

TARIFF
OF
CASTLEBERRY TELEPHONE COMPANY
CONSISTING
OF
SCHEDULE OF RATES,
RULES AND REGULATIONS
FOR
TELEPHONE SERVICE
WITHIN THE STATE OF ALABAMA
APPLYING TO THE VICINITY
OF
CASTLEBERRY

ISSUED BY: Homer Holland

ADDRESS: P.O. Box 37, Castleberry, Alabama 36432

ALABAMA
PUBLIC SERVICE COMMISSION

GENERAL SUBSCRIBERS SERVICE TARIFF

CASTLEBERRY TELEPHONE COMPANY

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**GENERAL SUBSCRIBER SERVICE TARIFF
FOR THE
STATE OF ALABAMA**

This tariff contains regulations and rates applicable for the furnishing of Local Exchange Service and optional calling features which are required to be offered under tariff pursuant to ALA. CODE § 37-2A-8 (1975 as amended) (the "Act") after February 1, 2007, by Castleberry Telephone Company, Inc. (the "Company"). This includes the following services as defined by the Act: (1) basic telephone service; (2) central office-based features that were tariffed service offerings as of February 1, 2005, and where currently available: (a) are available to a line-side connection in a telephone switch, (b) are available on a stand-alone basis separate from a bundled offering, and (c) enhance the utility of basic telephone service; and (3) tariffed emergency reporting services regulated by the Commission on or before February 1, 2005 and offered by local exchange carriers to public safety answering points and emergency communications districts. The Company will provide access to long distance services, including operator services, and carriers in compliance with federal and state regulations. Rates, terms and conditions of these services are included in the Company's price list.

This tariff is on file with the Alabama Public Service Commission and is applicable to those exchanges identified herein.

EXPLANATION OF SYMBOLS

When changes are made in any tariff page, a revised page will be issued cancelling the tariff page affected; such changes will be identified through the use of the following symbols:

- (C) Signifies a change regulation.
- (D) Signifies a discontinued rate, regulation or text.
- (I) Signifies an increase in rate or charge.
- (M) Move from one page to another with no change in rate, regulation, or text.
- (N) Signifies a new rate, regulation or text.
- (R) Signifies a reduction in rate or charge
- (T) Signifies a change in text but no change in rate or regulation.

The above symbols will apply except where additional symbols are identified at the bottom of the individual page.

The above symbols are standard indications which may be used to denote revisions or additions to general regulations, listings, rates or charges after the initial filing of the tariff.

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S1. RATE SUMMARY

This schedule provides the summary of rates and charges and makes reference to the tariff schedules where more detailed information may be found.

Service	Section	Monthly Charge
Access Line for Business	2	32.60
Access Line for Residence	2	16.30
Custom Calling Services	7	Various
Premise Visit Charge		
Residence	6	7.00
Business	6	8.00
Restoration Charge		
Residence	6	13.00
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S2. BASIC LOCAL EXCHANGE SERVICE

S2.1 General

- A. Basic local telephone service is provided by means of station, wire, switching and other facilities, and plant and equipment to enable the establishment of telephone communications between stations in the same or different exchanges at monthly rates applies under a group rate system, and includes on such services as defined in ALA. CODE, 1975 §37-2A-2.
- B. The exchange service area is on maps located in Section 29 of this tariff.

S2.2 ALPHABETICAL LISTING OF EXCHANGES

Castleberry

S2.3 LOCAL CALLING AREAS

Exchange	Exchanges in Local Calling Area
Castleberry	Castleberry

S2.4 AUTHORIZATION

Basic Local Exchange Rates are authorized individually by the Alabama Public Service Commission pursuant to the Communication Reform Act of 2005 as amended.

S2.5 BASIC LOCAL EXCHANGE RATES

Business

Exchange Name	1Pty
Castleberry	\$32.60

Residence

Exchange Name	1 Pty
Castleberry	\$16.30

(*The Basic Service Rates listed do not include any federal, state or local fees or taxes, including without limitation, E-911 charges and the and dual-party relay surcharge imposed by the Commission, which shall be shown separately on a customer's bill.

S2.6 LOCAL DIRECTORY ASSISTANCE SERVICE

Local Directory Assistance Service is provided to subscribers as set forth in the Company's price list.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.7 DUAL PARTY RELAY SERVICE

As of the effective date of this tariff, there is no Dual-Party Relay charge. The Company will collect and remit such Dual-Party Relay Service surcharge as may be imposed by the APSC.

S2.8 LIFELINE ASSISTANCE PROGRAM

Lifeline Assistance is a government assistance program developed to reduce rates for primary residential telephone service and broadband Internet access service to qualifying subscribers who receive income-based benefits. The Company participates in this program to increase the availability of telecommunications services to all consumers in its serving areas.

A. General

Lifeline Assistance reduces an eligible customer's Monthly rates for basic voice telephone service or broadband Internet access service. An eligible Customer receives a federally subsidized credit toward the monthly cost of voice telephone service or broadband Internet access service.

1. Where available, the Company's broadband Internet access service provides a broadband speed of 10 Mbps downstream/1 Mbps upstream and a unlimited minimum monthly usage allowance. Dial-up service and WIFI or similar service that cannot be accessed by subscribers at their residential address does not qualify as a fixed broadband Internet access service for purposes of Lifeline assistance.
2. If the current minimum broadband speed established by the FCC is not available, the Lifeline discount may be applied to the highest performing generally available residential offering that meets or exceeds 4 Mbps downstream/1 Mbps upstream.

B. Regulations

To constitute a qualifying low-income customer eligible to receive Lifeline services, a customer must meet the requirements set forth in either paragraph 1. or 2. below:

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.8 LIFELINE ASSISTANCE PROGRAM (Cont'd)

B. Regulations (Cont'd)

1. A customer's household income must be at or below 135% of the Federal Poverty Guidelines for a household of that size;
 - a. For purposes of these rules, "income" means gross income as defined under Section 61 of the Internal Revenue Code, 26 U.S.C. § 61, for all members of the household. This means all income actually received by all members of the household from whatever source derived, unless specifically excluded by the Internal Revenue Code, Part III of Title 26, 26 U.S.C. § 101, *et seq.*
 - b. A "household" is any individual or group of individuals who are living together at the same address as one economic unit. A household may include related and unrelated persons. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. An adult is any person eighteen (18) years or older. If an adult has no or minimal income, and lives with someone who provides financial support to him/her, both people shall be considered part of the same household. Children under the age of eighteen (18) living with their parents or guardians are considered to be part of the same household as their parents or guardians.
2. Lifeline Assistance is also available to all qualifying residential customers who participate in one of the following low-income assistance programs. A subscriber will also be considered to be eligible even if he does not personally participate in any of the following programs, so long as an individual who lives in his household participates in at least one of these programs:
 - (a) Medicaid
 - (b) Supplemental Nutrition Assistance Program (SNAP)
 - (c) Supplemental Security Income (SSI)
 - (d) Federal Public Housing Assistance (FPHA)
 - (e) Veterans and Survivors Pension Benefit

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.8 LIFELINE ASSISTANCE PROGRAM (Continued)

