the rate applicable following without reducing the two-wire capacity of the primary bridge.

Issue Date: November 1, 2020  
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Title: Secretary/Treasurer

Effective Date: November 30, 2020  
Docket No.:

## GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Sheet 22

### S10. INTRALATA PRIVATE LINE SERVICE

#### S10.4 Voice Grade Service (Cont'd)

##### E. Service Description (Cont'd)

##### 4. Telemetry/Alarm Bridging Service (Cont'd)

##### a. Regulations

- (8) Standard multipoint bridging charges as provided in other section of this price list are not applicable to this service except as provided in g. preceding.
- (9) Access over remote station channels is provided through a local channel and through the appropriate channel connections as contained following. Interconnection of remote stations located outside the serving wire center where the bridge to which they are to be connected is located will require interoffice channels at charges contained in this price list.
- (10) Access over each four-wire mid-link channel for Split Band Active Bridging is through voice grade interoffice channels at charges contained in this price list. Additionally, mid-link channel connections are required as described following.

##### b. Service Description

- (1) Telemetry/Alarm Bridging Service is a multi-station, voice frequency, private line service designed to provide connections between a master station and a number of remote stations simultaneously. Direct transmission between remote stations is not intended. This service is intended for application in multipoint, voice frequency, data or tone signaling arrangements with transmission at rates up to 400 baud.
- (2) Split Band, Active Bridging – A bridging arrangement providing for a four-wire (master station or mid-link channel) frequency split common port and multiple two-wire (remote station) ports intended for application in multipoint frequency, data or tone signaling arrangements. Two-way (polling) communications between the master station and each remote station is intended.

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Effective Date: November 30, 2020  
Docket No.:

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Sheet 23

**S10. INTRALATA PRIVATE LINE SERVICE**

10.4 Voice Grade Service (Cont'd)

F. Rate Regulations

1. Types of rates and charges

The two types of rates and charges are monthly rates and nonrecurring charges and are described as follows:

a. Monthly Rates

Monthly rates are recurring charges that apply each month or fraction thereof that a service is provided. For billing purposes, each month is considered to have 30 days.

b. Nonrecurring Charges

Nonrecurring Charges are one-time charges that apply for a specified work activity. The three types of nonrecurring charges that apply are installations of service, installation of features and functions and service arrangements.

(1) Installation of Service

Nonrecurring charges apply for each service terminated at the customer's premises. For the installation of local channels when more than one of the same type of service, between the same locations, for the same customer is ordered and installed at the same time, one at each location is billed at the First Service Installed rate and the others are billed at the Additional Service Installed rate.

The nonrecurring charges for the Installation of Services are set forth following as Nonrecurring Charges for the Local Channel and the Interoffice Channel rate elements.

(2) Nonrecurring charges apply for the installation of features and functions available with the various services. For some features and functions there is a lower charge if installed coincident with the service and a higher charge if installed subsequent to the service.



GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Sheet 25

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.4 Voice Grade Service (Cont'd)

1. Types of rates and charges

c. Nonrecurring Charges

- (1) Service rearrangements are changes to existing (installed) services which do not result in either a change in the minimum period requirements or a change in the physical location of the point of termination at a customer premises. Changes which result in the establishment of new minimum period of obligations are treated as disconnect and starts. Changes in the physical location of the point of termination are treated as moved and are described and set forth in this price list.

The charge to the customer for the service rearrangement is dependent on whether the change is administrative only in nature or involves actual physical change to the service.

Administrative changes will be made without charge(s) to the customer. Such changes require the continued provision and billing of the Private Line Service to the same entity (i.e., customer remained responsible for all outstanding indebtedness for the service).

- Change of customer name (i.e., the customer of record does not change but rather the customer of records changes name),
- Change of customer or customer's premises address when the change of address is not a result of physical relocation of equipment.
- Change in billing data (name, address or contact name or telephone number).

- (2) All other service rearrangements will be charged for as follows:

- If the change involves the addition of other customer designated premises to an existing multipoint service, the nonrecurring charge for the local channel rate element will apply. The charges will apply only for the location(s) that is being added.

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Docket No.:

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Sheet 25

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.4 Voice Grade Service (Cont'd)

1. Types of rates and charges (Cont'd)

c. Nonrecurring Charges (Cont'd)

- If the change involves the addition of an optional feature or function which has a separate nonrecurring charge, that nonrecurring charge will apply.
- If the change involves changing the type of signaling on a voice grade service the subsequent, nonrecurring charge will apply for the new type signaling. The charge will apply per service termination affected.
- for all other changes, including a change of the customer of record involving no physical changes to the service provided or the addition of optional feature without separate nonrecurring charges, a charge equal to a local channel rate element nonrecurring charge will apply. Only one such charge will apply per service, per change.

(3) Moves

- (a) A move involves a change in the physical location of one of the following:
  - (i) The point of interface at the customer premises.
  - (ii) The customer's premises.
- (b) The charges for the move are dependent on whether the move is to a new location within the same building or to a different building or to a different building.
  - (i) Moves Within the Same Building

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Sheet 26

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.4 Voice Grade Service (Cont'd)

1. Types of rates and charges (Cont'd)

c. Nonrecurring Charges (Cont'd)

(3) Moves (Cont'd)

(b) (Cont'd)

(i) Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one-half the nonrecurring (i.e., installation) charge for the affected service termination at the customer's premises. There will be no change in the minimum period requirements. If a move is made at the same time a service rearrangement is made, the total charge will never exceed a full nonrecurring charge for the basis service.

(iii) Move to Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established at the new location. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

G. Rates and Charges

1. Digital Local Channels – denotes a path furnished from the serving wire center to the demarcation point on the customer's premises.