B. Regulations (Continued)

3. In addition to meeting the qualifications provided in paragraph 1. or 2. of this section, in order to constitute a qualifying low-income customer, a customer must not already be receiving a Lifeline service, and there must not be anyone else in the subscriber's household subscribed to a Lifeline service.
4. Qualifying subscribers must provide the Company with acceptable documentation as proof of their eligibility to receive Lifeline service under the income-based or program-based requirements; the documentation must be securely retained by the Company. If the Company has a reasonable basis to believe that the subscriber no longer meets the qualifying criteria for Lifeline service, the Company must notify the subscriber of impending termination of the subscriber's Lifeline service in writing separate from the subscriber's monthly bill. If the subscriber fails to provide proof of eligibility within thirty (30) days following the Company's written request to the subscriber to recertify eligibility, the credit will be discontinued on the bill and the subscriber will be de-enrolled from the Lifeline program within five (5) business days after the expiration of the subscriber's time to respond to the request.
5. If the Company receives notification from the program administrator that the subscriber is receiving Lifeline service from another eligible telecommunications carrier or that more than one member of a subscriber's household is receiving Lifeline service, the subscriber will be de-enrolled from Lifeline Assistance without notice within five (5) business days following the Company's receipt of the program administrator's notification.
6. The Company will confirm a subscriber's continued eligibility to receive Lifeline service on an annual basis by requiring the subscriber to sign a certification as to his/her present qualifications for Lifeline service or through another verification process approved or required by state or federal authorities. The Company must notify the subscriber in writing separate from the subscriber's monthly bill that failure to respond to the recertification request will trigger de-enrollment. If the subscriber fails to provide proof of eligibility within sixty (60) days following the company's written request to the subscriber to recertify eligibility, the credit will be discontinued on the bill and the subscriber will be de-enrolled from the Lifeline program within five (5) business days after the expiration of the subscriber's time to respond to the recertification efforts.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.8 LIFELINE ASSISTANCE PROGRAM (Cont'd)

B. Regulations (Continued)

7. A subscriber who requests de-enrollment must be de-enrolled by the Company within two (2) business days after a rest.
8. The Company will process all applications and apply the appropriate credit on the customer's monthly bill. A secondary service charge is not applicable for existing customers who subscribe to Lifeline Assistance.
9. As a participant in Lifeline Assistance, customers are eligible to receive Toll Limitation Service at no charge for any Lifeline voice telephone service that charges a fee for toll calls, either domestic or international, that is in addition to the monthly price of the customer's Lifeline service. This service will only be provided at the customer's request and is limited to plans that distinguish between local and long-distance calling.
10. Local service deposit requirements will be waived for customers who voluntarily receive Toll Limitation Service.
11. Participants in Lifeline Assistance shall not be disconnected from Local Service for nonpayment of toll charges. In addition, the Company will not deny reestablishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for nonpayment of toll charges. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service.
12. Partial payments that are received from Lifeline voice telephone customers will first be applied to local service charges and then to any outstanding toll charges.
13. Lifeline subscribers may apply their Lifeline discount to voice telephone service, broadband Internet access service, or a bundle of broadband Internet access service and voice telephone service; and plans that include optional calling features, such as, but not limited to, caller ID, call waiting, voicemail, and three-way calling. The Lifeline discount may also be applied to family shared data plans. The calling plan must be in the name of the eligible subscriber, and a household may receive only one Lifeline supported service. Partial payments from Lifeline subscribers purchasing bundled packages or packages containing optional calling features will first be applied to pay down the allocated price of the Lifeline supported services.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.8 LIFELINE ASSISTANCE PROGRAM (Continued)

B. Regulations (Cont'd)

14. The PICC will not be billed to Lifeline customers who subscribe to toll blocking and do not presubscribe to a long-distance carrier.

C. Credit

1. Voice Telephone Service

- a. The following monthly credit will apply for each customer eligible for Lifeline Assistance who chooses to apply its Lifeline Assistance to voice telephone service.

Monthly
Credit

Federal Credit \$ 9.25

- b. Credit amount will not exceed the basic charge for local telephone service, which includes the Subscriber Line Charge, access line and local usage.

- c. Pursuant to FCC Rules 47 C.F.R. Section 54.403, stand-alone voice telephone Lifeline support or voice service with broadband below the minimum standards set forth in Section 54.408 of the FCC Rules will be phased out as described below:

- (i) Beginning 12/1/2019- the support amount will be \$7.25 per month.

- (ii) Beginning 12/1/2020- the support amount will be \$5.25 per month.)

- (iii) Beginning 12/1/2021- the support amount will be \$0.00.

(See Note 1)

Note 1: The support amount for standalone voice service, or voice service not bundled with broadband which meets the minimum standards set forth in Section 54.408, provided by a provider in a census block will remain at \$5.25.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.8 LIFELINE ASSISTANCE PROGRAM (CONT'D)

C. Credit (Cont'd)

2. Broadband Service*

- a. The following monthly credit will apply for each customer eligible for Lifeline Assistance who chooses to apply its Lifeline Assistance to broadband service, if such broadband service is available.

	Monthly Credit
Federal Credit	\$ 9.25

- b. Credit amount will not exceed the basic charge for broadband service.

*Lifeline credits for broadband are provided herein for informational purposes only.

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S6. SERVICE CONNECTION CHARGES

S6.1 General

- A. Service charges are the nonrecurring charge or charges applied to the services ordered or connected into service at the customer's request. These include charges for initial commencement of service, changes, restoration, and rearranging of service or facilities.
- B. Service charges may be paid under one of the following plans, at the option of the subscriber.
 - 1. Plan 1 – Payment in full at the time service is requested.
 - 2. Plan 2 – Payment in full, on first month's billing.
 - 3. Plan 3- Time payment of Service Connection Charges, over a period of 4 months. Service charges may be paid in monthly installments of not less than \$10.00 if the total service charge is more than \$36.00. In the event service is terminated, prior to the 4 months period, all outstanding amounts will become due and payable immediately.
- C. In all cases where special or unusual construction or installations is required, such charges are in addition to the prescribed service charges.

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S6. SERVICE CONNECTION CHARGES

S6.2 DEFINITIONS

- A. Service Order Charge: The charge for receiving and recording information and/or taking action in connection with a subscriber or applicant and processing the necessary data.
- B. Central Office Work Charge: The charge for work associated with the Central Office and the line extending from the Central Office to the customer's premises, including but not limited to central office connections, cable cross connections and the drop pole.
- C. Premises Visit Charge: The charge for a required trip to the customer's premises which may include working with the drop wire or protector.
- D. Network Interface Connection Charge: The charge for providing the connection, at the customer's premises, of other than Telephone Company provided facilities to the facilities provided by the Telephone Company.
- E. Returned Check Charge: The charge applied to each insufficient funds check returned.
- F. Restoration Charge: The charge applied for restoration of service after suspension for nonpayment or to the suspension of service temporarily at the request of the customer.
- G. Termination Charge: The charge applied when a customer discontinues an item of service or equipment prior to the expiration for the initial service period designated for such item.
- H. Number Change Charge: The charge when a customer requests a change in their telephone number.
- I. Maintenance of Service Charge: The charge applies when the customer's facilities are responsible for the Company making a maintenance call to the subscriber's premises.

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S6. SERVICE CONNECTION CHARGES

S6.2 DEFINITIONS (Cont'd)

- J. Inspections Charge: The Telephone Company reserves the right to inspect and test all customer provided terminal equipment or communication systems and to specify whether such equipment may be directly connect to the arrangement is required in order to assure (1) the safety of the public and the Telephone Company's employees and customers; (2) proper signaling on both originating and terminating calls; (3) proper transmission, and (4) compatibility with other Telephone Company services. If a connecting arrangement is required, the customer shall be responsible for the additional costs.
- K. Primary Interexchange Carrier (PIC) Change Charge: Charge applied when the Company received proper authorization to change a customer's primary interexchange carrier.

S6.3 APPLICATION OF SERVICE CHARGES

A. General

1. Service charges as used herein and in other sections of this tariff are applicable to the ordering, connecting, moving, changing, rearranging and furnished of telephone service and other telephone facilities and service. The charges apply as follows except as provided hereinafter in other sections of this tariff.
2. Service order charges are applicable to the following services:
 - a. All classes of Basic Local Exchange Service
 - b. Private Branch Exchange Service
 - c. Directory Listings
3. Where the service desired necessitate the use of more than one item of service subject to the service charge, the total charge is the sum of the separate service charges for each item of service furnished except as hereinafter provided.

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S6. SERVICE CONNECTION CHARGES

S6.3 APPLICATION OF SERVICE CHARGES (CONT'D)

A. General (Cont'd)

4. When service is re-established at a location which has been destroyed or made untenable by fire, wind or flood, service charge for connection, move or change do not apply when service re-established within a reasonable time. If the subscriber desires service at a new location for a temporary period, services charges for connection will apply for the establishment of service at a temporary location but no service charge will apply when service is re-established at the former location.
5. Service charges may be paid at the time of application of service or as otherwise provided herein.
6. Service charges apply to changing or adding, custom calling features, number changes or any other miscellaneous service as specified in this tariff.

B. Application

1. A Service Order Charge and a Central Office Charge will apply for restoration of service following suspension for nonpayment.
2. The charges specified herein do not contemplate work performed by Company employees at a time when overtime wages apply due to the request of the subscriber; nor does it contemplate work once begun being interrupted by the subscriber. If the subscriber request over-time labor performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost.
3. A Service Order Charge and Central Office Charge will apply when an applicant for service accepts a left-in disconnect "as is."
4. A Service Order Charge and a Central Office Charge will apply when a customer requests a number change including unlisted and non-published number changes.

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S6. SERVICE CONNECTION CHARGES

S6.3 APPLICATION OF SERVICE CHARGES (Cont'd)

B. Application (Cont'd)

5. A premises Visit Charge and Network Interface Connection Charge will apply for a customer requested relocated, change or modification of an existing Network Interface.
6. When any subscriber's service has been suspended for nonpayment of any sum due the Telephone Company, as set forth in this tariff, the service will be restored upon payment of the amount due and a Service Charge of \$15.00.
7. Maintenance of Service Charge – The customer is responsible for this charge for each visit by the Company to the customer's premises where service difficulty or trouble reports results from customer provided equipment unless the maintenance responsibility rests with the Company because of a maintenance contract or the absence of a network interface device.
8. Inspection Charge – The customer shall be responsible for the Telephone Company for its labor and equipment used in making the inspections and tests. Inspections of equipment or systems connected with the Telephone Company facilities may be initiated by the Telephone Company at no charge to the customer unless such inspection reveals that unauthorized equipment has been connected. If such unauthorized equipment is found, the customer is responsible for the payment of an Inspection Charge to the Telephone Company.

C. Exceptions

1. Visits to a customer's premises solely for the purposes of repair, maintenance or disconnection of Company provided service and equipment, except where Maintenance Visit Charges Apply.

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S6. SERVICE CONNECTION CHARGES

S6.3 APPLICATION OF SERVICE CHARGES (Cont'd)

C. Exceptions (Cont'd)

2. Changes in the class or grade of service or concurrent moves or changes necessitated by a change in the class or grade of service or by a change in central office operation.
3. Customer orders when one customer accepts service and equipment from another customer without lapse in the rendition of service and no other work is required.
4. Service re-established after the destruction of the customer's premises by fire, flood or other similar causes beyond the customer's control where the same amount of service is re-established within a reasonable period of time at the same or different locations. If, under the preceding conditions, service is installed at another location and then subsequently re-established at the original location, Service Charges will apply for the subsequent installation.
5. A change from listed telephone service to unlisted or nonpublished telephone service necessitated by communications which are received that are of an annoying, foul or profane nature.
6. Joint User Service when no visit is required to the customer's premises.
7. Directory Listings or billing address.
8. A change of telephone number when initiated by the Company.
9. Charges for unlisted or nonpublished telephone service when provided with initial service.

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S6. SERVICE CONNECTION CHARGES

S6.4 RATES

	Residence	Business
A. Service Order Charge	\$8.00	\$12.00
B. Central Office Work Charge	5.00	6.00
C. Premise Visit	7.00	8.00
D. Returned Check Charges	30.00	30.00
E. Installation Charge	See specific offering in this tariff	
F. Restoration and Suspension of Service	Service Order Charge and Central Office Work Charge	
G. Termination Charge	See specific offering in this tariff.	
H. Number Change Charge	Service Order Charge and Central Office Work	
I. Network Interface Connection Charge	5.00	7.00
J. Maintenance of Service Charge	30.00	30.00
K. Inspection Charge	15.00	15.00
L. Service Charge	15.00	15.00
M. Primary Interexchange Carrier (PIC) Change Charge	10.00	10.00

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GENERAL SUBSCRIBERS SERVICE TARIFF

CASTLEBERRY TELEPHONE COMPANY

Section 7
Original Sheet 1

S7. MISCELLANEOUS SERVICE ARRANGEMENT

S7.1 CUSTOM CALLING SERVICES

A. Definitions

1. Call waiting – This feature signals a subscriber talking on his line that another call has been placed to his line. The subscriber may place either call on hold while talking to the other.
2. Call Forwarding – With this feature all incoming calls are forwarded to another telephone number. This arrangement may be activated by dialing a code and the telephone number of the service to which calls are to be forwarded and is deactivated by dialing another number. The Call Forwarding customer is responsible for the payment of any applicable message unit charge or direct distance dialed message toll charge or direct durance dialed message toll charge for each call between his Call Forwarding telephone and the telephone to which the call is being forwarded. The charge applies to all calls that are answered at the telephone to which the calls are being forwarded, including person-to-person and collect calls.
3. Three-Way Calling – This feature enables a third party to be added to a two-way conversation without operator assistance.
4. Speed Calling – This feature permits up to eight (8) predesignated telephone numbers to be accessed by dialing a one-digit code. Up to 30 predesignated telephone numbers can be accessed by a two-digit code.

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S7. MISCELLANEOUS SERVICE ARRANGEMENT

S7.1 CUSTOM CALLING SERVICES

A. Definitions (Cont'd)

5. Caller ID – Deluxe (Name and Number Delivery)

This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number (DN) on incoming telephone calls. A maximum of 15 characters is allowed for transmission of the calling party Directory Name. When Caller ID – Deluxe is activated on a customer's line, the calling party Directory Name and Directory Number on incoming calls will be displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID – Deluxe customer.

If the incoming call originates from a customer provided or Company Public Telephone or a Company provided Semi-Public Telephone, the name information transmitted will always be "Pay Phone."

Use of the Call ID feature requires a telephone number display device designated for use with Call ID. The telephone company is not responsible for obtaining, maintaining or repairing any such device.

If the incoming call originates from a Multi-Line Hunt Group, the name and number transmitted will always be the main listed directory name and number of the hunt group, unless, facilities permitting, the lines are Telephone Number (TN) identified within the group.

If the incoming call is from a caller served by a PBX, generally only the main listed name and number of the PBX will be transmitted and available for display. However, in certain circumstance, where facilities permit, the information associated with the actual station originating the call may be transmitted and available for display.

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S7. MISCELLANEOUS SERVICE ARRANGEMENT

S7.1 CUSTOM CALLING SERVICES

A. Definitions (Cont'd)

6. Calling Number Deliver Blocking – Per Call

This feature allows a customer to temporarily prevent the transmission of that customer's directory number (DN) and thus control its availability to the called party.

The transmission of the Directory Number can be temporarily prevented on an as-needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the transmission of the Directory Number.

This service is not available to pay phone subscribers.

7. Calling Number Deliver Unblocking – Per Call

This feature allows customers to block all numbers being sent out, but by dialing a Feature Access Code (FAC) and then the number, the customer can unblock number delivery on a per-call basis. A customer who subscribes to Non-published service will be provided with this feature at no extra charge.

This service is not available to pay phone subscribers.

8. Automatic Call Back – When activated, this feature automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed.

If the called line is busy, a confirmation tone is heard, the customer hangs up and a queuing process begins. The calling and the called lines are checked periodically for availability to complete the call. If during the queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed.

9. Automatic Recall – This feature enables a customer to place a call to the telephone number associated with the most recent call received whether or not the call was answered, or the number is known. The customer can dial a code to request that the network placed the call.