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Sheet 27

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.4 Voice Grade Service (Cont'd)

1. Types of rates and charges (Cont'd)

a. Rates Per digital local channel

	Monthly Rate	Nonrecurring Charge First	Additional
<u>Voice</u>			
Two of Four Wire	\$66.00	\$378.00	\$156.00
<u>Data</u>			
Two or Four Wire	\$72.00	\$432.00	\$192.00

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Title: Secretary/Treasurer

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Docket No.:

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Sheet 28

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.4 Voice Grade Service (Cont'd)

G. Rates and Charges (Cont'd)

2. Interoffice Channels

- a. When station locations of a voice grade service are located in different wire center serving areas, interoffice channel charges apply. Charges are based on the direct airline distance measured between the serving wire center.

A fixed and per mile charge applies as set forth following:

	Monthly Rate	Nonrecurring Charge	Additional
Voice Grade Service	\$42.00	First \$2.70	\$115.20

3. Optional Features and Functions

- a. Bridging  
Bridging  
Per Port

	Monthly Rate	Nonrecurring Charge
(i) Two-Wire	\$18.00	\$38.40
(ii) Four-Wire	\$19.20	\$38.40

- (b) Data Bridging  
Per Port

(i) Four-Wire	\$30.00	\$40.80
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- (c) Telemetry and Alarm Bridging – Split Band, Active Bridging

- (i) Common Equipment, per central office

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Sheet 29

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.4 Voice Grade Service (Cont'd)

G. Rates and Charges (Cont'd)

3. Optional Features and Functions (Cont'd)

	Monthly Rate	Nonrecurring Charge
First Bridging Shelf, Capacity of 48 two-wire Connections	\$120.00	\$390.00
Additional bridging shelf, Capacity of 56 two-wire Connections installed Subsequent to the first Bridging shelf	\$120.00	\$350.00
Additional bridging shelf, Capacity of 56 two-wire Connections installed at The same time as the first Bridging shelf	\$50.00	\$220.00
	(ii) Channel connections, per channel connected	
Remote station channel Connection	\$5.00	\$36.00
Mid-link channel connection, First Channel	\$10.00	\$46.00
Mid-link channel connection, Subsequent channels	\$10.00	\$46.00

Signaling arrangements are provided at the customer's option to arrange 3 channels for suitable signaling. Signaling is required on all off-premises extension channels and tie line channels associated with PBX (or similar) systems.

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Docket No.:

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Sheet 30

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.4 Voice Grade Service (Cont'd)

G. Rates and Charges (Cont'd)

3. Optional Features and Functions (Cont'd)

Per local channel

		Monthly Rate	Initial Subsequent	Nonrecurring Charge
(1)	Ringdown-Manual	\$13.20	\$40.80	\$216.00
(2)	Ringdown-Automatic	\$12.00	\$18.00	\$68.40
(3)	E&M Type	\$12.00	\$52.80	\$198.00
(4)	Type A (0-199 ohms)	\$7.20	\$48.00	\$138.00
(5)	Type B (200-299 ohms)	\$7.20	\$44.40	\$138.00
(6)	Type C (900 or more ohms)	\$3.60	\$14.40	\$138.00

c. Conditioning (Voice Grade Services)

- (1) Conditioning provides more specific transmission characteristics for data service. There are two types of C-conditioning and one type of D-Conditioning, each with different technical specifications. C-Type conditioning controls attenuation distortion and envelope delay distortion. D-type conditioning controls the signal to C-notched noise ratio and intermodulation distortion.

Conditioning is charged on a per Local Channel Basis for two-point and multipoint service. For two-point services the parameters apply to each service. For multipoint services the parameters apply to each service. For multipoint services the parameters apply to any path between any two service points.

- (2) When a channel is equipped with Type D1 conditioning and is utilized for voice communications, the Company does not undertake to represent that the channel will be suitable for such voice transmission.

- (3) C-Type Conditioning

C-Type of Conditioning per local channel

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 10  
Original Sheet 31

**S10. INTRALATA PRIVATE LINE SERVICE**

S10.4 Voice Grade Service (Cont'd)

G. Rates and Charges (Cont'd)

3. Optional Features and Functions (Cont'd)

		Monthly Rate	Initial Subsequent	Nonrecurring Charge
(a)	C1 Type	\$2.40	\$12.00	\$78.00
(b)	C2 Type	\$2.40	\$26.40	\$88.80

4. D-Type Conditioning

D-Type Conditioning per local channel

(a)	D1 Type	\$2.40	\$19.20	\$82.80
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GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 11  
Original Content Sheet 1

**S11. FOREIGN EXCHANGE SERVICE**

CONTENTS

	Sheet No.
S11.1 General.....	1
S11.2 Rates and Charges.....	2

Issue Date: November 1, 2020  
Issued by: Homer Holland  
Title: Secretary/Treasurer

Effective Date: November 30, 2020  
Docket No.:

## GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 11  
Original Sheet 1

### S11. FOREIGN EXCHANGE SERVICE

#### S11.1 General

- A. Foreign Exchange or (FX) Service is exchange (local service) furnished to a subscriber from an exchange other than the one he would normally be served. Such service is not in accord with the general plan of furnishing telephone service and such service is furnished only under special conditions where warranted by the circumstances including availability of facilities involved.
- B. The exchange in whose service area the customer is located and which furnishes the telephone or PBX termination for a Foreign Exchange Service and which bills and collects for such service is called the Local Exchange.
- C. The exchange which provides the central office facilities and thereby furnishes the Foreign Exchange Service is called the Service Exchange.
- D. Where Foreign Exchange Service is furnished between an exchange of the Company and that of another company, it is call Inter-exchange FX Service.
- E. Foreign Exchange Service is furnished subject to the same restrictions as to the use of the service by the others than the subscribers and his representatives as apply in connection with other clauses of the local exchange service.
- F. Subscribers to Inter-exchange or Cross Border FC Service contract for service with the company owning the Local Exchange and normally do not contract with the other company or companies involved; however, the company owning the Local Exchange is responsible and its subscriber only for its own facilities and service.
- G. A subscriber of FX service will normally be required to also take regular exchange service from the Local Exchange. In no event shall the FX service be allowed to be connected to, or otherwise be made available for, the Local Exchange switchboard service.