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S7. MISCELLANEOUS SERVICE ARRANGEMENT

S7.1 CUSTOM CALLING SERVICES

A. Definitions (Cont'd)

9. Automatic Recall (Cont'd)

If the called line is not busy, the call is placed. If the called line is busy, a confirmation tone is heard, the customer hangs up and a queuing process begins. The calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed.

10. Selective Call Acceptance

This feature allows a subscriber to reject calls from any party that is not programmed into the subscriber's Selective Call Acceptance list.

11. Selective Call Forwarding

Selective Call Forwarding allows a subscriber's to forward calls from any party that is programmed on the subscriber's Selective Call Forwarding list. The subscriber with this feature active received a ring reminder each time a call is forwarded but cannot answer the ring reminder.

12. Selective Call Rejection

This feature allows a subscriber to reject calls from any party that is programmed on the subscriber's Selective Call Rejection list. Rejected calls are routed to the Selective Call Rejection intercept treatment.

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S7. MISCELLANEOUS SERVICE ARRANGEMENT

S7.1 CUSTOM CALLING SERVICES

B. Rates

1. The following rates and charges are in addition to all other applicable rates and charges for service furnished.

	Monthly Rate Per. C.O. Line Equipped
a. Call Waiting	\$2.00
b. Call Forwarding	\$2.00
c. Speed Calling (8 code or 30 code)	\$2.00
d. Three-Way Calling	\$3.00
e. Caller ID – Deluxe	\$7.00
f. Calling Number Delivery Blocking – Per call	No chg.
g. Calling Number Delivery Unblocking	Non-pub chg
h. Automatic Callback	\$3.00
i. Automatic Recall	\$3.00
j. Selective Call Acceptance	\$2.00
k. Selective Call Forwarding	\$2.00
l. Selective Call Rejection	\$2.00

** refer to Section 27 for Nonpublished number charge.

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S7. MISCELLANEOUS SERVICE ARRANGEMENT

S7.2 TOLL RESTRICTION SERVICE

A. 900/976 Calling Capability

The Company automatically blocks access capabilities to 900/976 numbers for all customers. If a customer wishes to unblock this restriction, no initial recurring or nonrecurring charges will apply. However, any subsequent request for unblocking of 900/976 restrictions will incur the applicable charges.

B. Subscribers Controlled Call Blocking (SCCB)

1. The customer may limit service to local and 911 calls, blocking all other outgoing calls. Blocked calls include, but are not limited to, 1+ Direct Dialed, 01 + International Direct Dialed, 700, 800, 900, 976, Directory Assistance, and 0+ and 0- Operated assisted calls.
2. This service is only available for tone dial services.
3. The subscriber can, by dialing a code and entering a Personal Account Code (PAC), override the blocking feature on an individual call basis, leaving the call blocking feature on subsequent calls.
4. A PAC must be assigned by the subscriber to each line subscribed to SCCB. The PAC may be any five (5) digit number. The subscriber may change the PAC at any time by dialing the appropriate codes. The subscriber is responsible for remembering the PAC and guarding the PAC against unauthorized use. Since Company personnel do not have access to the PAC assigned by the subscriber, a non-recurring charge as set forth in S7.4.C.2 will apply to each line each time the Company personnel have to delete a PAC for the subscriber due to the subscriber forgetting his PAC.
5. Subscriber to SSC are responsible for all calls charged to the subscribed number.
6. It is the responsibility of the subscriber to notify all users of their service that an operator and/or emergency number cannot be reached. The Company shall not be liable to any person for damages of any nature or kind arising out of, or resulting from, or in connection with, the provision of the service, including, without limitation, the inability of station users to access the operator and/or emergency numbers for any purpose.

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S7. MISCELLANEOUS SERVICE ARRANGEMENT

S7.2 TOLL RESTRICTION SERVICE (CONT'D)

C. Subscriber Controlled Call Blocking (SCCV)

1. Rates and Charges

Monthly recurring \$5.00 per line

Non-recurring Service Ordering Charge and Central Office
Work Charge

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S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.1 LINE EXTENSION CHARGES

A. Private Right-of-Way

When the applicant is so located that it is necessary to use private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the cost incurred in securing, clearing and retaining such right-of-way.

B. Exceptions to Construction Charges

1. Except as provided under "Temporary Service", no construction charge is made for the provision of new pole lines or wire on public highways within the Base Rate Area.
2. Except as provided under "Temporary Service", where the applicant is located outside the Base Rate Area and the construction of outside plant is required to provide facilities to serve one or more applicants, the applicant or applicants may be required to bear the cost of such construction. Neither station installations, including drop wire, protector, or any plant within the Base Rate Area shall be considered as construction costs.

S12.2 TEMPORARY SERVICE

When construction is required for temporary service and there is no immediate prospect of reusing the plant provided, the subscriber is required to bear the total cost of such construction and installation and the cost of removal, if removed, provided, however that the salvage value of any plant removed, excluding the telephone set, shall be deducted from the total cost to be paid by the subscriber.

S12.3 MOVES OR CHANGES OF EXISTING CONSTRUCTION

When the Company shall move or change existing construction or equipment for which no specific charge is quoted in this Tariff, the person at whose request the move or change is made may be required to bear the cost of such change.

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**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER**

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**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER**

S13.1 GENERAL REGULATIONS

A. General

This section addresses the responsibilities and liabilities of the customer and company where customer provided terminal equipment and communications systems provided terminal equipment and communications systems interconnect with the regulated services of the Telephone Company. Customer provided refers to any equipment purchased by the customer or leased by the customer from the deregulated operations of the Telephone Company or from any other provider of such equipment.

B. Responsibility of the Customer

Customer-provided communications equipment may be used with the facilities furnished by the Telephone Company for telecommunications services as provided in this Tariff. In all such cases the customer-provided communications equipment will be constructed, maintained and operated as to work satisfactorily with the facilities of the Telephone Company.

The customer indemnifies and saves the Telephone Company harmless against claims for infringement of patents arising from combining such equipment or systems with, or using it in connection with, facilities of the Telephone Company; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Telephone Company.

C. Responsibility of the Telephone Company

The Company shall not be responsible for the installation, operation or maintenance of any customer-provided terminal equipment or communications systems. Telecommunications or private line service is not represented as adapted to the use of customer-provided equipment or systems and where such are connected to the Company facilities the responsibility of the Company shall be limited to the furnishing of facilities suitable for telecommunications service and to the maintenance and operation of such faculties in a manner proper for such telecommunications service. Subject to this responsibility, the Company shall not be responsible for the customer-provided equipment or systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by customer-provided equipment or systems, or address signaling where such signaling is performed by customer-provided signaling equipment.

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**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER**

S13.1 GENERAL REGULATIONS (Cont'd)

C. Responsibility of the Telephone Company (Cont'd)

The Telephone Company will not be responsible for any loss or damage, not for any impairment or failure of the service, arising from or in connection with the use of facilities of customers and not caused solely by the negligence of the Telephone Company.

D. Violations of Regulations

Where any customer-provided equipment or system or communication system provided to a customer is used with telecommunications service in violation of any of the provisions in this Tariff, the Telephone Company will take such immediate action as necessary for the protection of its services, and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or system or correct the violation and shall confirm in writing to the Company within 5 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Telephone Company within the time stated above shall result in termination of the customer's service until such time as the customer complies with the provisions of this Tariff. The right of the Telephone Company to terminate service as provided above, includes the right to suspend the service or to disconnect such customer-provided equipment or communications system.

E. Recording, Reproducing, and Automatic Answering and Recording Equipment

1. Recording or Two-way Telephone Conversations

When recording equipment is in use and is a direct electrical connection with services of the Telephone Company, a recorder tone that is repeated at intervals of approximately fifteen seconds is required except that the recorder tone described is not required:

- a. When the equipment will be used by public fire and police departments exclusively for the receipt of intrastate fire and police calls and attended at all times for such purpose.

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**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER**

S13.1 GENERAL REGULATIONS (Cont'd)

- C. Recording, Reproducing, and Automatic Answering and Recording Equipment (Cont'd)
 - 1. Recording or Two-way Telephone Conversations (Cont'd)
 - b. For Federal Communications Commission licensed broadcast stations for the purpose of recording two-way telephone conversations for broadcast over the air so long as those activities are consistent with the applicable broadcast regulations.
 - c. As otherwise authorized under law.
 - 2. Customer-provided voice recording equipment shall be so arranged that it can be physically connected to and disconnected from telephone Company facilities and switched on and off.

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S25. GENERAL RULES AND REGULATIONS

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S25. GENERAL RULES AND REGULATIONS

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S25. GENERAL RULES AND REGULATIONS

S25.1 APPLICATION OF REGULATIONS

- A. The regulations set forth herein apply to intrastate services and facilities furnished within the State of Alabama by Castleberry Telephone Company hereinafter referred to as the Company, subject to the jurisdiction of the Alabama Public Service Commission. When services and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service or facilities furnished by it.

S25.2 USE OF SERVICE

A. Abuse or Fraudulent Use of Service

1. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:
 - a. The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable for service.
 - b. Rearrangement of, tampering with or connection of equipment to the facilities of the Company to obtain or to assist others to obtain service without payment (in total or in part) of regular charges for the service.
 - c. False representation, scheme, trick or device whatsoever intended to avoid payment (in total or in part) of regular charges for the service.
 - d. The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another.
 - e. The use of profane or obscene language.
 - f. The use of the service in such manner as the interfere unreasonably with the use of the service by one or more other customers.
 - g. The impersonation of another.

B. Use of Service for Unlawful Purposes

The service is furnished subject to the condition that it shall not be used for any unlawful purpose.

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S25. GENERAL RULES AND REGULATIONS

S25.2 USE OF SERVICE (Cont'd)

C. Use of Customer Service

Customer telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the customer, his family, employees, or business associates, or persons residing in the customer's household, excepts as the use of the service may be extended to joint users or to persons temporarily subleasing a customer's residential premises. The Company has the right to refuse to install customer service or to permit such service to remain on premises of a public or semipublic character when the station is so located that the public-in-general, or patrons of the customer may make use of the service. At such locations, however, customer service may be installed, provided the instruments is so located that it is not accessible for public use.

D. Minimum Contract Period

1. Except as specified elsewhere in this Tariff, the minimum contract period is one month from the date service or additions to service are established and the minimum charge is the authorized rate for one month. For purpose of rate administration each month is considered to have 30 days.
2. The Company may require a contract period longer than one month at the same location in connection with special types or arrangements of equipment or for unusual contractions necessary to meet specific demands for service.

E. Termination of Service

1. By the Company

- a. The Company may refuse to furnish, or may terminate the service and remote its equipment under the following circumstances, provided suitable notice has been given to the customer:
 - (1) Upon the continuance of any unpaid amount due for a period of 5 days following temporary suspension.
 - (2) Upon the continuance of any unauthorized attachment as stated elsewhere in this tariff.

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S25. GENERAL RULES AND REGULATIONS

S25.2 USE OF SERVICE (Cont'd)

E. Termination of Service (Cont'd)

1. By the Company

- (3) Upon objection to the furnishing of a service made in writing by or on behalf of any governmental law enforcement agency acting within its jurisdiction, on the grounds that such service is, or will be, used for an illegal purpose.
- (4) Upon the use of a service in such a manner that, in the opinion of the Company, constitutes abuse or fraud or may tend to injuriously affect the efficiency of the Company's plant, property, or service.
- (5) Upon a violation of any of the regulations governing the furnishing of a service.

2. At customer's request

- a. Contracts for service may be terminated prior to the expiration of the contract period provided advance notice is given to the Company and upon agreement to pay all charges due for the service furnished, plus any termination charges which might be applicable.
- b. Where a contract for service with a one month minimum period is cancelled before establishment of the service is completed, a charge not to exceed the service charge specified, is applied if all or a portion of the facilities have been installed.
- c. Non minimum or termination charge will apply (unless otherwise stated specifically in this Tariff) where a new customer takes over the service of the former customer provided the service is to be furnished at the same location without interruption and that the new customer assumes all unpaid charges on the original contract. Minimum and termination charges will apply for any service furnished under the original contract which is not retrained by the new customer.
- d. No minimum or termination charge will apply in the event the service is terminated because of condemnation, destruction, or damage to property by fire or other cause, beyond the control of the customer.

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S25. GENERAL RULES AND REGULATIONS

S25.2 USE OF SERVICE (Cont'd)

F. Resale of Service

The resale of any service provided by the Company is not permitted except as provided elsewhere in this Tariff or as specifically authorized by the Company.

G. Alabama Relay Center Restrictions

1. The following calls may not be placed through the Alabama Relay Centers:
 - Calls to 976, 900, or 700 numbers
 - Calls to time or weather recorded messages.
 - Calls to other informational recordings.
 - Station sent paid calls from coin telephones.
 - Operator handled conference service and other teleconference calls.
 - All calls billed to Cards (i.e., Credit Cards and Calling Cards) other than those issued by AT&T or the LEC's.
2. The company will not transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections. Employees of the company are forbidden to accept either oral or written messages to be transmitted over the facilities of the Company, except where the Company transmit messages for telecommunications Devices for the Deaf (TDD).
3. Where the Company transmit messages through the Alabama Relay Center, the Company shall not be liable for errors in translating, transmitting, receiving or delivering messages by telephone, TDD or any other instrumentality over the facilities of the Company, connecting utilities or through the Alabama Relay Center, in the absence of gross negligence or willful misconduct.

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

A. Applications for Service

1. Applications for service may be made orally or in writing.
2. Any change in rates or regulations prescribed by the Alabama Public Service Commission for a regulated service modifies the terms and regulations of contracts to the extent of such change.
3. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former subscribers of the Company who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.
4. If telephone service is established and it is subsequently determined that either condition in 3 above exists, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the payment of the prior indebtedness.

B. Application of Business Rates

1. Business rates apply in offices, stores, factories, and all other places of a strictly business nature.
2. In boarding houses (except as noted elsewhere) offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public private, or parochial schools, or colleges, hospitals, libraries, church, college fraternity houses, and other similar institutions (but excluding dormitory rooms at such schools or colleges).

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

B. Application of Business Rates (Cont'd)

3. At residence locations when the customer has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which act might be indicted by advertising, either by business cards, newspapers, hand bills, bill board, circular, motion picture screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephones during the intervals when, business places are ordinarily closed.
4. Where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.
5. At residence locations, when a telephone station or extension bell is located in a shop, office, or other place of business.
6. At any location where the listing of service at that location indicates a business, trade, or profession, except as specified below.

C. Application of Residence Rates

1. Residence rates apply in private residences which do not qualify as a business listing under this tariff.
2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the customer's use, and elsewhere in rooming houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnishes meals to less than ten boarders, provided business telephone directory listings are not furnished.

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

C. Application of Residence Rates (Cont'd)

3. In the places of residence of a clergyman, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner provided the customer does not maintain an office in the residence. In the residence of a Christian Science practitioner, nurse or midwife, or in the office is locate in the customer's residence and is not part of an office building. In any of such cases the listing may indicate the customer's profession, but only in connection with an individual name. If listings of firms or partnerships, etc., or additional listings of person not residing in the same household are desired, business rates apply.
4. Where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

D. Advance Payments

1. At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service and/or service charges which may be applicable, in addition to such special construction and installation charges are to be borne by the applicant. The amount of the advance payment is credited to the customer's account on the first bill rendered.
2. Monthly recurring charges are billed in advance and toll charges are billed in arrears. Special billing arrangements may be established for services provided to Governmental agencies.
3. Bills are due when rendered unless otherwise specified on the bill and may be paid at any business office of the Company or at any agency authorized to receive such payments.
4. For billing purposes each month is presumed to have thirty days.
5. Retroactive billing adjustments will not be made for a period exceeding three years.
6. The Company may temporarily suspend service is in the event the customer fails to pay any amount due. Such suspension shall not be made until at least five days following written or verbal notification to the customer of the intention to suspend service.