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Issued by: Homer Holland  
Title: Secretary/Treasurer

Effective Date: November 30, 2020  
Docket No.:

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 11  
Original Sheet 2

**S11. FOREIGN EXCHANGE SERVICE**

S11.2 Rates and Charges

- A. The monthly rate for Foreign Exchange Service is on end three quarters the monthly rate for individual line main station or PBX trunk, applicable in the Local Exchange Area, plus the regulate authorized monthly charges for any exchange service facilities used in furnishing local service by the exchange, plus,
1. A fixed monthly charge of \$150.00 for use of an exclusive circuit used in connecting the Local Exchange Central Office with the Serving Exchange.
  2. Any additional charges made by other telephone company or companies in furnishing circuits referred to in "a", plus
  3. The charge set out in "a" is predicated on the company having available facilities. If it is necessary for the Telephone Company to construct new facilities or to rent space on foreign poles to carry FX circuits, there will be an additional charge to be negotiated based on the cost of such facilities.
- B. Service connection charges of the serving exchange are applicable.

Interexchange FX Service will be furnished under the terms and conditions of the Foreign Exchange Service Agreement executed between this company and the Company involved.

- A. When a party located in this Company's exchange service area desires this class of service, he shall apply for the same to this Company which will obtain the company furnishing the Serving Exchange Service its charges and conditions for providing its parts of the applicant and his acceptance by executed contract of the over-all charges, including those of this Company, both for installation and monthly flat rate cost and conditions of service. This applicant becomes an FX subscriber of this Company which will perform all billing and collecting from said subscriber for the entire service rendered.
- B. When a party located in another company's exchange service area desires FX service to an exchange belonging to this Company, his application should be made to the other company which should be handle all necessary arrangements for service and on establishment of same, do all subscriber billing and collecting, this Company has no responsibility to the subscriber with respect to such matters.

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 12

Original Contents Sheet 1

**S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS**

CONTENTS

	Sheet No.
S12.1 Line Extension Charges.....	1
A. Private Right-of-Way.....	1
B. Exceptions to Construction Charges.....	1
S12.2 Temporary Service.....	1
S12.3 Moves or Changes of Existing Construction.....	1
S12.4 Construction in Residential Developments.....	1

Issue Date: November 1, 2020  
Issued by: Homer Holland  
Title: Secretary/Treasurer

Effective Date: November 30, 2020  
Docket No.:

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 12  
Original Sheet 1

**S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS**

S12.1 LINE EXTENSION CHARGES

A. Private Right-of-Way

When the applicant is so located that it is necessary to use private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the cost incurred in securing, clearing and retaining such right-of-way.

B. Exceptions to Construction Charges

1. Except as provided under "Temporary Service", no construction charge is made for the provision of new pole lines or wire on public highways within the Base Rate Area.
2. Except as provided under "Temporary Service", where the applicant is located outside the Base Rate Area and the construction of outside plant is required to provide facilities to serve one or more applicants, the applicant or applicants may be required to bear the cost of such construction. Neither station installations, including drop wire, protector, or any plant within the Base Rate Area shall be considered as construction costs.

S12.2 TEMPORARY SERVICE

When construction is required for temporary service and there is no immediate prospect of reusing the plant provided, the subscriber is required to bear the total cost of such construction and installation and the cost of removal, if removed, provided, however that the salvage value of any plant removed, excluding the telephone set, shall be deducted from the total cost to be paid by the subscriber.

S12.3 MOVES OR CHANGES OF EXISTING CONSTRUCTION

When the Company shall move or change existing construction or equipment for which no specific charge is quoted in this price list, the person at whose request the move or change is made may be required to bear the cost of such change.

S12.4 CONSTRUCTION IN RESIDENTIAL DEVELOPMENTS

The following terms are applicable to residential developments of 5 or more adjoining lots in a recorded plan for the construction of single-family residence including mobile homes intended for year-round occupancy, or one or more adjoining lots for the construction of one or more apartment houses containing an aggregate of five or more family units, if telephone service to such residential or apartment house lots necessitates extending the Company's existing distribution lines.

The Company may execute a commercial agreement with a developer for the installation of infrastructure in a new development. In the absence of a commercial agreement, a developer shall:

Issue Date: November 1, 2020  
Issued by: Homer Holland  
Title: Secretary/Treasurer

Effective Date: November 30, 2020  
Docket No.:

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 12  
Original Sheet 2

**S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS**

S12.4 CONSTRUCTION IN RESIDENTIAL DEVELOPMENTS (Cont'd)

- A. At this own cost, provide the Company with easements satisfactory to the Company for occupancy and maintenance of distribution and service liens and related facilities, except in public ways which the Company has the legal rights to occupy.
- B. At his own cost, clear ground of trees, stumps and other terms the Company may require the following charges when the developer requests construction ahead of the time the Company would normally provide service at customer request.
- C. Place with the Company, in advance or upon other terms the Company may require the following charges when the developer requests construction ahead of the time the Company would normally provide service at customer request.
- D. A prepayment in aid of construction in an amount not in excess of 50% of the Company's costs of the distribution cable for the development.
- E. Such payment in aid of construction will be refunded on a proportionate basis for each contract for telephone service received. The basis of total refund shall be 100% refund upon receipt of telephone contracts for telephone service from 50 percent of the total development within a 3-year period.