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S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

D. Advance Payments (Cont'd)

7. A late payment charge of 1 ½ percent per month charge applies to each subscriber's bill (including amounts billed in accordance with the Company's Billing and Collection Services) when any undisputed portion of a previous month's billing has not been paid in full by the subsequent billing date. The 1 ½ percent per month charge is applied to the total amount carried forward and is included in the total amount due on the subscriber's current bill.

E. Telephone Number

1. The customer has no property right to the telephone number.
2. The Company reserves the right to change the customer's telephone number or the central office associated with such number, or both, as maybe required for the proper conduct of its business.

F. Alterations

The customer agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him necessitate change in the Company's equipment; and the customer agrees to pay the Company's current charges such changes.

- G. Special Construction. For any period in which the Company has elected to retain its carrier of last resort obligation to provide basic telephone service to residential customers within its certificated service area under Ala. Code § 37-2A-8(a)(5)a. (1975 as amended), the Company shall, upon request and to the extent required under such Code section, provide basic telephone service to any new customer in such incumbent service area where the cost of providing service, including, but not limited to costs of facilities, rights-of-way, and equipment, does not exceed \$8,000. In all other circumstances, special charges listed below shall apply:

1. Private Property (See also Section 12, Charges Applicable Under Special Conditions)
 - a. An average amount of entrance and distribution facilities may be furnished by the Company provided the facilities are of the standard type normally furnished for the particular location.

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

H. Special Construction (Cont'd)

1. Private Property (See also Section 12, Charges Applicable Under Special Conditions)
 - b. If additional entrance or distribution facilities are required; if the conditions are such as to require special equipment, maintenance or methods of construction; if the stability of the customer has not been established; if the installation is for a temporary or semi-permanent purpose or If for any other reason the construction costs are excessive as compared with the revenue to be derived, the applicant shall be required to pay the costs over and over those applicable for a normal installation.
 - c. The ordering or use of service shall constitute authorization for the Company to install and maintain facilities across, below, or above the customer's property. The customer shall execute any further evidence of such authorization as may be requested by the Company.
2. Underground
 - a. When feasible conduit will be furnished by the Company at cost, or conduit may be provided by the applicant subject to the Company's specifications. Conduit used for telephone company facilities may not be used for any other purpose without the consent of the Company. The distance between the conduit and any Electric Light or Power Conduit or Conductor shall be in accordance with the Company's specifications.
 - b. The cost of relocating underground entrance facilities at the customer's request will be borne by the customer.

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S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT

A. Establishment of Credit

1. The Company is not obligated to establish, furnish or continue to furnish service to any individual or firm that owners for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. In order to ensure the payment of all charges due for its service, the Company may require any customer to establish and maintain his credit in one of the following ways:
 - a. By furnishing acceptable credit references to the Company.
 - b. By providing a suitable guarantee in writing, in a form prescribed by the Company.
 - c. By means of a cash deposit.
2. The Company shall be sole judge as to whether or not the references or guarantee in writing are acceptable.

B. Deposits

1. The Company may, when in its judgement such deposit is necessary, require at a time, from an applicant, or subscriber, a cash deposit intended to guarantee payment of the current bills for telephone service. Such deposit shall not exceed the monthly amount for local exchange service and other monthly charges added to twice the estimated monthly toll charges. Interest shall be paid by the Company upon such deposit at the rate prescribed by the Public Service Commission. Interest shall be payable for the time such deposit was held by the Company and the customer was served by the Company, unless such period be less than 30 days.
2. The fact that a deposit has been made in no way relieves the applicant or subscriber from complying with the Company's regulations as to advance payments and the prompt payment of the bills upon presentation by the Company, and providing for the discontinuance of service for nonpayment of any sum due the Company for telephone service.

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S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont'd)

B. Deposits (Cont'd)

3. Ordinarily deposits will be secured only from those of unknown financial responsibility who are unable or unwilling to furnish satisfactory credit references and from those having unsatisfactory references and/or previous performance records.

C. Discontinuance of Service for Failure to Maintain Credit

Service may be discontinued for failure to maintain credit, as specified above, within five days after the Company has served or mailed notice requiring the customer to do so.

D. Restoration Charge

Where service has been discontinued for failure to maintain credit as specified above, appropriate service charges will be made and collected by the Company.

E. Adjustment for Local Taxing Authority Payments

1. In the event a municipality imposes, collects or receives from the Company any license, occupational, franchise, privilege, inspection, or other similar tax or fee, or otherwise, whether in a lump sum, or at a flat rate, or based on receipts, or based on poles, wires, conduits, or other facilities, or otherwise, so much of the aggregate amount of such tax or fee as exceeds the sums listed below will be billed, insofar as practical, to the customers receiving exchange service within such municipality.
2. In the event a county or other local taxing authority, excluding municipalities, imposes, collects or receives from the Company any license, occupational, franchise, privilege, license, occupational, franchise, privilege, inspection or other similar tax or fee, or otherwise, whether in a lump sum, or at a flat rate, or based on receipts, or based on poles, wires, conduits or other facilities, or otherwise, the amount of such tax or fee will be billed, insofar as practical, pro rata to the customers receiving exchange service within such country or territory of other local taxing authority.

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S25. GENERAL RULES AND REGULATIONS

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY

A. Undertaking of the Company

The Company does not undertake to transmit messages, but offers the use of its facilities, where available, for communication between parties subject to the terms and conditions specified in this tariff.

B. Provision of Equipment

1. All equipment necessary for the provision of a given service will be furnished by the Company on a deregulated basis or by the customer except as provided elsewhere in this Tariff. The customer may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards. Commercial power will be furnished by the customer on his premises in suitable outlets when required.
2. No equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company; whether physically, by induction, acoustically or other; except as provided in this Tariff or as otherwise authorized in writing by the Company. In case any such authorized attachment or connection is made, the company shall have the right to remove or disconnect the same or to terminate the service.
3. The provisions of the preceding shall not be construed or applied to bar a customer from using devices which serve his convenience in his use of the facilities of the Company provided any such device so used does not:
 - a. Endanger the safety of Company employees or the public.
 - b. Damage, require change in or alteration of, or involved direct electrical connection to, the equipment or other facilities of the Company, unless as provided for elsewhere in this Tariff.
 - c. Interfere with the proper functioning of such equipment or facilitates.
 - d. Impair the operation of the communication system.
 - e. Otherwise injure the public in its use of the Company's services.

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S25. GENERAL RULES AND REGULATIONS

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Cont'd)

B. Provision of Equipment (Cont'd)

4. Except as otherwise provided in this Tariff, nothing herein shall be construed to permit the use of the a recording device or of a device to interconnected any line or channel of the Company with any other communication line or channel of the Company or of any other person.

C. Furnishing of Service

The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

D. Maintenance and Repair

1. The Company will be reimbursed for any loss or damage to its facilities on the customer's premises resulting from intentional destruction or any other cause, except from fire or unavoidable accidents.
2. Access to customer's premises, at any reasonable hour, will be given to representatives of the Company for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

E. Liability

1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delayed or errors or defects in transmission occurring in the course of furnishing service and not caused by the negligence's of the customer shall in no even exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistakes, omissions, interruptions, delayed or errors or defects in transmission occurs.
2. The customer indemnifies and saves the Company harmless against the following:
 - a. Acts or omissions of other companies when their facilities are used in connection with the Company's facilities to provide service.
 - b. Any accidents, injury, or death occasioned by its equipment or facilities, when such is not due to negligence of the Company.