If the developer changes the plot plan after installation of the Company's lines has begun, or otherwise necessitates additional costs by his act or failure to act, such additional costs shall be borne by the developer or his agent.

All distributions and service lines installed within a development shall conform to the Company's construction standards; and shall be owned and maintained by the Company. Such installations shall be performed by the Company or by such other entity as the Company may be authorized to do the work. The Company shall not be liable for injury or damage occasioned by the willful or negligent excavation, breakage or other interference with its facilities by other than its own employees or agents.

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 13  
Original Contents Sheet 1

**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER**

CONTENTS

	<u>Sheet No.</u>
S13.1 General Regulations.....	1
A. General.....	1
B. Responsibility of the Customer.....	1
C. Responsibility of the Telephone Company.....	1
D. Violations of Regulations.....	2
E. Recording, Reproducing, and Automatic Answering and Recording Equipment.....	2

Issue Date: November 1, 2020  
Issued by: Homer Holland  
Title: Secretary/Treasurer

Effective Date: November 30, 2020  
Docket No.:

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 13  
Original Sheet 1

**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER**

S13.1 GENERAL REGULATIONS

A. General

This section addresses the responsibilities and liabilities of the customer and company where customer provided terminal equipment and communications systems provided terminal equipment and communications systems interconnect with the regulated services of the Telephone Company. Customer provided refers to any equipment purchased by the customer or leased by the customer from the deregulated operations of the Telephone Company or from any other provider of such equipment.

B. Responsibility of the Customer

Customer-provided communications equipment may be used with the facilities furnished by the Telephone Company for telecommunications services as provided in this price list. In all such cases the customer-provided communications equipment will be constructed, maintained and operated as to work satisfactorily with the facilities of the Telephone Company.

The customer indemnifies and saves the Telephone Company harmless against claims for infringement of patents arising from combining such equipment or systems with, or using it in connection with, facilities of the Telephone Company; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Telephone Company.

C. Responsibility of the Telephone Company

The Company shall not be responsible for the installation, operation or maintenance of any customer-provided terminal equipment or communications systems. Telecommunications or private line service is not represented as adapted to the use of customer-provided equipment or systems and where such are connected to the Company facilities the responsibility of the Company shall be limited to the furnishing of facilities suitable for telecommunications service and to the maintenance and operation of such faculties in a manner proper for such telecommunications service. Subject to this responsibility, the Company shall not be responsible for the customer-provided equipment or systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by customer-provided equipment or systems, or address signaling where such signaling is performed by customer-provided signaling equipment.

Issue Date: November 1, 2020  
Issued by: Homer Holland  
Title: Secretary/Treasurer

Effective Date: November 30, 2020  
Docket No.:



GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 13  
Original Sheet 2

**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER**

S13.1 GENERAL REGULATIONS (Cont'd)

C. Responsibility of the Telephone Company (Cont'd)

The Telephone Company will not be responsible for any loss or damage, not for any impairment or failure of the service, arising from or in connection with the use of facilities of customers and not caused solely by the negligence of the Telephone Company.

D. Violations of Regulations

Where any customer-provided equipment or system or communication system provided to a customer is used with telecommunications service in violation of any of the provisions in this price list, the Telephone Company will take such immediate action as necessary for the protection of its services, and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or system or correct the violation and shall confirm in writing to the Company within 5 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Telephone Company within the time stated above shall result in termination of the customer's service until such time as the customer complies with the provisions of this price list. The right of the Telephone Company to terminate service as provided above, includes the right to suspend the service or to disconnect such customer-provided equipment or communications system.

E. Recording, Reproducing, and Automatic Answering and Recording Equipment

1. Recording or Two-way Telephone Conversations

When recording equipment is in use and is a direct electrical connection with services of the Telephone Company, a recorder tone that is repeated at intervals of approximately fifteen seconds is required except that the recorder tone described is not required:

- a. When the equipment will be used by public fire and police departments exclusively for the receipt of intrastate fire and police calls and attended at all times for such purpose.

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 13  
Original Sheet 3

**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER**

S13.1 GENERAL REGULATIONS (Cont'd)

- C. Recording, Reproducing, and Automatic Answering and Recording Equipment (Cont'd)
  - 1. Recording or Two-way Telephone Conversations (Cont'd)
    - b. For Federal Communications Commission licensed broadcast stations for the purpose of recording two-way telephone conversations for broadcast over the air so long as those activities are consistent with the applicable broadcast regulations.
    - c. As otherwise authorized under law.
  - 2. Customer-provided voice recording equipment shall be so arranged that it can be physically connected to and disconnected from telephone Company facilities and switched on and off.

Issue Date: November 1, 2020  
Issued by: Homer Holland  
Title: Secretary/Treasurer

Effective Date: November 30, 2020  
Docket No.:

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 25  
Original Contents Sheet 1

S25. GENERAL RULES AND REGULATIONS

CONTENTS

	<u>Sheet No.</u>
S25.1 APPLICATION OF REGULATIONS.....	1
S25.2 USE OF SERVICE.....	1
A. Abuse or Fraudulent Use of Service.....	1
B. Use of Service for Unlawful Purposes.....	1
C. Use of Customer Service.....	2
D. Minimum Contract Period.....	2
E. Termination of Service.....	2
F. Resale of Service.....	4
G. Alabama Relay Center Restrictions.....	4
S25.3 ESTABLISHMENT AND FURNISHING OR SERVICE.....	5
A. Application for Service.....	5
B. Application of Business Rates.....	5
C. Application of Residence Rates.....	6
D. Advance Payments.....	7
E. Telephone Number.....	8
F. Alterations.....	8
G. Special Construction.....	8
S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT.....	10
A. Establishment of Credit.....	10
B. Deposits.....	10
C. Discontinuance of Service for Failure to maintain Credit.....	11
D. Restoration Charge.....	11
E. Adjustments for Local Taxing Authority Payments.....	11
S25.5 OBLIGATION AND LIABILITY OF THE COMPANY.....	12
A. Undertaking of the Company.....	12
B. Furnishing of Equipment.....	12
C. Furnishing of Service.....	13
D. Maintenance and Repair.....	13
E. Liability.....	13
F. Directories.....	14

Issue Date: November 1, 2020  
Issued by: Homer Holland  
Title: Secretary/Treasurer

Effective Date: November 30, 2020  
Docket No.:

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 25  
Original Contents Sheet 2

**S25. GENERAL RULES AND REGULATIONS**

CONTENTS

	<u>Sheet No.</u>
S25.6 LIMITATIONS AND USE OF SERVICE.....	14
A. Network Facilities for Use with Automatic Dialing and Announcing Devices.....	14

Issue Date: November 1, 2020  
Issued by: Homer Holland  
Title: Secretary/Treasurer

Effective Date: November 30, 2020  
Docket No.:

# GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 25  
Original Sheet 1

## **S25. GENERAL RULES AND REGULATIONS**

### S25.1 APPLICATION OF REGULATIONS

- A. The regulations set forth herein apply to intrastate services and facilities furnished within the State of Alabama by Castleberry Telephone Company hereinafter referred to as the Company, subject to the jurisdiction of the Alabama Public Service Commission. When services and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service or facilities furnished by it.

### S25.2 USE OF SERVICE

A. Abuse or Fraudulent Use of Service

1. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:
  - a. The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable for service.
  - b. Rearrangement of, tampering with or connection of equipment to the facilities of the Company to obtain or to assist others to obtain service without payment (in total or in part) of regular charges for the service.
  - c. False representation, scheme, trick or device whatsoever intended to avoid payment (in total or in part) of regular charges for the service.
  - d. The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another.
  - e. The use of profane or obscene language.
  - f. The use of the service in such manner as to interfere unreasonably with the use of the service by one or more other customers.
  - g. The impersonation of another.

B. Use of Service for Unlawful Purposes

The service is furnished subject to the condition that it shall not be used for any unlawful purpose.

Issue Date: November 1, 2020  
Issued by: Homer Holland  
Title: Secretary/Treasurer

Effective Date: November 30, 2020  
Docket No.:

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 25  
Original Sheet 2

**S25. GENERAL RULES AND REGULATIONS**

S25.2 USE OF SERVICE (Cont'd)

C. Use of Customer Service

Customer telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the customer, his family, employees, or business associates, or persons residing in the customer's household, excepts as the use of the service may be extended to joint users or to persons temporarily subleasing a customer's residential premises. The Company has the right to refuse to install customer service or to permit such service to remain on premises of a public or semipublic character when the station is so located that the public-in-general, or patrons of the customer may make use of the service. At such locations, however, customer service may be installed, provided the instruments is so located that it is not accessible for public use.

D. Minimum Contract Period

1. Except as specified elsewhere in the price list, the minimum contract period is one month from the date service or additions to service are established and the minimum charge is the authorized rate for one month. For purpose of rate administration each month is considered to have 30 days.
2. The Company may require a contract period longer than one month at the same location in connection with special types or arrangements of equipment or for unusual contractions necessary to meet specific demands for service.

E. Termination of Service

1. By the Company

- a. The Company may refuse to furnish, or may terminate the service and remote its equipment under the following circumstances, provided suitable notice has been given to the customer:
  - (1) Upon the continuance of any unpaid amount due for a period of 5 days following temporary suspension.
  - (2) Upon the continuance of any unauthorized attachment as stated elsewhere in this price list.

## GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 25  
Original Sheet 3

### S25. GENERAL RULES AND REGULATIONS

#### S25.2 USE OF SERVICE (Cont'd)

##### E. Termination of Service (Cont'd)

##### 1. By the Company

- (3) Upon objection to the furnishing of a service made in writing by or on behalf of any governmental law enforcement agency acting within its jurisdiction, on the grounds that such service is, or will be, used for an illegal purpose.
- (4) Upon the use of a service in such a manner that, in the opinion of the Company, constitutes abuse or fraud or may tend to injuriously affect the efficiency of the Company's plant, property, or service.
- (5) Upon a violation of any of the regulations governing the furnishing of a service.

##### 2. At customer's request

- a. Contracts for service may be terminated prior to the expiration of the contract period provided advance notice is given to the Company and upon agreement to pay all charges due for the service furnished, plus any termination charges which might be applicable.
- b. Where a contract for service with a one month minimum period is cancelled before establishment of the service is completed, a charge not to exceed the service charge specified, is applied if all or a portion of the facilities have been installed.
- c. Non minimum or termination charge will apply (unless otherwise stated specifically in the price list) where a new customer takes over the service of the former customer provided the service is to be furnished at the same location without interruption and that the new customer assumes all unpaid charges on the original contract. Minimum and termination charges will apply for any service furnished under the original contract which is not retained by the new customer.
- d. No minimum or termination charge will apply in the event the service is terminated because of condemnation, destruction, or damage to property by fire or other cause, beyond the control of the customer.

Issue Date: November 1, 2020  
Issued by: Homer Holland  
Title: Secretary/Treasurer

Effective Date: November 30, 2020  
Docket No.:

## GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 25  
Original Sheet 4

### **S25. GENERAL RULES AND REGULATIONS**

#### S25.2 USE OF SERVICE (Cont'd)

##### F. Resale of Service

The resale of any service provided by the Company is not permitted except as provided elsewhere in the price list or as specifically authorized by the Company.