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S25. GENERAL RULES AND REGULATIONS

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Cont'd)

E. Liability (Cont'd)

2. The customer indemnifies and saves the Company harmless against the following: (Cont'd)
 - c. Claims for libel, slanders, or infringement of copyright arising from the material transmitted or recorded over its facilities; claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.
 - d. Liability for failure to provide service.
 - e. Liability for telephone directories is covered next in this section under directories.

F. Directories

1. The Company may elect, but is not required, to furnish to its customers a directory for each access line.
2. No liability for damages arising from errors in or omissions of directory listings, or listings obtained from the "Information Operator" shall attach to the Company. In the case of additional or extra listings for which a charge is made, its liability shall be limited to the monthly rate for each such listing for the charge period during which the error or omission continues.

S25.6 LIMITATIONS AND USE OF SERVICE

A. Network Facilities for Use with Automatic Dialing and Announcing Devices

1. Subscribers who wish to use automatic dialing and announcing devices for solicitation purposes must do so in accordance with federal and state laws.

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S26. DEFININTION

S26.1 ACRONYMS AND ABBREVIATIONS

APSC – Alabama Public Service Commission

BRA – Base Rate Area

BV – Busy Verification

CALC – Customer Access Line Charge

CCLC – Common Carrier Line Charge

FCC – Federal Communication Commission

IP – Internet Protocol

LEC – Local Exchange Carrier

MOU – Minutes of Use

NECA – National Exchange Carrier Association

OPVU – Originating Percent VoIP Usage

PAC – Personal Account Code

PBX – Private Branch Exchange Service

PIU – Percentage Interstate Usage

PL – Private Line

SCCB – Subscribers Controlled Call Blocking

SLC – Subscriber Line Charge

TDM – Time Division Multiplexing

TELSE – Telecommunications Association of the Southeast

TPVU – Terminating PVU

TSF – Transition Service Fund

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S29. LOCAL EXCHANGE BOUNDARY MAPS

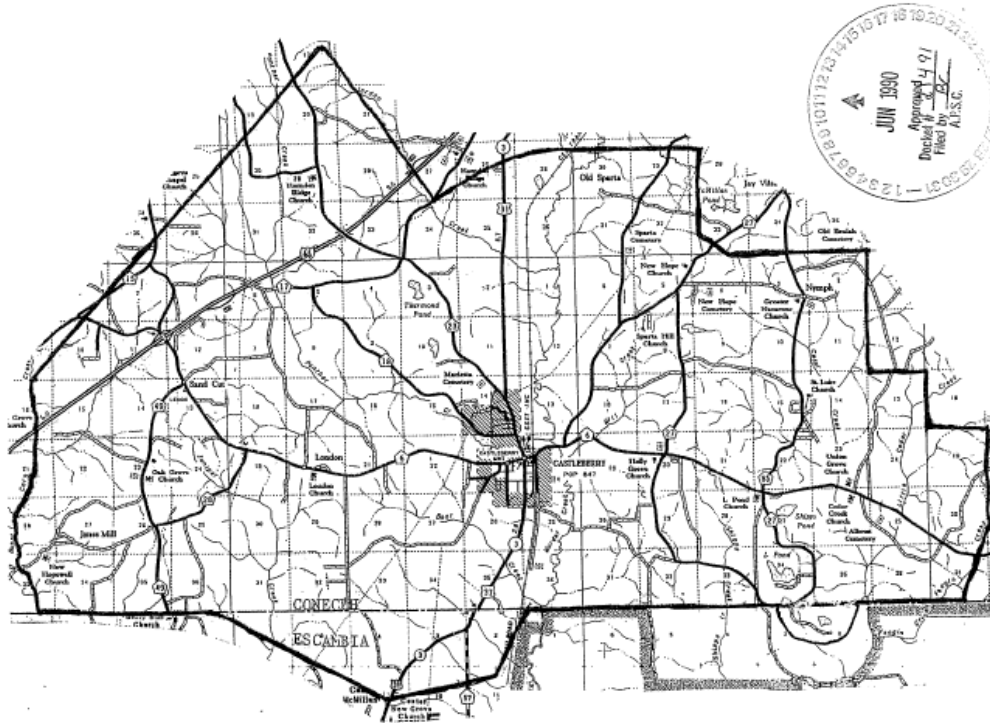
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S200. INTRASTATE ACCESS SERVICE TARIFF

S200.1 INTRASTATE ACCESS SERVICES CONCURREN

- A. Castleberry Telephone Company adopts the National Exchange Carrier Association, Inc.'s ("NECA") Interstate Access Charge Tariff F.C.C. No. 5, effective as of April 16, 1996 and any successive issues thereto, as found at https://www.neca.org/Tariff_5_Landing_Page.aspx and approved by the FCC for intrastate use. For Special Access services specifically, this Company adopts rate band 9 of the NECA Tariff. This Tariff was filed with the FCC by the NECA on behalf of the NECA's member companies. This Tariff, along with S200.1.A.4., includes all the rules, regulations, rates and charges under which intrastate access services will be offered to all telecommunications providers.

Exceptions to this adoption of the Tariff schedules are as follows:

1. Originating Switched Access Rates (Per MOU):

A. Common Carrier Line	\$0.000000
B. Tandem Switched Facility	0.000116
C. Tandem Switched Termination	0.000539
D. Tandem Switching	0.000937
E. Residual Interconnection Charge	0.000000
F. Local Switching	0.029635
G. Information Surcharge	0.000165
2. The discount rate for all traffic sensitive non-premium access will be 35%.
3. Unless otherwise specified by contract, the NECA Tariff rates and charges shall apply to terminating traffic transported over incumbent AT&T (BellSouth) facilities pursuant to interconnections or resale arrangements between AT&T and other telecommunications providers.

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S200. INTRASTATE ACCESS SERVICES TARIFF

S200.1 INTRASTATE ACCESS SERVICES (CONT'D)

A. (Cont'd)

4. The Company is a participating member in the Transition Service Fund (“TSF”), an access billing mechanism established by the Alabama Public Service Commission (“APSC”) in 1996 and described in the APSC’s April 17, 2012 and July 10, 2012 Orders in APSC Dockets 28642 and 31816 (collectively, the “APSC Orders”) and amended implementing regulations adopted on July 2, 2013 (the “Implementing Regulations”), and which is currently administered by the Telecommunications Association of the Southeast (“TELSE”), by which AT&T and interexchange carriers/resellers purchasing Intrastate switched access from the company and other participating local exchange carrier (“LEC”) TSF members pay the TSF monthly an amount based upon their respective shares of participating TSF LEC’s Local Switching minutes. The amount received by the Company from the TSF shall be reduced in accordance with, and subject to, the APSC Orders and Implementing Regulations, and any amendments or clarifications thereto, with a corresponding reduction in the overall size of the TSF on July 3, 2012 and July 2, 2013, and the phased down and elimination of the TSF as of December 31, 2020.
5. The Company does not concur with the provision in the NECA Tariff with regard to using the prior period Percentage Interstate Usage (“PIU”) for reporting, but will use current PIU’s supplied by the carriers. Except as superseded by federal or state law, and ordered by the Alabama Public Service Commission in Docket 19356, Order dated June 18, 1992, the customer shall furnish to the Company each quarter a report of its actual PIU for FGA, FGB, 700 and 800 access services.
 - a. Effective on the first of January, April, July, and October of each year, the customer shall update the interstate jurisdiction report. The customer shall file with the Company, to be received no later than thirty (30) days after the first of each such month, a revised report for all services (FGA, FGB, 700, and 800), showing the actual interstate percentage of us for the past three (3) months ending the last day of December, March, June, and September respectively, for each service. The revised reports will serve as the basis for the next three (3) month’s billing.