##### G. Alabama Relay Center Restrictions

1. The following calls may not be placed through the Alabama Relay Centers:
  - Calls to 976, 900, or 700 numbers
  - Calls to time or weather recorded messages.
  - Calls to other informational recordings.
  - Station sent paid calls from coin telephones.
  - Operator handled conference service and other teleconference calls.
  - All calls billed to Cards (i.e., Credit Cards and Calling Cards) other than those issued by AT&T or the LEC's.
2. The company will not transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections. Employees of the company are forbidden to accept either oral or written messages to be transmitted over the facilities of the Company, except where the Company transmit messages for telecommunications Devices for the Deaf (TDD).
3. Where the Company transmit messages through the Alabama Relay Center, the Company shall not be liable for errors in translating, transmitting, receiving or delivering messages by telephone, TDD or any other instrumentality over the facilities of the Company, connecting utilities or through the Alabama Relay Center, in the absence of gross negligence or willful misconduct.

Issue Date: November 1, 2020  
Issued by: Homer Holland  
Title: Secretary/Treasurer

Effective Date: November 30, 2020  
Docket No.:



## GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 25  
Original Sheet 5

### **S25. GENERAL RULES AND REGULATIONS**

#### S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

##### A. Applications for Service

1. Applications for service may be made orally or in writing.
2. Any change in rates or regulations prescribed by the Alabama Public Service Commission for a regulated service modifies the terms and regulations of contracts to the extent of such change.
3. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former subscribers of the Company who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.
4. If telephone service is established and it is subsequently determined that either condition in 3 above exists, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the payment of the prior indebtedness.

##### B. Application of Business Rates

1. Business rates apply in offices, stores, factories, and all other places of a strictly business nature.
2. In boarding houses (except as noted elsewhere) offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public private, or parochial schools, or colleges, hospitals, libraries, church, college fraternity houses, and other similar institutions (but excluding dormitory rooms at such schools or colleges).

Issue Date: November 1, 2020  
Issued by: Homer Holland  
Title: Secretary/Treasurer

Effective Date: November 30, 2020  
Docket No.:

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 25  
Original Sheet 6

**S25. GENERAL RULES AND REGULATIONS**

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

B. Application of Business Rates (Cont'd)

3. At residence locations when the customer has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which act might be indicted by advertising, either by business cards, newspapers, hand bills, bill board, circular, motion picture screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephones during the intervals when, business places are ordinarily closed.
4. Where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.
5. At residence locations, when a telephone station or extension bell is located in a shop, office, or other place of business.
6. At any location where the listing of service at that location indicates a business, trade, or profession, except as specified below.

C. Application of Residence Rates

1. Residence rates apply in private residences which do not qualify as a business listing under this price list.
2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the customer's use, and elsewhere in rooming houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnishes meals to less than ten boarders, provided business telephone directory listings are not furnished.

## GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 25  
Original Sheet 7

### **S25. GENERAL RULES AND REGULATIONS**

#### S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

##### C. Application of Residence Rates (Cont'd)

3. In the places of residence of a clergyman, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner provided the customer does not maintain an office in the residence. In the residence of a Christian Science practitioner, nurse or midwife, or in the office is locate in the customer's residence and is not part of an office building. In any of such cases the listing may indicate the customer's profession, but only in connection with an individual name. If listings of firms or partnerships, etc., or additional listings of person not residing in the same household are desired, business rates apply.
4. Where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

##### D. Advance Payments

1. At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service and/or service charges which may be applicable, in addition to such special construction and installation charges are to be borne by the applicant. The amount of the advance payment is credited to the customer's account on the first bill rendered.
2. Monthly recurring charges are billed in advance and toll charges are billed in arrears. Special billing arrangements may be established for services provided to Governmental agencies.
3. Bills are due when rendered unless otherwise specified on the bill and may be paid at any business office of the Company or at any agency authorized to receive such payments.
4. For billing purposes each month is presumed to have thirty days.
5. Retroactive billing adjustments will not be made for a period exceeding three years.
6. The Company may temporarily suspend service is in the event the customer fails to pay any amount due. Such suspension shall not be made until at least five days following written or verbal notification to the customer of the intention to suspend service.

Issue Date: November 1, 2020  
Issued by: Homer Holland  
Title: Secretary/Treasurer

Effective Date: November 30, 2020  
Docket No.:

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 25  
Original Sheet 8

**S25. GENERAL RULES AND REGULATIONS**

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

D. Advance Payments (Cont'd)

7. A late payment charge of 1 ½ percent per month charge applies to each subscriber's bill (including amounts billed in accordance with the Company's Billing and Collection Services) when any undisputed portion of a previous month's billing has not been paid in full by the subsequent billing date. The 1 ½ percent per month charge is applied to the total amount carried forward and is included in the total amount due on the subscriber's current bill.

E. Telephone Number

1. The customer has no property right to the telephone number.
2. The Company reserves the right to change the customer's telephone number or the central office associated with such number, or both, as maybe required for the proper conduct of its business.

F. Alterations

The customer agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him necessitate change in the Company's equipment; and the customer agrees to pay the Company's current charges such changes.

- G. Special Construction. For any period in which the Company has elected to retain its carrier of last resort obligation to provide basic telephone service to residential customers within its certificated service area under Ala. Code § 37-2A-8(a)(5)a. (1975 as amended), the Company shall, upon request and to the extent required under such Code section, provide basic telephone service to any new customer in such incumbent service area where the cost of providing service, including, but not limited to costs of facilities, rights-of-way, and equipment, does not exceed \$8,000. In all other circumstances, special charges listed below shall apply:

1. Private Property (See also Section 12, Charges Applicable Under Special Conditions)
  - a. An average amount of entrance and distribution facilities may be furnished by the Company provided the facilities are of the standard type normally furnished for the particular location.

## GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 25  
Original Sheet 9

### **S25. GENERAL RULES AND REGULATIONS**

#### S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

##### H. Special Construction (Cont'd)

1. Private Property (See also Section 12, Charges Applicable Under Special Conditions)
  - b. If additional entrance or distribution facilities are required; if the conditions are such as to require special equipment, maintenance or methods of construction; if the stability of the customer has not been established; if the installation is for a temporary or semi-permanent purpose or If for any other reason the construction costs are excessive as compared with the revenue to be derived, the applicant shall be required to pay the costs over and over those applicable for a normal installation.
  - c. The ordering or use of service shall constitute authorization for the Company to install and maintain facilities across, below, or above the customer's property. The customer shall execute any further evidence of such authorization as may be requested by the Company.
2. Underground
  - a. When feasible conduit will be furnished by the Company at cost, or conduit may be provided by the applicant subject to the Company's specifications. Conduit used for telephone company facilities may not be used for any other purpose without the consent of the Company. The distance between the conduit and any Electric Light or Power Conduit or Conductor shall be in accordance with the Company's specifications.
  - b. The cost of relocating underground entrance facilities at the customer's request will be borne by the customer.

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## GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 25  
Original Sheet 10

### S25. GENERAL RULES AND REGULATIONS

#### S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT

##### A. Establishment of Credit

1. The Company is not obligated to establish, furnish or continue to furnish service to any individual or firm that owners for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. In order to ensure the payment of all charges due for its service, the Company may require any customer to establish and maintain his credit in one of the following ways:
  - a. By furnishing acceptable credit references to the Company.
  - b. By providing a suitable guarantee in writing, in a form prescribed by the Company.
  - c. By means of a cash deposit.
2. The Company shall be sole judge as to whether or not the references or guarantee in writing are acceptable.

##### B. Deposits

1. The Company may, when in its judgement such deposit is necessary, require at a time, from an applicant, or subscriber, a cash deposit intended to guarantee payment of the current bills for telephone service. Such deposit shall not exceed the monthly amount for local exchange service and other monthly charges added to twice the estimated monthly toll charges. Interest shall be paid by the Company upon such deposit at the rate prescribed by the Public Service Commission. Interest shall be payable for the time such deposit was held by the Company and the customer was served by the Company, unless such period be less than 30 days.
2. The fact that a deposit has been made in no way relieves the applicant or subscriber from complying with the Company's regulations as to advance payments and the prompt payment of the bills upon presentation by the Company, and providing for the discontinuance of service for nonpayment of any sum due the Company for telephone service.

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 25  
Original Sheet 11

**S25. GENERAL RULES AND REGULATIONS**

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont'd)

B. Deposits (Cont'd)

3. Ordinarily deposits will be secured only from those of unknown financial responsibility who are unable or unwilling to furnish satisfactory credit references and from those having unsatisfactory references and/or previous performance records.

C. Discontinuance of Service for Failure to Maintain Credit

Service may be discontinued for failure to maintain credit, as specified above, within five days after the Company has served or mailed notice requiring the customer to do so.

D. Restoration Charge

Where service has been discontinued for failure to maintain credit as specified above, appropriate service charges will be made and collected by the Company.

E. Adjustment for Local Taxing Authority Payments

1. In the event a municipality imposes, collects or receives from the Company any license, occupational, franchise, privilege, inspection, or other similar tax or fee, or otherwise, whether in a lump sum, or at a flat rate, or based on receipts, or based on poles, wires, conduits, or other facilities, or otherwise, so much of the aggregate amount of such tax or fee as exceeds the sums listed below will be billed, insofar as practical, to the customers receiving exchange service within such municipality.
2. In the event a county or other local taxing authority, excluding municipalities, imposes, collects or receives from the Company any license, occupational, franchise, privilege, license, occupational, franchise, privilege, inspection or other similar tax or fee, or otherwise, whether in a lump sum, or at a flat rate, or based on receipts, or based on poles, wires, conduits or other facilities, or otherwise, the amount of such tax or fee will be billed, insofar as practical, pro rata to the customers receiving exchange service within such country or territory of other local taxing authority.

## GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 25  
Original Sheet 12

### **S25. GENERAL RULES AND REGULATIONS**

#### **S25.5 OBLIGATION AND LIABILITY OF THE COMPANY**

##### **A. Undertaking of the Company**

The Company does not undertake to transmit messages, but offers the use of its facilities, where available, for communication between parties subject to the terms and conditions specified in the tariff.

##### **B. Provision of Equipment**

1. All equipment necessary for the provision of a given service will be furnished by the Company on a deregulated basis or by the customer except as provided elsewhere in the Tariff. The customer may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards. Commercial power will be furnished by the customer on his premises in suitable outlets when required.
2. No equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company; whether physically, by induction, acoustically or other; except as provided in the Tariff or as otherwise authorized in writing by the Company. In case any such authorized attachment or connection is made, the company shall have the right to remove or disconnect the same or to terminate the service.
3. The provisions of the preceding shall not be construed or applied to bar a customer from using devices which serve his convenience in his use of the facilities of the Company provided any such device so used does not:
  - a. Endanger the safety of Company employees or the public.
  - b. Damage, require change in or alteration of, or involved direct electrical connection to, the equipment or other facilities of the Company, unless as provided for elsewhere in the Tariff.
  - c. Interfere with the proper functioning of such equipment or facilitates.
  - d. Impair the operation of the communication system.
  - e. Otherwise injure the public in its use of the Company's services.



GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 25  
Original Sheet 13

**S25. GENERAL RULES AND REGULATIONS**

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Cont'd)

B. Provision of Equipment (Cont'd)

4. Except as otherwise provided in the Tariff, nothing herein shall be construed to permit the use of the a recording device or of a device to interconnected any line or channel of the Company with any other communication line or channel of the Company or of any other person.