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S200. INTRASTATE ACCESS SERVICES TARIFF

S200.1 INTRASTATE ACCESS SERVICES (CONT'D)

A. (Cont'd)

6. Identification and Rating of VoIP-PSTN Traffic

a. Scope

VoIP-PSTN Traffic is defined as traffic exchanged between a Telephone Company end user and the customer in Time Division Multiplexing ("TDM") format that originates and/or terminates in Internet Protocol ("IP") format. This section governs the identification of Toll VoIP-PSTN Traffic that is required to be compensated at interstate access rates, unless the parties have agreed otherwise, by the Federal Communications Commission in its Report and Order in WC Docket Nos. 10-90, etc., FCC Release No. 11-161 (November 18, 2011) ("FCC Order"), as it may hereinafter be amended or clarified. Specifically, this section establishes the method of separating Toll VoIP-PSTN Traffic from the customer's traditional intrastate access traffic, so that Toll VoIP-PSTN Traffic can be billed in accordance with the FCC Order. In the event that the Company cannot identify which customer calls originate and/or terminate in IP format, the Company will apply the default percentage of traffic, which is equal to the percentage of VoIP subscribers in the state based on the Local Competition Report, as being subject to the VoIP-PSTN framework, in accordance with and subject to Paragraph 963 of the FCC Order.

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S200. INTRASTATE ACCESS SERVICES TARIFF

S200.1 INTRASTATE ACCESS SERVICES (CONT'D)

A. (Cont'd)

6. Identification and Rating of VoIP-PSTN Traffic (Cont'd)

- b. The rates and charges for Switched Access Service specified in Section 17.2 of NECA's Tariff F.C.C. No. 5, Access Service, will apply on all terminating Toll VoIP-PSTN Traffic identified in accordance with this Tariff section and billed by the Company. Until June 30, 2014, the rates and charges for Intrastate Switched Access Services set forth in paragraph A.1. of S200.1 of this Tariff will apply on all originating intrastate Toll VoIP-PSTN Traffic identified in accordance with this Tariff section and billed by the Company. Effective July 1, 2014, the rates and charges for Switched Access Service specified in Section 17.2 of NECA's Tariff F.C.C. No. 5, Access Service, will apply on all such originating intrastate Toll VoIP-PSTN Traffic.

The remainder of this section sets forth the method for calculating and billing Toll VoIP-PSTN Traffic in accordance with the FCC's Orders and applies solely to terminating Toll VoIP-PSTN Traffic until June 30, 2014, and to both originating and terminating intrastate Toll VoIP-PSTN Traffic effective July 1, 2014.

c. Calculation and Application of Percent-VoIP-Usage Factors

The Company will determine the number of Toll VoIP Traffic minutes of use ("MOU") to which interstate rates will be applied under subsection b. preceding, by applying an originating Percent VoIP Usage ("OPVU") factor to the total intrastate access MOU originated by a Company end user and delivered to the customer and by applying a terminating PVU ("TPVU") factor to the total intrastate access MOU terminated by a customer to the Company's end user. The OPVU will be derived and applied as follows:

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S200.1 INTRASTATE ACCESS SERVICES (CONT'D)

A. (Cont'd)

6. Identification and Rating of VoIP-PSTN Traffic (Cont'd)

c. Calculation and Application of Percent-VoIP-Usage Factors (Cont'd)

- (1) The customer will calculate and furnish to the Company an OPVU factor, along with supporting documentation, representing the whole number percentage of the customer's total originating intrastate access MOU that the customer receives from the Company in the State that is originated by the Company in IP format.
- (2) The customer will calculate and furnish to the Company a TPVU factor, along with supporting documentation, representing the whole number percentage of the customer's total terminating intrastate access MOU that the customer exchanges with the Company in the State that is sent to the Company and originated in IP format.
- (3) The OPVU and supporting documentation shall be based on information that is verifiable by the Company¹, including but not limited to, the number of the customer's retail VoIP subscriptions in the State (e.g., as reported on FCC Form 477), traffic studies, actual call detail, or other relevant or verifiable information. The customer shall not modify its reported PIU factor to account for VoIP-PSTN traffic.
- (4) After the Company verifies the OPVU provided by the customer, the Company will apply the OPVU and TPVU factors to the associated intrastate access MOU, as indicated in subsections d. and/or e. below.

¹ TPVU factor verification is no longer applicable due to intrastate terminating switched access rate parity with interstate rates beginning July 2, 2013.

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S200. INTRASTATE ACCESS SERVICES TARIFF

S200.1 INTRASTATE ACCESS SERVICES (CONT'D)

A. (Cont'd)

6. Identification and Rating of VoIP-PSTN Traffic (Cont'd)

c. Calculation and Application of Percent-VoIP-Usage Factors (Cont'd)

4. (Cont'd)

In the event that the Company cannot verify the customer's OPVU, the Company will request additional documentation to support the OPVU, and during this time, no changes will be made to the existing OPVU. The customer shall supply the requested information within fifteen (15) days of the Company's request, or no changes will be made to the existing OPVU. If after review of the additional information, the customer and Company establish a revised and mutually agreed upon OPVU factor, the Company will begin using the new factor with the next bill period.

(5) The Company may dispute the customer's OPVU factor based upon:

(a) A review of the requested data and information provided by the customer.

(b) The Company's reasonable review of other market information, FCC reports on VoIP lines, such as FCC Form 477 or state level results based on the FCC's Local Competition Report, or other relevant data.

(c) A change in the reported PVU factor by more than five percentage points from the preceding quarter.

If the dispute is unresolved, the customer May request that verification audits be conducted by an independent auditor, at customer's sole expense. During the audit, the most recent undisputed OPVU factor will be used by the Company.

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S200. INTRASTATE ACCESS SERVICES TARIFF

S200.1 INTRASTATE ACCESS SERVICES (CONT'D)

A. (Cont'd)

6. Identification and Rating of VoIP-PSTN Traffic (Cont'd)

c. Calculation and Application of Percent-VoIP-Usage Factors (Cont'd)

(6) The customer shall retain the call detail, work papers and information used to develop the OPVU factor for a minimum of one (1) year.

(7) In the absence of an interconnection agreement, at no time will the Company allow an OPVU factor greater than the applicable State percentage, as identified in Paragraph 963 of the FCC Order.

d. Initial OPVU and TPVU Factors

In calculating the initial OPVU and TVPU factor(s), the Company will take the factors provided by the customer into account retroactively to January 1, 2012, provided that the customer provides the factor(s) and supporting documentation, as specified in subsection (c) above, to the Company no later than fifteen (15) days after the effective date of this tariff. If the customer does not furnish the Company with an OPVU and/or TPVU factor pursuant to the preceding subsection (c), the initial factor will be zero.

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S200. INTRASTATE ACCESS SERVICES TARIFF

S200.1 INTRASTATE ACCESS SERVICES (CONT'D)

A. (Cont'd)

6. Identification and Rating of VoIP-PSTN Traffic (Cont'd)

e. OPVU Factor Updates²

The customer may update the PVU factors quarterly using the method set forth in subsection (c) above. If the customer chooses to submit such updates, it shall forward to the Company, no later than fifteen (15) days after the first of January, April, July and/or October of each year, revised PVU factors and supporting documentation based on data for the prior three (3) months, ending the last day of December, March, June and September, respectively. Once verified by the Company, the revised OPVU factor will be applied prospectively and serve as the basis for billing until superseded by a new verified factor. No prorating or back billing will be done based on the updated OPVU factor.

² Updates to the TPVU factor are no longer being accepted due to intrastate terminating switched access rate parity with interstate rates beginning July 2, 2013.

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S200. INTRASTATE ACCESS SERVICES TARIFF

S200.2 INTRASTATE BILLING AND COLLECTION SERVICE

Castleberry Telephone Company assents to, adopts and concurs with the rates, regulations and conditions applicable to Intrastate Billing and Collection Services as filed by Brindlee Mountain Telephone LLC. Upon the termination of such Tariff, such services shall be provided on an individual case basis.

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