C. Furnishing of Service

The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

D. Maintenance and Repair

1. The Company will be reimbursed for any loss or damage to its facilities on the customer's premises resulting from intentional destruction or any other cause, except from fire or unavoidable accidents.
2. Access to customer's premises, at any reasonable hour, will be given to representatives of the Company for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

E. Liability

1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delayed or errors or defects in transmission occurring in the course of furnishing service and not caused by the negligence's of the customer shall in no even exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistakes, omissions, interruptions, delayed or errors or defects in transmission occurs.
2. The customer indemnifies and saves the Company harmless against the following:
  - a. Acts or omissions of other companies when their facilities are used in connection with the Company's facilities to provide service.
  - b. Any accidents, injury, or death occasioned by its equipment or facilities, when such is not due to negligence of the Company.

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 25  
Original Sheet 14

**S25. GENERAL RULES AND REGULATIONS**

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Cont'd)

E. Liability (Cont'd)

2. The customer indemnifies and saves the Company harmless against the following: (Cont'd)
  - c. Claims for libel, slanders, or infringement of copyright arising from the material transmitted or recorded over its facilities; claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.
  - d. Liability for failure to provide service.
  - e. Liability for telephone directories is covered next in this section under directories.

F. Directories

1. The Company may elect, but is not required, to furnish to its customers a directory for each access line.
2. No liability for damages arising from errors in or omissions of directory listings, or listings obtained from the "Information Operator" shall attach to the Company. In the case of additional or extra listings for which a charge is made, its liability shall be limited to the monthly rate for each such listing for the charge period during which the error or omission continues.

S25.6 LIMITATIONS AND USE OF SERVICE

A. Network Facilities for Use with Automatic Dialing and Announcing Devices

1. Subscribers who wish to use automatic dialing and announcing devices for solicitation purposes must do so in accordance with federal and state laws.

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 26  
Original Contents Sheet 1

**S26. DEFINITIONS**

CONTENTS

Sheet No.

S26.1 ACRONYMS AND ABBREVIATIONS.....	1
---------------------------------------	---

Issue Date: November 1, 2020  
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Docket No.:

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 26  
Original Sheet 1

**S26. DEFININTION**

S26.1 ACRONYMS AND ABBREVIATIONS

APSC – Alabama Public Service Commission

BRA – Base Rate Area

BV – Busy Verification

CALC – Customer Access Line Charge

CCLC – Common Carrier Line Charge

FCC – Federal Communication Commission

IP – Internet Protocol

LEC – Local Exchange Carrier

MOU – Minutes of Use

NECA – National Exchange Carrier Association

OPVU – Originating Percent VoIP Usage

PAC – Personal Account Code

PBX – Private Branch Exchange Service

PIU – Percentage Interstate Usage

PL – Private Line

SCCB – Subscribers Controlled Call Blocking

SLC – Subscriber Line Charge

TDM – Time Division Multiplexing

TELSE – Telecommunications Association of the Southeast

TPVU – Terminating PVU

TSF – Transition Service Fund

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Docket No.:

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CASTLEBERRY TELEPHONE COMPANY

Section 29  
Original Contents Sheet 1

**S29. LOCAL EXCHANGE BOUNDARY MAPS**

CONTENTS

	Sheet No.
S29.1 Castleberry.....	1

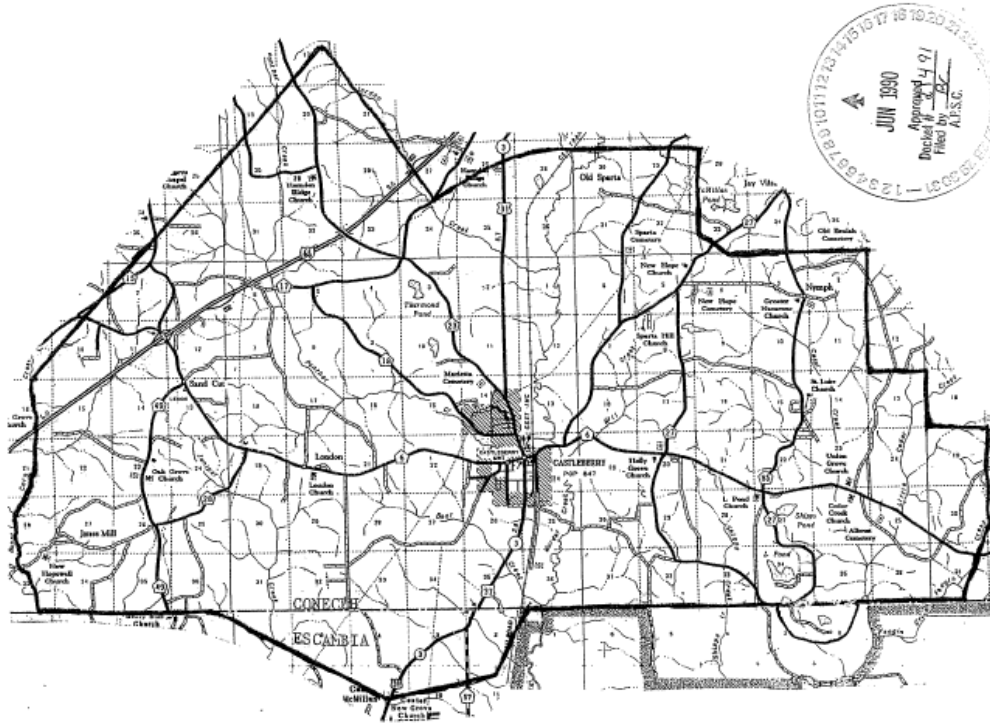
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Docket No.:

GENERAL SUBSCRIBER SERVICES PRICE LIST

CASTLEBERRY TELEPHONE COMPANY

Section 29  
Original Sheet 1



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